

Civic Headquarters Lagan Valley Island Lisburn BT27 4RL

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July 2nd, 2024

Chairperson: Councillor J Laverty MBE

Vice Chairperson: Councillor T Mitchell

Aldermen: J Baird, A G Ewart, M Gregg, A Grehan, M Guy and S P Porter

Councillors: P Burke, K Dickson, J Gallen, U Mackin, A Martin, C McCready, N Parker

Ex-Officio: The Right Worshipful the Mayor, Councillor A Gowan

Deputy Mayor, Councillor G McCleave

#### **Notice Of Meeting**

A meeting of the Regeneration and Growth Committee will take place on **Wednesday**, **5th June 2024** at **7:30 pm** in the **Council Chamber** for the transaction of business on the undernoted agenda.

A hot buffet will be available in the Members Suite from 5.15 pm for those Members who have confirmed in advance.

DAVID BURNS
Chief Executive
Lisburn & Castlereagh City Council

### **Agenda**

#### 1.0 APOLOGIES

#### 2.0 DECLARATIONS OF MEMBERS INTERESTS

- (i) conflict of interest on any matter before the meeting (Members to confirm the specific item
- (ii) pecuniary or non-pecuniary interest (Member to complete disclosure of interest form)

#### 3.0 REPORT OF HEAD OF ECONOMIC DEVELOPMENT

| 3.1 | Draft Tourism Strategy and Action Plan 2024 - 2029 Presentation For Decision |          |
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|     | 1. Tourism Strategy 2024-2029 V7.pdf   | Page 1   |
|     | Appendix 1a Exec Summary.pdf   | Page 3   |
|     | Appendix 1b Tourism Strategy consultation questionnaire.pdf                  | Page 17  |
| 3.2 | Royal Hillsborough and Historic Moira Tourism Promotional Programme          |          |
|     | For Decision  1 2. RHHM.pdf  | Page 20  |
|     | Appendix 2a Summary Evaluation.pdf   | Page 23  |
|     | Appendix 2b RHHM Final Report 2023.pdf                                       | Page 25  |
|     | Appendix 2c List of RHHM members.pdf   | Page 95  |
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| 3.3 | Labour Market Partnership – Draft Action Plan 2024/25                        |          |
|     | For Decision  3. LMP Action Plan and 100k Approval.pdf                       | Page 99  |
|     | APPENDIX 3a - Draft LMP 2024-25 Action Plan.pdf                              | Page 102 |
|     | Appendix 3b Equality Screen LMP Action Plan 24-25 (003).pdf                  | Page 118 |
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#### 3.4 Business Development Collaboration Programme 2024-2025

For Decision

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|     | 3.5 | Enterprise Lisburn Castlereagh Programme 2024-2025 For Decision |          |
|     |     | 5. Enterprise LisburnCastlereagh v2.docx                        | Page 156 |
|     |     | APPENDIX 5 Enterprise LisburnCastlereagh.pdf                    | Page 158 |
|     | 3.6 | Investment Programme 2024-25                                    |          |
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|     | 3.7 | International Trade Programme 2024-25                           |          |
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| 4.0 | REI | PORT OF DIRECTOR OF REGENERATION & GROWTH                       |          |
|     | 4.1 | City Centre Public Convenience Provision                        |          |
|     |     | For Noting  |          |
|     |     | 8. City Centre Toilet Provision.pdf                             | Page 169 |
|     |     | Appendix 8a ESC Report re Toilets in LCCC area.pdf              | Page 171 |
|     |     | Appendix 8b EH - Feasibility Study.pdf                          | Page 175 |
|     |     | ☐ Appendix 8c EH - Lisburn area map.pdf                         | Page 176 |
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#### **5.0 CONFIDENTIAL BUSINESS**

#### 5.1 Removal of Deed of Covenant

For Decision

Confidential due to: a) information relating to the financial or business affairs of any particular person (including the Council holding that information), and b) information in relation to which a claim of legal professional privilege could be maintained in legal proceedings 1 1Confd Removal of Deed of Covenant (003\_Redacted.pdf Page 178 5.2 Requested Increase to Contracted Rates ref Electrical Call off Contract For Noting Confidential due to information relating to the financial or business affairs of any particular person (including the Council holding that information) Not included 2Confd Increased tender requests Electrical Services Contract v4 LV.pdf 5.3 Requested Increase to Contracted Rates ref Mechanical Call off Contract For Noting Confidential due to information relating to the financial or business affairs of any particular person (including the Council holding that information) Not included

#### 5.4 Queen Elizabeth II Playing Fields Development Site

For Decision

Confidential due to information relating to the financial or business affairs of any particular person

1 4. QE II Lease Report May 2024.pdf

Not included

#### 6.0 ANY OTHER BUSINESS



| Committee:   | Regeneration & Growth        |
|--------------|------------------------------|
| Date:        | 5 June 2024                  |
| Report from: | Head of Economic Development |

| Item for: | Decision  |
|-----------|---|
| Subject:  | Draft Tourism Strategy and Action Plan 2024 - 2029 presentation |

#### 1.0 Background

- The Council appointed Runda Hospitality & Tourism Solutions in September 2023 to review, revise and update the LCCC Tourism Strategy and Action Plan for 2024-2029.
- Following a structured consultation process, and a period of research and analysis, a workshop for the Regeneration and Growth Committee took place on the emerging Tourism Strategy and Action Plan in January 2024.

#### Key Issues

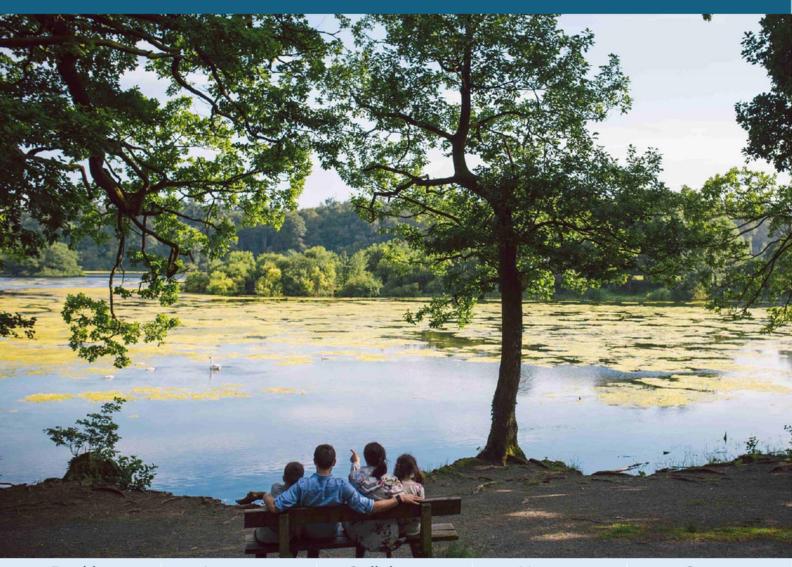
- Officers will present the draft Tourism Strategy and Action Plan 2024–2029 to the Committee for consideration, before sharing the document with the wider tourism and hospitality sector for an eight-week consultation period.
- The draft Tourism Strategy and Action Plan 2024 2029 will provide a strategic road map for raising the profile of Lisburn and Castlereagh as a tourism destination, with a strong community spirit at its heart that champions people and place.
- 3. Attached (**see Appendix**) is the Draft Summary Tourism Strategy and Action Plan 2024-2029.
- 4. Looking to the future, the draft Strategy will include recommendations focused on:
  - attracting investment for the development of high-quality sustainable accommodation that fits the profile of this destination
  - scoping the potential for new tourism offerings eg Lagan Valley Regional Park (Area of Outstanding Natural Beauty, 4,200 acres)
  - scoping the potential for an annual tourism event that celebrates Lisburn & Castlereagh's unique identity eg based on a theme relating to food and drink, or Christmas markets
  - Investing in the development of immersive experiences delivered by skilled people who live locally
  - Identifying and supporting experiences that are unique and/or authentic to Lisburn & Castlereagh eg Ulster Aviation Society, the Irish Linen Centre and Museum, Royal Hillsborough and visitor experiences that celebrate hallmarks of this destination
  - Investing in capability development .eg via the delivery of training and mentoring programmes that provide strategic guidance for Lisburn &

|     | Castlereagh's tourism industry about how to maximise opportunities a quality experience.  • Leveraging promotional opportunities on key major projects Destination Royal Hillsborough as a world-class heritage vi Dundonald International Ice Bowl  5. Attached (see Appendix) is the proposed consultation questionnal planned eight-week public consultation period.                       | s such as<br>llage, and |  |
|-----|---|-------------------------|--|
| 2.0 | Recommendation  |                         |  |
|     | <ol> <li>It is recommended that the Committee considers the presentation and age 1. The Strategy and Action Plan be issued for an eight-week public of exercise.</li> <li>To consider a final draft Tourism Strategy and Action Plan following consultation.</li> </ol>   | consultation            |  |
| 3.0 | Finance and Resource Implications   |                         |  |
|     | An allocation was included in the Tourism Development budget estimate   |                         |  |
|     | Future impact of the actions will be considered on a case by case basis a estimates setting process should Members agree and post the adoption  | •                       |  |
| 4.0 | Equality/Good Relations and Rural Needs Impact Assessments  |                         |  |
| 4.1 | Has an equality and good relations screening been carried out?  | Yes                     |  |
| 4.2 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out  It is not anticipated that the Tourism Strategy Policy will impact adversely on any Section 75 group, but instead, through an open and transparent consultation process with all shareholders, will promote equality of opportunity and good relations. |                         |  |
| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?  | Yes                     |  |
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.  Tourism Strategy Policy benefits the tourism and hospitality industry from both rural and urban areas of the Council area.   |                         |  |
|     | nom both rural and diball aleas of the Council alea.  |                         |  |

| Appendices: | Appendix 1a – Draft Summary Tourism Strategy and Action Plan 2024-2029<br>Appendix 1b – Consultation Questionnaire |  |
|-------------|--|--|
|             |  |  |



# Executive Summary Tourism Strategy and Action Plan 2024-2029



Position Innovate Collaborate Nurture Grow

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#### 1. Executive Summary

The Lisburn & Castlereagh Tourism Strategy and Action Plan 2024-2029 provides a strategic roadmap for raising the profile of Lisburn & Castlereagh as a distinguished, sustainable, and socially inclusive tourism destination with a strong community spirit at its heart that champions people and place.

Within this context, the core ambition of this strategy is to position Lisburn & Castlereagh as a renowned leading tourism destination with a unique identity and unparalleled experiences in Northern Ireland such as Royal Hillsborough (the only location in Northern Ireland that has achieved *Royal* status). The guiding purpose of this approach is to maximise social and economic benefits for tourism providers and communities across the full breadth of the district's urban and rural areas in city, town, villages and hamlets.

While this ambition informs all actions in this plan, to achieve success a twofold approach is recommended that applies equal value to

1.

**Infrastructural investment and development:** i.e., the curation of high-quality tangible infrastructure that has been a core responsibility for Lisburn & Castlereagh's tourism team to date and will remain so for the future.

Examples include:

- Securing +£26million investment for the development of Royal Hillsborough as a world-class heritage village
- Installation of the Digital sculpture trail in Hillsborough Forest: ten giant sculptures created by leading artists that encourage exploration supported by an augmented reality digital app
- Installation of the Guess How Much I Love You trail: celebrating the author and lifelong Lisburn resident, Sam McBratney who wrote the international bestseller Guess How Much I Love You in 1994

Looking to the future, this will include further projects such as

- attracting investment for the development of high quality sustainable accommodation that fits the profile of this destination
- scoping the potential for new tourism offerings: e.g., Hillsborough Castle & Gardens, Ulster Aviation Society, Lagan Valley Regional Park AONB (4,200 acres)
- scoping the potential for an annual tourism event that celebrates Lisburn & Castlereagh's unique identity: e.g., based on a theme relating to food and drink or Christmas markets

2.

**Tourism industry and destination development:** in addition to the above, this needs to be elevated as a priority focus for the Tourism Strategy and Action Plan 2024-2029 as this is essential for

- maximising social and economic opportunities
- sustainable tourism development
- achieving a return for investments made on tangible infrastructure
- meeting the expectations of the modern visitor who wishes to discover the authentic story of local people and their homeplace

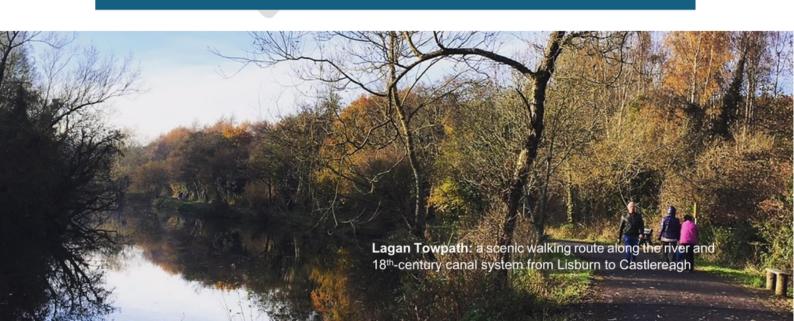
Recommended activity under this approach includes:

- Building a robust collaborative framework (noting that this is the foundation for all successful tourism destinations):
  - between Lisburn & Castlereagh City Council's tourism team and local tourism and hospitality providers
  - across Lisburn & Castlereagh's tourism industry
  - between Lisburn & Castlereagh and external stakeholders that can benefit the destination including Tourism Northern Ireland and Tourism Ireland
- Investing in the development of immersive experiences delivered by skilled people who live locally: a key priority for the modern visitor who seeks to uncover the story of people and place by engaging with community representatives
- Identifying and supporting experiences that are unique and / or authentic to Lisburn & Castlereagh: e.g., Ulster Aviation Society, the Linen Museum, Royal Hillsborough and visitor experiences that celebrate hallmarks of this destination: e.g., via themes such as quality food and drink and the great outdoors
- Investing in capability development: e.g., via the delivery of training and mentoring programmes that provide strategic guidance for Lisburn & Castlereagh's tourism industry about how to maximise opportunities and deliver a quality experience

Importantly, this twofold approach to tourism development will require careful consideration so that the full brief that Lisburn & Castlereagh's tourism team is responsible for throughout 2024-2029 and beyond a) has the full support of council and b) is appropriately resourced to achieve social and economic success along with the growth targets set out in this plan.

It is thereby recommended that a refocus of LCCC's tourism team is conducted in the context of the Economic Development Efficiency Review to include resourcing the following activity

- product, industry and partnership development
- digital marketing



## 1.2. Key Priorities

This section summarises the activity that has emerged via research that needs to be prioritised to achieve the ambitions outlined in the Tourism Strategy and Action Plan 2024-2029

| Refocus                       | Adopt a twofold approach that blends a commitment to a) the development of quality tourism infrastructure and b) tourism industry development to maximise opportunities   |
|-------------------------------|---|
| Infrastructure<br>Development | <ul> <li>To generate social and economic opportunities and to benefit local communities and visitors</li> <li>promote existing tourism infrastructure</li> <li>successfully manage the delivery of new tourism infrastructure that is in development (e.g., Royal Hillsborough)</li> </ul>  |
| Experience<br>Development     | <ul> <li>Support industry to curate experiences that authentically share the story of local people and their homeplace to meet the expectations of contemporary visitors</li> <li>NOTE: focus on a) scheduled experiences (e.g., bookable online) and b) private experiences (e.g., bookable via groups) to maximise opportunities</li> </ul>   |
| Food and<br>drink             | <ul> <li>Continue to champion LCCC as a destination leader for food and drink, renowned for quality places to eat and drink</li> <li>additionally, curate, support and promote experiences (e.g., trails, food and drink related tours and immersive experiences) that allow for a deeper exploration of this priority theme</li> </ul>   |
| Enterprise<br>Development     | Support the development of capabilities to empower LCCC's tourism and hospitality industry to make sound choices that can maximise social and economic benefits while supporting local livelihoods  |
| Collaborative<br>Framework    | <ul> <li>Build a robust collaborative framework: noting that this is the foundation for all successful tourism destinations</li> <li>between Lisburn &amp; Castlereagh City Council departments</li> <li>between Lisburn &amp; Castlereagh City Council's tourism team and local tourism and hospitality providers</li> <li>across Lisburn &amp; Castlereagh's tourism industry</li> <li>between Lisburn &amp; Castlereagh and external stakeholders that can benefit the destination including Visit Belfast, Lough Neagh Partnership, Tourism Northern Ireland and Tourism Ireland</li> </ul> |

| Sustainable<br>Tourism<br>Development | <ul> <li>Embed an ethos of sustainable and regenerative tourism development, ensuring that this informs all activity</li> <li>Apply a top down approach (i.e., led by LCCC, supported by Tourism Northern Ireland (TNI) and Tourism Ireland policies) and a ground up approach (e.g., empowering tourism providers to adopt and promote Leave No Trace principles)</li> </ul>   |
|---------------------------------------|---|
| Social Inclusion                      | Place social inclusion at the heart of all activity, positioning Lisburn & Castlereagh as a destination that is mindful of the needs of all visitors including people with physical, mental and intellectual difficulties   |
| Invest in accommodation               | Proactively seek investors to develop quality sustainable accommodation that is suited to LCCC's profile, giving due consideration to luxury lodge style accommodation  |
| Events and festivals                  | <ul> <li>Continue to support the annual community and large-scale events programme in addition to championing a signature tourism festival that can attract domestic and global visitors during the low season</li> <li>NOTE: consider the expansion of LCCC's Christmas markets to achieve this, seeking advice from TNI re. same</li> </ul>   |
| Investigate<br>Tourism<br>Potential   | Work with key stakeholders to support the development of experiences that are unique in UK and Ireland. Apart from Royal Hillsborough, this includes  Ulster Aviation Society EIKON exhibition centre and Maze Long Kesh Down Royal Racecourse Lagan Valley Regional Park AONB: jointly funded by LCCC and Belfast City Council  Noting that Dundonald International Ice Bowl (DIIB) in its current format reads as a sports and recreational offering rather than as a tourism offering, assess if and how DIIB can be positioned and developed as part of LCCC's wider tourism offering |
| Integrated<br>Marketing<br>Campaigns  | Continue with the management of campaigns conducted by LCCC's tourism team that have been successful in raising the district's profile and driving footfall from the NI and ROI markets   |
| Data collation and analysis           | Establish robust baselines and generate an annual report (2024-2029) to assess performance against these baselines so that progress is  |

|   | visible and measurable to benefit tourism businesses and the destination  |  |  |  |
|---|---|--|--|--|
| Communications  | <ul> <li>Position Lisburn &amp; Castlereagh as a place apart with its own<br/>unique identity and character that is home to authentic and<br/>unparalleled experiences</li> </ul>   |  |  |  |
|   | <ul> <li>For clarity, categorise the tourism offering under the following categories</li> <li>natural asserts: i.e., places of interest and natural beauty</li> <li>culture, history and heritage</li> <li>outdoor recreation, adventure and activities</li> <li>food and drink experiences</li> <li>events and festivals</li> <li>places to eat and drink</li> <li>places to stay</li> </ul> |  |  |  |
| Apply a targeted  | Ensure that all activity targets the opportunities that are most suited to LCCC including   |  |  |  |
| approach  | Customers:  |  |  |  |
| Visit Belfast   | <ul> <li>Continue to partner with Visit Belfast (via a defined SLA) to maximise opportunities via NI, ROI and global markets</li> <li>NOTE: agree metrics so that outcomes can be measured</li> <li>NOTE: assess the SLA after a defined period (e.g., 3-5 years) to decide how best to proceed into the future</li> </ul>  |  |  |  |
| Lough Neagh Partnership  Explore the following opportunities:  potential for new experience development  potential collaborations with LN tourism providers  how to profile LN as part of district's tourism offering |   |  |  |  |
| Spread social and economic benefits   | Leverage the promotion of signature attractions (e.g., Royal Hillsborough) to spread opportunities across urban and rural areas, taking care to ensure that this promotion does not limit social and economic benefits for other providers and their communities  |  |  |  |

#### Address Visitor Services

## Address the Visitor Information Centre (VIC) located in the Irish Linen Centre & Lisburn Museum giving equal consideration to the

- provision of customer-centric VIC services and
- delivery of a quality visitor experience via the Irish Linen Centre & Lisburn Museum as a visitor attraction

#### As part of this work, consider how

- the Visitor Information Centre can be modernised to engage the visitor and maximise opportunities for Lisburn & Castlereagh
- the Irish Linen Centre & Lisburn Museum can be developed and reconfigured to a) share and preserve traditions and insights relating to Lisburn & Castlereagh's heritage and expertise in finelinen making and b) maximise social and economic opportunities
- other services could be positioned here that align with the ethos of all services offered in the building: e.g., City Centre Management and Community Services

#### Address the mobile Visitor Information Centre service (trailer):

- install a power point and WIFI in the trailer so that work can be conducted during quiet times
- brand the outside of the trailer so that it promotes the destination with accessible content e.g., QR codes, local tips and maps

NOTE: for the future, consider if this mobile solution can be used for the benefit of the full breadth of the LCCC district: i.e., as a flexible VIC solution that can be placed anywhere in the district as required, rather than as a service that is permanently positioned in Hillsborough Forest (see below)

#### Install a permanent VIC at Hillsborough Forest Park to

- locate a building convenient to Hillsborough Forest Park where a permanent Visitor Information service centre can be placed to
  - service the +600,000 visitors to the park
  - raise awareness about the tourism offering in Royal Hillsborough and (importantly) throughout the Lisburn & Castlereagh district

#### Across all visitor servicing:

- Manage and reduce the use of print materials
- Adopt a hybrid approach: noting that the contemporary visitor wants to a) meet a person who can share local insights seconded by b) leaning on the benefits provided by digital communications
- Invest in training and robust data collation to maximise opportunities and achieve measurable success
- Think innovation: e.g., during high demand periods
  - extending visitor services on bike or by foot
  - recruiting and training volunteers to support visitor services

|                                   | <ul> <li>training tourism providers (e.g., accommodation providers) to<br/>extend the work of VIC's by generating referral and packaged<br/>opportunities for other businesses</li> </ul>  |
|-----------------------------------|--|
| Refocus<br>LCCC's<br>tourism team | <ul> <li>To achieve the ambition and growth target outlined in this plan, refocus LCCC's tourism team in the context of the Economic Development Efficiency Review</li> <li>give due consideration to resourcing the following activity: product and partnership development, digital marketing</li> </ul> |

#### 1.3. Growth Target and Key Strategic Pillars

In the contemporary context global tourism is in an uncertain place following the disruption caused by the Covid-19 pandemic and the prevalence of global economic and geopolitical unrest.

While the challenges are clear, in the current environment these co-exist with optimistic forecasts. Both the Department of the Economy's Tourism Strategy for Northern Ireland – 10 Year Plan and Tourism Ireland project growth in the value of tourism in Northern Ireland:

- The Department for the Economy's Tourism Strategy for Northern Ireland 10 Year Plan (2024) sets out the strategic aim of increasing the value of tourism to the Northern Ireland economy by 50% -75% compared to 2019, or growth of 4%-6% per annum.
- The Tourism Ireland Marketing Plan (2024) sets targets of driving tourism revenue growth in Northern Ireland by +6.5% year-on-year to 2030. This is compared to targeted island of Ireland growth of 5.6% average year on year growth to 2030.

Following research and consultations (including with Ulster University's Economic Policy Centre), a target has been set to increase revenue generation via tourism in Lisburn & Castlereagh by 34% in 2029 compared with 2019 (i.e., 5.6% per annum over six years 2024-2029).

This target serves to provide a benchmark against which tourism and hospitality businesses in Lisburn & Castlereagh can assess their performance. Importantly, Lisburn & Castlereagh City Council can use this target for assessing the destination-wide success of tourism. To achieve this effectively, it is recommended that robust baselines are recorded for existing data and that an annual report is collated (2024-2029) to assess performance against these baselines.

Integrating all the outcomes and findings that have emerged via research for this plan, Lisburn & Castlereagh intends to achieve success over the next six-years by ensuring that all activity is underpinned by the following five strategic pillars.

| 1.       | 2.       | 3.          | 4.      | 5.   |
|----------|----------|-------------|---------|------|
| Position | Innovate | Collaborate | Nurture | Grow |

The following table summarises the key focal points for these pillars

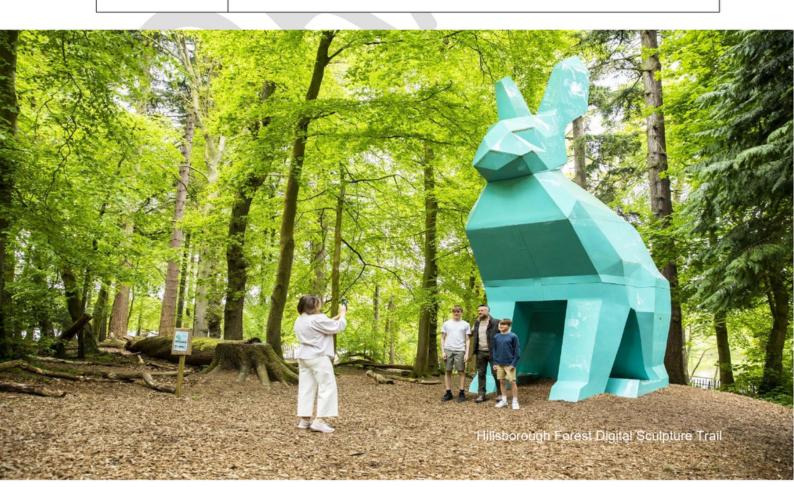
Table 3: key focal points for the five strategic pillars 2024-2029

| Strategic pillar | Key focal points  |  |  |
|------------------|---|--|--|
| Position         | Elevate the profile of Lisburn & Castlereagh as a distinguished, sustainable and socially inclusion tourism destination that is unlike any other, defined by  a leisurely pace of life with people who have time to engage in conversation  close-knit communities, deeply connected with their homeplace  welcoming people who have the time to engage in conversation with visitors  attractions and experiences that are impossible to experience anywhere else in Northern Ireland inc.  Northern Ireland's only Royal Residence  Northern Ireland's only regional park: The Lagan Valley Regional Park AONB  vibrant hubs across city, town, villages and hamlets  a place that meets diverse visitor needs and interests: culture and heritage; outdoor recreation, adventure and activities, food and drink  accessible geographical location  bordered by 6 of Northern Ireland 11 district council areas  within easy reach of Belfast (including by foot along the Lagan towpath that connects Lisburn with Belfast)  within easy reach of Dublin   |  |  |
| Innovate         | Establish a reputation for being a known leader in innovation, ensuring that  |  |  |
| IIIIOVALE        | <ul> <li>this evolves as an inherent hallmark across all activity such as</li> <li>investing in quality tangible infrastructure: including the successful completion of the Royal Hillsborough development plan</li> <li>investing in the development of authentic and immersive experiences that share the unique story of people and place (ensuring that these experiences are available to book on a scheduled and private basis) across the following themes</li> <li>Culture, history and heritage</li> <li>Outdoor recreation, adventure and activities</li> <li>Food and drink</li> <li>Supporting experiences that share the unique identity and authenticity of Lisburn &amp; Castlereagh</li> <li>curating offline and online communications that reflect the unique identity of Lisburn &amp; Castlereagh and its communities</li> <li>curating one signature tourism-relevant event/festival during the lifetime of this plan</li> <li>the delivery of Visitor Services: e.g., incorporating flexible solutions (on foot, by bike), sharing insights and gems directly from local people</li> <li>seeking investment in sustainable accommodation solutions that are in-keeping with the destination and align with its ethos</li> </ul> |  |  |

| Strategic pillar | Key focal points  |  |  |
|------------------|---|--|--|
| Collaborate      | <ul> <li>within the destination:         <ul> <li>creating a robust network that connects all tourism and hospitality providers so that they know, support and refer each other</li> <li>connecting local communities with the tourism destination offering and associated business providers</li> <li>providing tourism providers and community members with the opportunity to become an extended part of Visitor Services</li> </ul> </li> <li>outside the destination: proactively developing strategic partnerships with stakeholders who can support, promote and maximise</li> </ul>   |  |  |
|                  | opportunities including Visit Belfast, The Lough Neagh Partnership,<br>Tourism Northern Ireland, Tourism Ireland and professional leisure<br>and business tourism travel buyers   |  |  |
| Nurture          | <ul> <li>Elevate the profile of Lisburn &amp; Castlereagh as a destination defined by integrity and genuine care, making this evident in all actions including by</li> <li>ingraining a sustainable and regenerative tourism ethos with visible evidenced based outcomes</li> <li>being mindful of the needs of all people including those with physical, mental and intellectual challenges by providing appropriate guidance and communications, enabling visitors to make sound choices about how to experience the destination</li> </ul>   |  |  |
|                  | <ul> <li>championing and supporting tourism and hospitality providers</li> <li>placing community and local people at the heart of the tourism offering</li> <li>guiding visitors so that they behave responsibly in the destination</li> <li>curating experiences that celebrate cultural heritage, preserving traditions (e.g., linen making) inherited from the past for future generations</li> <li>preserving built heritage so that it is preserved for future generations by investing in quality destination development that benefits local communities and visitors: e.g., Royal Hillsborough</li> <li>safeguarding the natural environment and biodiversity: e.g., Lagan Valley Regional Park AONB</li> </ul> |  |  |



| Strategic pillar | Key focal points  |  |
|------------------|---|--|
| Grow             | <ul> <li>Work with local, regional and national stakeholders, investing in a) commercial capability and b) collaborative and cross-referral opportunities alongside c) robust data collation and analysis processes to support livelihoods, job creation, the economy and to achieve the growth targets set out in this plan, ensuring that this benefit spreads across the full Lisburn &amp; Castlereagh district's geography.</li> </ul> |  |
|                  | Adopt a proactive and goal-focused approach to achieve success  |  |
|                  | <ul> <li>Target opportunities, customer segments and markets that are<br/>the best match including</li> </ul>   |  |
|                  | <ul> <li>Customer segments: families; culture and heritage<br/>enthusiasts; food and drink enthusiasts; soft adventure<br/>enthusiasts</li> </ul>   |  |
|                  | <ul> <li>Markets: Northern Ireland (local, neighbouring locations and<br/>the wider NI destination), Republic of Ireland, North America,<br/>Great Britain, France and Germany</li> </ul>   |  |
|                  | <ul> <li>Opportunities: leisure tourism (including luxury leisure) and business tourism</li> </ul>  |  |
|                  | Invest in visitor services to maximise opportunities  |  |
|                  | <ul> <li>In the context of the Economic Development Efficiency Review<br/>refocus LCCC's tourism team to maximise social and economic<br/>opportunities, giving due consideration to resourcing the following<br/>activity: product, industry and partnership development, digital<br/>marketing</li> </ul>   |  |



#### 2. Vision and Value Proposition

The vision statement and value proposition form the foundation for all activities conducted by Lisburn & Castlereagh City Council in collaboration with local tourism and hospitality businesses, relevant stakeholders and partners.

While the vision statement summarises the destination's ambition, the value proposition is created from the visitor's perspective. Accordingly, the value proposition serves to portray the Lisburn & Castlereagh destination offering while identifying the visitors who are most suited.

Strategic plans, annual plans, and actions must align to the vision statement and value proposition. They are ideally used when engaging with diverse stakeholders (e.g., domestic and global tourism associations and partners) and procuring services (e.g., PR, marketing and advertising) so that the destination's offering, aims, and objectives are understood.

The vision statement and value proposition noted below have been created following consultation with the Lisburn & Castlereagh's tourism industry, communities and key stakeholders. These are working documents and can change over time as the destination evolves and as the external environment changes.

#### 2.1. Vision statement

The vision of this strategy is to

Position Lisburn & Castlereagh as a destination distinguished by a unique identity, authentic tourism experiences that are unparalleled in the island of Ireland, places of immense natural beauty, a rich built and cultural heritage, a vibrant food and drink scene and a deep sense of community that champions social inclusion bound by a collaborative spirit and a sustainable ethos that benefits people, planet and pocket at its heart.

#### 2.2. Value proposition

Stretching from the shores of Lough Neagh in the west to the hills above Dundonald in the east, and from the Belfast Hills in the north to the source of the River Lagan in the south, Lisburn & Castlereagh is bordered by six of Northern Ireland's 11 district council areas within easy reach of Belfast and Dublin.

Home to Hillsborough Castle and Gardens (Northern Ireland's only designated *Royal* residence) and the Lagan Valley Regional Park AONB (Northern Ireland's only Regional Park), as an experience Lisburn & Castlereagh is unparalleled in the Island of Ireland.

Characterised by a deep sense of community and a leisurely pace of life where welcoming people have time to engage in conversation across urban and rural neighbourhoods, an annual calendar of experiences and events invite the visitor to make a deep connection with local people:

- Culture, History and Heritage: from being the home of Royal Hillsborough village with its remarkable Georgian architecture, art galleries and stately homes to the impressive Ulster Aviation Society with 30+ historic aircrafts and craft experiences ranging from linen making to ceramics
- Food and Drink: a celebrated destination for food and drink with gastro pubs, restaurants and farmer's markets that champion local ingredients and producers

topped with immersive experiences within private homes, cookery schools as well as Hinch Distillery and Hilden Brewery that are beloved locally

- Outdoor Recreation, Adventure and Activities: a haven for walkers and hikers (try
  the 2-3 hour Lagan towpath walk from Lisburn to Belfast) along with biking, motorbiking, boating, falconry, horse-racing and horse-riding, parkland golf courses, and
  the largest aqua park in the Island of Ireland at Let's Go Hydro
- Events and Festivals: well frequented by local people, year-round community and large-scale events include the Down Royal Racing Festival that takes place annually in November (with a heritage dating back to 1865, this racecourse is the only one in Northern Ireland to host both jump and flat racing)

Complimented by restaurants, cafes, bars and accommodation from glamping, self-catering cottages, B&Bs and guesthouses to stately homes, castles and hotels, Lisburn & Castlereagh is naturally suited to domestic and global leisure visitors including individuals and groups, couples, families, soft adventurers, golfers, inter-generational travellers and enthusiasts of nature, culture and heritage, food and drink.

For business tourism, Lisburn & Castlereagh is home to outdoor spaces and indoor venues including the Eikon Exhibition Centre (Northern Ireland's largest events venue with 10,000 SQMs of indoor event space on a 55-acre site), historic buildings and hotels for meeting, conference, events and incentive groups from 10 to 10,000 delegates.

As a collaborative and responsible community, we welcome everyone who shares our commitment to social inclusion and a sustainable ethos that benefits people, planet and pocket.



**Lisburn & Castlereagh's draft Tourism Strategy and Action Plan 2024-2029** sets out the council's vision, strategic objectives and ambitions for the next six years.

Council welcomes your views and comments and would be grateful for your response to the following questions. Please note that your responses will be shared publicly, although your personal details will not.

#### 1. The ambition:

The Tourism Strategy and Action Plan 2024-2029 is provides a strategic roadmap for raising the profile of Lisburn & Castlereagh as a distinguished, sustainable, and socially inclusive tourism destination with a strong community spirit at its heart that champions people and place.

Within this framework, key ambitions of this plan include;

- · Positioning Lisburn & Castlereagh as a leading tourism destination with a unique identity and unparalleled experiences in Ireland
- Raising the profile of Lisburn & Castlereagh as a landmark tourism destination with world-class authentic experiences that share the story of
  people and place including culture, history and heritage; outdoor recreation, adventure and activities; food and drink; an annual calendar of
  events and festivals
- Adopting a twofold approach to tourism development that encompasses
  - Infrastructural investment and development: i.e., the curation and management quality tourism infrastructure
  - Tourism industry and destination development: i.e., working with tourism and hospitality business to maximise social and economic
    opportunities including by investing in collaborative opportunities and enterprise development supports
- Empowering tourism providers in the destination to achieve sustainable livelihoods, create employment and spread economic benefits into the wider community
- Engaging the local resident and business communities in the destination's tourism industry and offering

| Overall, do you think that this is what the ambitions of the Tourism Strategy and Action Plan 2024-2029 should be? Yes, No, Don't know? Ple | ease |
|---|------|
| use the free-type space below to express any additional views, comments, recommendations, or insights.                                      |      |

#### 2. Strategic Pillars

The 5 strategic pillars that have emerged from the Tourism Strategy and Action Plan are

- Strategic Pillar 1 Position: elevating the profile of Lisburn & Castlereagh as a distinguished, sustainable and socially inclusion tourism destination
- Strategic Pillar 2 Innovation: Establishing a reputation as a leader and innovator in tourism development, ensuring that this evolves as an inherent hallmark across all activity
- Strategic Pillar 3 Collaboration: embedding a collaborative framework a) within the destination (across the tourism industry and the local community) and b) outside the destination with key stakeholders such as Tourism Northern Ireland, Tourism Ireland, Visit Belfast and the Lough Neagh Partnership
- Strategic Pillar 4 Nurture: elevating the profile of Lisburn & Castlereagh as a destination defined by integrity and genuine care including by placing sustainable tourism development and sustainability at the heart of all activity
- Strategic Pillar 4 Grow: providing the necessary guidance to support livelihoods, job creation and the local economy

| know? Please use the free-type space below to express any additional views, comments, recommendations, or insights. |  |  |  |
|---|--|--|--|
|   |  |  |  |
|   |  |  |  |

Overall, do you think that this is what the strategic priorities for the Tourism Strategy and Action Plan 2024-2029 should be? Yes, No. Don't

#### 3. Vision and Value Proposition

| The vision and value proposition define the tourism offering and identity for this destination. Overall, do you feel that this is what vision and value proposition within the Tourism Strategy and Action Plan 2024-2029 should be? Yes, No, Don't know? Please use the free-type space below to express any additional views, comments, recommendations, or insights. |
|---|
|   |
| 4. Express your view  |
| Please use the free-type space below to express any views, comments, recommendations or insights regarding the Tourism Strategy and Action<br>Plan 2024-2029  |
|   |
| 5. Equality   |
| Is there anything more that should be considered as part of Section 75, Equality and Good Relations? Please use the free-type space below to express any views, comments, recommendations.  |
|   |
|   |



| Committee:   | Regeneration & Growth Committee |
|--------------|---------------------------------|
| Date:        | 5 June 2024                     |
| Report from: | Head of Economic Development    |

| Item for: | Decision  |  |
|-----------|---|--|
| Subject:  | Royal Hillsborough and Historic Moira Tourism Promotional Programme |  |

#### 1.0 Background

- 1. The Council has been promoting a Royal Hillsborough Historic Moira (RHHM) campaign initiative over the last two years with it anticipated to continue throughout 2024. The programme has forty-seven local tourism and hospitality businesses signed up across the two villages.
- In 2022 a successful funding application was made to Tourism NI (£47,000 grant), and a successful funding application was then made to DfC as part of the Small Settlements Programme in 2023 (£85,000 grant). No match funding was required from the Council.
- 3. The programme sought to combine tourism experiences that would increase visitor numbers and revenue to the area. This was done through the development of suggested itineraries that inspire visitors, encourage dwell time, increase footfall, and boost sales. A new section was added to the Visit Lisburn Castlereagh website:

<u>Itineraries in Royal Hillsborough & Historic Moira (visitlisburncastlereagh.com)</u> showing the twelve new itineraries and giving information on all the stakeholders' businesses.

#### Key Issues

- 1. Attached (**see Appendix**) is an evaluation of activity from the 2023 Royal Hillsborough Historic Moira campaign with just some of the highlights including:
  - Good news stories, competitions and offers were all part of an extensive marketing awareness campaign most of which were delivered via on-line and traditional platforms.
  - This resulted in four Champions for the programme being secured:
     Arthur's, Royal Hillsborough (Stay), Hillsborough Castle (Explore), Iconic
     Biscuits (Producer) and Wine & Brine (Taste). All four have shared/posted information relating to the programme on their respective social platforms.
  - A leaflet listing the stakeholders and outlining suggested itineraries was also developed and widely distributed to Visitor Information Centres and at events.
  - Exhibition space booked at Balmoral Show in 2023 with leaflets, discounts and awareness raised on the variety of attractions and experiences located nearby.
  - The programme sparked collaboration between an accommodation provider and a restaurant in Royal Hillsborough. Anyone staying at the accommodation could avail of 10% off their food in the restaurant.

- One of the attractions collaborated with the same restaurant to offer their customers 10% discount of meals purchased on production of proof that they had visited the attraction.
- Further collaboration is currently happening between the accommodation in Royal Hillsborough, a local café and a bar/restaurant in the village.
- Enthusiasm for the programme grew as businesses realised how much exposure they could get.
- Considering the exposure generated by the RHHM campaign (over 15m) the investment is considered to have been worthwhile and good value.
- A number of self-guided packages continue to be listed on visitlisburncastlereagh.com website, each with a different theme. Some of these included Historic Day Trip, Foodie Favourite, Pet-Friendly Stays, and the Royal Treatment.
- Video and photo commissions were conducted on participating establishments, that in turn could be used for social media and other digital platforms.
   Royal Hillsborough & Historic Moira (visitlisburncastlereagh.com)
- 4. Participating tourism and hospitality businesses are keen for the initiative to be supported for a third year in 2024.
- 5. An allocation of £22,500 is contained within the Economic Development 2024/2025 budget estimates, which will allow a more focused campaign to be delivered this year. It is proposed that should budget slippage occur in year, then additional campaign activity be commissioned for RHHM.

#### 2.0 Recommendation

It is recommended that the Committee considers and:

- 1. Notes the success of the initiative to date.
- 2. Agrees that a further round of the programme is commissioned in 2024/25 as per the current Economic Development allocation.
- 3. Agrees that should additional budget be secured either from potential grant aid or in year budget slippage, that an enhanced programme is delivered across 2024/25.

#### 3.0 Finance and Resource Implications

An allocation of £22,500 was included in the Tourism Development budget estimates for 2024/25.

#### 4.0 Equality/Good Relations and Rural Needs Impact Assessments

4.1 Has an equality and good relations screening been carried out? Yes
 4.2 Brief summary of the key issues identified and proposed mitigating

4.2 Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out

It is not anticipated that Royal Hillsborough Historic Moira promotional campaign will impact adversely on any Section 75 group, but instead, will promote equality of opportunity and good relations.

**22** 

| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?  | Yes |
|-----|---|-----|
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.  Royal Hillsborough Historic Moira promotional campaign benefits the tourism and hospitality industry from both rural and urban areas of the two village areas. |     |

| Appendices: | Appendix 2a – Royal Hillsborough Historic Moira summary evaluation Appendix 2b – Media coverage and social media outcomes Appendix 2c– List of members as at the end of 2023 Appendix 2d - Copy of leaflet produced |
|-------------|---|
|-------------|---|

#### **APPENDIX**

#### Royal Hillsborough Historic Moira Summary Evaluation May 2024

Performance was measure by a series of metrics:

- Media reach (see Appendix)
- Social media engagement analytics (See Appendix)
- Stakeholder feedback included the following:

**McCartney's of Moira:** "McCartney's of Moira's collaboration with the Royal Hillsborough & Historic Moira programme has been instrumental in elevating our brand awareness, driving sales, and increasing foot traffic. By aligning with this great initiative, we've not only enhanced our visibility but also deepened our connection with the community, resulting in tangible business growth and a stronger presence in the hearts and minds of our customers.

Larchfield Estate: "Larchfield Estate's partnership with the Royal Hillsborough & Historic Moira programme has proven to be a pivotal driver of brand awareness, sales, and footfall. By intertwining our heritage with this initiative, we've not only amplified our presence but also fostered deeper connections with our audience. This collaboration has not just enriched our story; it has become a beacon, guiding visitors to experience the timeless charm of Larchfield Estate first-hand."

Bay Tree Cottage: ""Bay Tree Cottage's collaboration with the Royal Hillsborough & Historic Moira programme has been instrumental in elevating our brand awareness, driving sales, and attracting new bookings. By intertwining our offerings with the esteemed heritage celebrated by the programme, we have been able to invite visitors to experience the charm of Bay Tree Cottage while immersing themselves in the timeless allure of our historic surroundings."

**Arthur's Guesthouse**: "Working in collaboration through the RHHM programme has enabled collaboration with other businesses allowing us to provide additional services and offers to clients. The awareness this programme has afforded our business is invaluable and very much appreciated. We look forward to continuing to work with the Council through this and other programmes."

#### Results to date:

RHHM page views: 1,484

Itinerary landing page: 311 views

Users: 949Referrals: 88

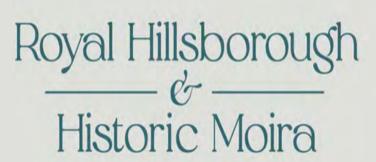
Stakeholder overall feedback was positive

Overall PR reach in excess of 15.5m

22 good news stories in print across NI and ROI

24

The above metrics provide a firm basis on which to develop this initiative further, to enhance the online content and with further promotional media spend drive visitor traffic to the relevant information.



## PHASE TWO FINAL MARKETING ACTIVATION REPORT 2023

## 2023 Review

#### **Objectives**

- Build Upon the success of the 2022 Programme.
- Create good news stories around the food and drink offer in Royal Hillsborough & Historic Moira.
- Promote the two villages of Royal Hillsborough and Historic Moira as a holistic tourism destination to new markets increasing footfall to the villages, creating increased custom, revenue and visitors.
- A budget of £85,000 has been secured to deliver the marketing of the Rural Tourism Collaborative Experience (RTCE) Programme (Royal Hillsborough & Historic Moira) from September 2022 to 31<sup>st</sup> March 2023

## **Marketing – Phase Two**

**Telegraph** 

We created an extensive marketing strategy to cover print, broadcast, OOH & online media outlets.

## THE IRISH NEWS

We booked advertising with the following outlets:

- Irish News
- Irish News Weekend Magazine
- Belfast Telegraph
- Belfast Live
- Dublin Live
- Travel Ireland Magazine
- JPI Media Group Guide (News Letter, Mid Ulster Mail etc)
- Sunday Life
- Outdoor Shopping Centre Sites / Connolly Station
- Radio Downtown Radio & LM/FM ROI.
- Social Media Advertising

#### Other activities included:

- Public Relations & Profiling
- FAM trips media & influencers
- Experiential Events









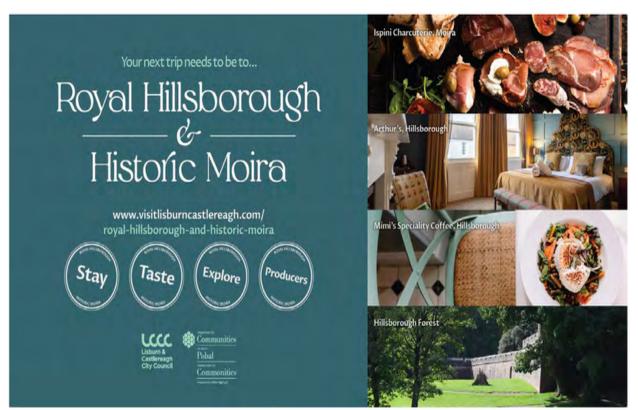


## Advertising

Outdoor, Print and Online

## **Outdoor Advertising – 48 Sheets**

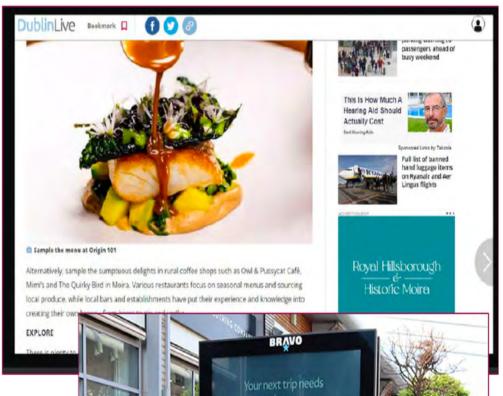
|          |  | Cycle 5         |
|----------|--|-----------------|
| Site No. | Site Address                             | Feb 27 - Mar 12 |
| ZADO22/0 |  |                 |
| 1        | Belfast, Middlepath Street at M3 On-Slip | х               |
| 17224/1  | Belfast, 437 Upper Newtownards Road      | х               |
| ZADO01/1 |  |                 |
| 0        | Belfast, 124 Mountpottinger Road         | х               |
| 80032/01 | Belfast, 41 Ormeau Road                  | х               |
| 82003/01 | Finaghy, Upp Lisburn Road @crossroads    | х               |
| 23891/1  | Belfast,1-9 Boucher Place                | х               |
| 93026/01 | Lisburn, Belfast Road (In) Lambeg        | х               |
| 1875/2   | Banbridge, 49/51 Bridge Street           | х               |
| 98038/01 | Newry, Monaghan Street                   | х               |
| 20762/2  | Newry, Merchants Quay @ Shopping Centre  | х               |



## **Outdoor Advertising – 48 Sheets**

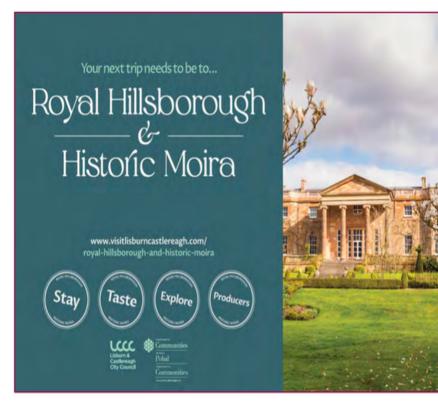
|           |   | Cycle 8       |
|-----------|---|---------------|
| Site No.  | Site Address                                  | April 10 - 23 |
| 80002/01  | Belfast. 44 Botanic Avenue                    | Х             |
| 84021/01  | Belfast, 461 Donegall Road At Westlink        | Х             |
| ZAAO08/10 | Belfast, Durham St /Glengall St               | Х             |
| 76015/03  | Belfast, 61/67 Great Victoria Street          | Х             |
| 93044/02  | Lisburn, Belfast Road Rail Bridge (In)        | x             |
| 20793/1   | Lisburn, 24 Antrim Street.                    | x             |
| 23083/2   | Lisburn, Hillsborough Road @Sprucefield (Out) | Х             |
| 1875/2    | Banbridge, 49/51 Bridge Street                | Х             |
| 98023/01  | Newry, Bridge St / Dublin Rd                  | Х             |
| 98005/01  | Newry, Sugar Island                           | Х             |

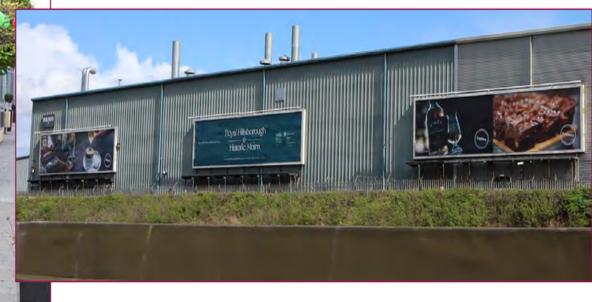


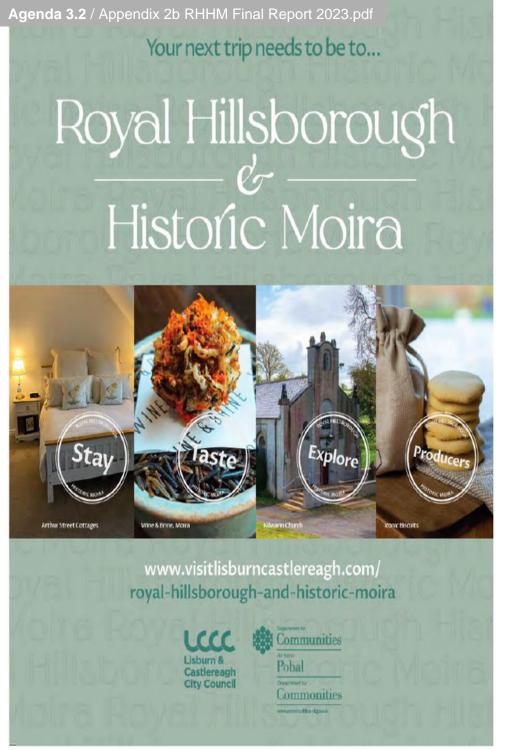


Royal Hillsborough

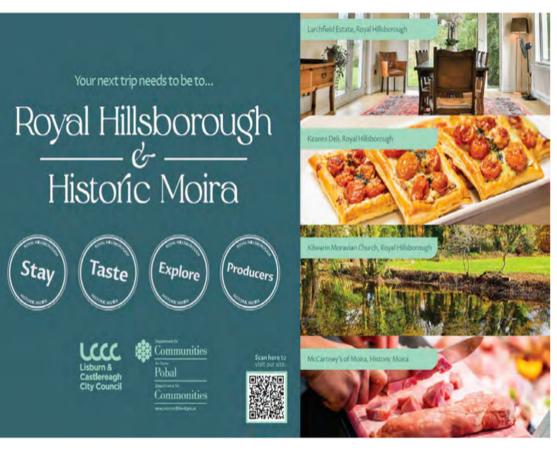
Historic Moira













#### 2023 DIPLOMA & SCHOLARSHIP

APPLICATIONS NOW OPEN

Professional Musicianship, Music & Audio Production and Music Business



Planning your next weekend trip? Looking for new places to explore? Then, make your way to Northern Ireland and the beautiful rural surroundings of Royal Hillsborough and Historic Moira for an adventure.

On the route to Belfast City, lie two rural villages steeped in history. Offering fantastic award-winning dining destinations, a raft of local artisan producers, accommodation options for all budgets; plus, one-of-a-kind experiences including go-karting, historic trails, gin making and whiskey tasting.

Located just under two hours from Dublin City Centre, Royal Hillsborough and Historic Moira villages are located less than 30 minutes from Belfast, perfectly positioned for a great getaway, a staycation, or a stop off on your way to the capital city.

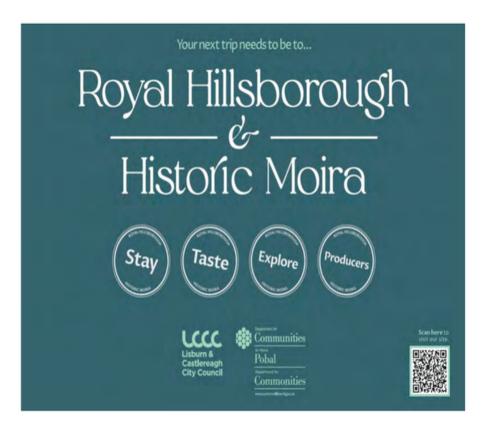


#### Popular right now

Search

- Three Affordable Areas in Dublin City
   Transactor of those Viscott St. 2007
- Design: The World according to Spicebag, Adam Doyle
- 3. How To Get To Desolace in WeW Classic?
- Sound: Greater Than Gr Equal To The Book
   Phillip Christie
- Francis Book Review 7 more are
- 5. Customer retention trends to try in 2023
- Visit Royal Hillsborough and Historic Moira This Summer
- 7. Bitesize: Festival Food at UCD
- Dublin Dining Guide: Marc Bereen Row Wines
- David Lynch: Misogyny and Sexual

  Violence



## **Social Media Content**

Native Content, Sponsored Advertising and Competitions

Charcuterie

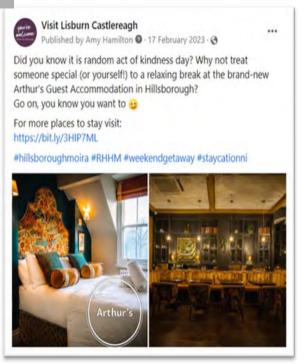


Stuck for a restaurant for tomorrow night? (reminder – it's Valentine's Day). Luckily The Pheasant Restaurant is the perfect destination to take your Valentine for a delicious meal.

Book online now at www.ploughgroup.com/pheasant

#hillsboroughmoira #RHHM #ValentinesDay









# New Marketing Collateral

Video & Imagery Content Development Days

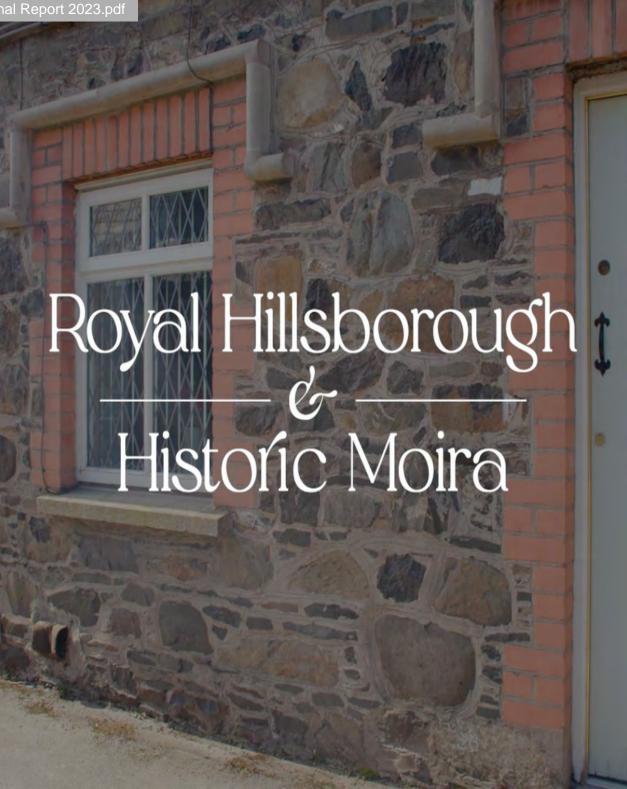




### Arthur Street Cottages

Royal Hillsborough

Historic Moira







# McCartney's of Moira

Royal Hillsborough
Historic Moira





Origin 101

Royal Hillsborough
Historic Moira



# Influencer / FAM Trips

Day Trips / Overnight Events

## **Opening of Arthurs Hillsborough**





### **Larchfield Estate Influencer Event**

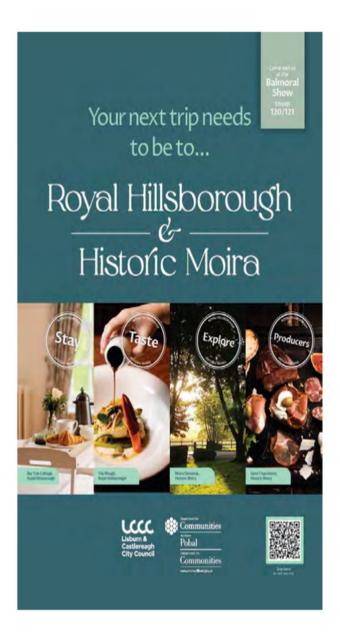


## Walk it Off 'Royal Hillsborough Pale Ale' Tour at The Plough





### **Balmoral Show**





### **Overview**

- Stand booked for Royal Hillsborough and Historic Moira with the Eikon Centre.
- Stand Size: 5m x 2m
- All 49 stakeholders invited to take part at the stand. Four stakeholders took up the offer: Hillsborough Royal Palaces; Kilwarlin Moravian Church; Walk it Off NI; and Ladybird Cottage.
- Andrew Carlisle, Bugler from Hillsborough Fort attend on Day One of the show.
- There was no retail or commercial selling element to this stand. It was more information gathering and information provision to attendees at the house.
- The focus was on the two rural areas and its stakeholders.
- The RHHM branding was in place and the RHHM marketing flyer.
- Members of the LCCC team were in place and gathering survey responses.



### **Images**







50

# Press Coverage

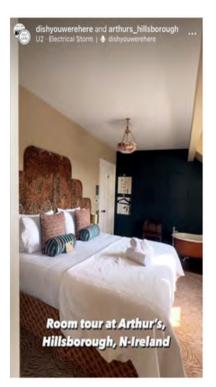
### **COVERAGE REPORT**

| MEDIA CHANNEL    |                    |
|------------------|--------------------|
| PRINT            | 22                 |
| ONLINE           | 19                 |
| BROADCAST        | 2                  |
| TOTAL            | 43                 |
| OVERALL PR REACH | In excess of 15.5M |

















9th June 2023

Followers: 40.8K



### **MYWEEKEND TORI MCCAUGHEY**

The owner of Tori's Coffee, Bakes and Cakes discusses the special family member who inspired her career choice, growing her unique business, and enjoying life in her hometown

#### The best time to get up at the weekend is?

I'm incredibly busy running the business all week, so I like to have a lie-in when I get the chance. If I'm lucky enough to have one, then you won't see me before

#### Breakfast or brunch?

I'm definitely a brunch girl and also like a little something sweet in the afternoon. Tori's Coffee, Bakes and Cakes is very much a traditional bakery with a twist and I love to nibble on our deconstructed fifteen, or brookie, which is a cross between a brownie and a cookie.

#### What does an ideal Saturday look like?

As a new bakery owner, most of my Saturdays are spent in the bakery nowadays, however, when I get the chance, I'll head down with my parents to support my younger brother as he plays a match at Dungannon rugby club. I'll then enjoy a few drinks afterwards with friends.

What would your perfect Sunday be like? I love to relax on a Sunday after a busy week. A perfect day would be a walk with the dog. with a good coffee followed by a movie night in front of the telly at home.

#### Do you prefer to be indoors or outdoors?

I genuinely like the indoors and outdoors equally and am incredibly lucky to live in the beautiful Royal Hillsborough area. There is plenty to explore here, so I'm always out and about, roaming.

Tori's Coffee, Bakes and Cakes has been taking part in Lisburn & Castlereagh City Council's Royal Hillsborough and Historic Moira programme since 2022, along with

over 40 other local business owners. It's fantastic to work with other local business people to showcase the highlights of these beautiful, rural locations, that are steeped

There's just so much to see and do here. from walking, to biking, to staying in fabulous boutique accommodation, and sampling delicious local produce.

#### How have weekends changed as you have gotten older?

Since I've started the business, I spend a lot more of my weekends working instead of hanging out with friends, as I would have done in the past, but it's all helping my business to grow. The results are worth it.

#### If you could eat out anywhere tonight in NI, where would you go and why?

There are just too many fantastic eateries to choose from, especially in the Royal Hillsborough and Historic Moira areas. If I had to choose just one, it would have to be 2taps Winebar in Belfast - the chorizo is simply

#### What would you have?

I would have the chorizo, of course, although the entire menu is frankly very

#### At weekends you'll always make time to...

At weekends, I'll always make time to see my friends and family. I grew up in Royal Hillsborough and, of course, I now work here, so fortunately, I don't have far to travel to catch up with loved



## **Belfast Telegraph**

10th June 2023

**Reach**: 31.3K



### MY WEEKEND **TORI MCCAUGHEY**

The owner of Tori's Coffee, Bakes and Cakes discusses the special family member who inspired her career choice, growing her unique business, and enjoying life in her hometown

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10th June 2023

Reach: 8.9K





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On the route to Belfast City, lie two rural villages steeped in history. Offering fantastic award-winning dining destinations, a raft of local artisan producers, accommodation options for all budgets; plus, one-of-a-kind experiences including go-karting, historic trails, gin making and whiskey tasting.

Located just under two hours from Dublin City Centre, Royal Hillsborough and Historic Moira villages are located less than 30 minutes from Belfast, perfectly positioned for a great getaway, a staycation, or a stop off on your way to the capital city.

#### STAY

For accommodation, stay in a quaint self-catering cottage, or try out a tuxury country home ideal for indulgent escapes, hidden retreats or a recharging stop off.

#### TASTE

Royal Hillsborough and Moira have many award-winning restaurants to experience. Various restaurants focus on seasonal menus and sourcing local produce, whilst local bars and establishments have put their experience and knowledge into creating their own brews, from beers, to gin and vodka.

#### EXPLORE

For a chance to explore the areas, if you are a keen walker there are beautiful natural forest walks, plus lots of places for those thrill seekers.

#### **PRODUCERS**



Are you a food lover, keen to discover and sample some of Northern Ireland's best home-grown produce? There are several makers and doers who have embraced their local surroundings and created wonderful food and drinks products.



## Totally Dublin | VISIT ROYAL HILLSBOROUGH AND HISTORIC MOIRA THIS SUMMER

June 2023

**Reach**: 13.9K



#### BUTCHER'S LOCAL TWIST ON CHARCUTERIE

## Being a Tyrone farmer, I'd never tried anything as exotic as salami



A GAP in the market led to Moira couple Jonathan and Sarsh Cuddy creating homogrown charcuteria. Injust Classisteria is petiting a Northern level upon reand by pertying old local cures, and for co-owner Jone than, the idea loop? from the pages of a book.
"I was farming at home and family bought a book about

Different page and breeds are united to different

It takes time to create the award are raterie which system! a Great Toste Award in 2015

"A calami is six to eight weeks," explains Josa than. "A whole can like bressla or copps can take ste moreths to make, so it has been quite a sless prisons. His a prisone you can't spend up, you have o go with the market

sult and whatever marinade or flavours you worst to add to the cut. We don't use additives at all, just ring salts. In doing that, yes, it makes the proce ry long but you're getting a for better product a

hatchery unit in Aughreselog but then he resocute the old dairy parlour on the faces.

"We try to do a tunne in finished weight a month.
It's a lot of stuff when you take it into individua slices. It's still what you'd call a niche market hist it's

growing mane.
Durley koluliyan, the family opened a alsoy in Melna.
For Josephan. "I suppose you'd call me the biggost geek
in the world". Boding sid coming methods has given the business a real to the past.

"I sat for morths treating through the old po-war regred on starter about (how) businesseed by on the form and stories of pigs being killed on the fam and sest up to Brillan for processing. I thought there must be old curses still about.

"One product we have on the website is called thu eries, an air-dried york lain. I found the rarise for it in a CNA Belfart News Letter, it was actually an old Belfare bacon cure. We've routed on stories that people just ste ealty bacon but their tastes were suppressed

history of curiou bacom and hams. an air-dried ham, every much what And originally it was dried above the leavest of the lines; stells. "Then there were drying

Total-Street, it all died a death to bring our products back, the way they were

For more, see www.



4th June 2023

Reach: 28.6K



### Visit Royal Hillsborough and Historic Moira this summer

Planning your next weekend trip? Looking for new places to explore? Make your way to Northern Ireland and the beautiful rural surroundings of Royal Hillsborough and Historic Moira for an adventure

**LIFESTYLE** By Dublin Live 03:42, 29 MAY 2023









On the route to Belfast City lie two rural villages steeped in history. Offering fantastic awardwinning dining destinations, a raft of local artisan producers, accommodation options for all budgets and one-of-a-kind experiences including go-karting, historic trails, gin making and whiskey tasting.

Located just under two hours from Dublin, Royal Hillsborough and Historic Moira villages are located less than 30 minutes from Belfast, perfectly positioned for a great getaway, a staycation, or a stop-off on your way to Northern Ireland's capital.



### Dublin Live | Visit Royal Hillsborough and Historic Moira this summer

29th May 2023

Reach: 1.33M



### Tori's Coffee, Bakes and Cakes owner goes under the Belfast Live Spotlight

Royal Hillsborough native, Tori, harnesses her experience, passion and energy to create new products and a unique experience in the heart of the village



Tori McCaughey

Tori MCaughey is the young owner of a recently modernised bakery that maintains its traditiona roots and serves the village of Royal Hillsborough.

At Toris's Coffee, Bakes and Cakes, all produce is baked and prepared on the premises by an allfemale local team.



Belfast Live | Tori's Coffee, Bakes and Cakes owner goes under the Belfast Live Spotlight

25th May 2023

Reach: 1.88M







BBC Radio Ulster Your Place and Mine

6th May 2023

Reach: 105K



### LOOK WHO'S WALKING | Woman who set up 'People-Walking Company' was told she'd never walk properly again

In 2015, the former Lloyds underwriter was told by doctors she'd never regain full mobility after a skiing accident.



Nikki Elliott who runs Walk it Off, Speaks to the Sunday World. Pic Colm Lenaghan/Pacemaker

Sat 6 May 2023 at 06:25





Nikki Elliott feared she'd never walk properly again after a horrific accident when her knee had to be rebuilt.



Sunday World | LOOK WHO'S WALKING | Woman who set up 'People-Walking Company' was told she'd never walk properly again

6th May 2023

Reach: 961K



### King Charles' coronation day: Meet Ballynahinch bugler hitting the right royal notes



Andrew Carlisle, Bugler for Hillsborough Fort Guard

#### Anne Marie McAleese

Sat 6 May 2023 at 07:00



This morning, a specially commissioned bugle fanfare will ring out from the grounds of Hillsborough Castle as part of the nationwide celebrations to mark the coronation of King Charles III.

The composer and bugler is a man from Ballynahinch who has a long and proud association with the Hillsborough Fort Guard.

## Belfast Telegraph

Belfast Telegraph | King Charles' coronation day:
Meet Ballynahinch bugler hitting the right royal notes

6th May 2023

**Reach:** 1.98M



### 'It's great to know that I'm helping to keep this 350-year-old tradition alive'

A Ballynahinch bugler hits the right royal notes ahead of coronation day, writes Anne Marie McAleese

his morning, a specially commissioned bugle fanfare will ring out from the grounds of the nationwide celebrations to mark the coronation of King Charles III.

The composer and bugler is a man from Ballynahinch who has a long and proud association with the Hillsborough Fort

A former member of the Royal Irish Regiment, Andrew Carlisle has been in post since 2006 and has previously played a prominent role in the Diamond and Platinum Jubilees, the Proclamation of Charles III and the King's first official visit to Royal Hillsborough.

For the Platinum Jubilee, he also had the honour of composing bugle music that signalled the lighting of the beacons across was four years old listening to my dad play the Commonwealth, and last year, individual pieces for the proclamation of the Queen's death and the announcement of the new King at Hillsborough Castle.

Andrew is engaged to play a royal salute to announce the arrival of royal visits to Hillsborough.

left in Europe, he and his fellow fort ward-

ers also guide walking tours around the historic village and periodically conduct the centuries-old Ceremony of the Keys. Hillsborough Castle as part of which is the ceremonial posting of sentries the Proclamation of the new King. and locking of the gates to secure the Royal Fort of Hillsborough for the night.

'It's an incredible honour to be the ceremonial Bugler of the Hillsborough Fort Guard," he says.

'It's the smallest and oldest private regiment still in existence and was created in 1660 by Charles II. The guard consists of 20 people, as detailed in the Royal Warrant. Being part of it gives me a huge sense of history and it's great to know that I'm helping to keep this 150-year-old tradition

Music has played a major part in Andrew's life since he was a young boy.

"One of my fondest memories is when I

the accordion and my granda teaching me how to drum on the tiled hearth of his

These early drumming lessons led to band membership, which in time resulted in performances at the Royal Albert Hall in London, the Milwaukee Irish Festival in One of only two private ceremonial units America, the Bridge over the River Kwai in

Thailand, the Ballynahinch War Memorial and sounding his composition at the State Entrance of Hillsborough Castle to herald

He remains grounded and says that his motivation has always been to just enjoy the moment.

"I have been fortunate enough to have taken part in many memorable ceremonies, events and services over the years.

"Some were very humbling, low key and poignant," he says.

"Others were high profile and conducted under the glare of the world's media. Each holds its own special memory."

Andrew admits that it's a challenging instrument to play. There are no valves, so hitting the right notes depends on the perfect positioning of lips and careful control of the amount of air going through the

He adds: 'The role of a bugler is a solitary one with nowhere to hide if it goes wrong, which it sometimes does.

Being too warm, too cold, and having a dry mouth or dry lips are some factors which can influence the sound that emanates from the bugle'

He feels blessed to have a very supportive and tolerant panel of critics at home -



Andrew Carlisle, bugler for Hillsborough Fort Guard

## **Belfast Telegraph**

6th May 2023

Reach: 31.3K



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Andrew Carlisle, bugler for Hillsborough Fort Guard

## Telegraph

6th May 2023

Reach: 8.9K







3<sup>rd</sup> May 2023

Reach: 297K



### Agenda 3.2 / Appendix 2b RHHM Final Report 2023.pdf BEST PUUT PUKWAKU: MUM BUUNCES BACK





30th April 2023

Reach: 36K





#### What do you love most about your job?

This is a family business and I really enjoy the discibility that comes with working for yourself although it does mean working more hours then you would in a typical or 5 job!! I ove having the freedom to attend school evens and work around our three hours.

I also retish the reneive argents, be it decorating our delt in Moira, russing our social need a platforms or making grant lounts. Of course, it's also faintees in meet our consomers and char about our products at the lacking overtor that we turn.

#### What has been your career highlight to date?

No were recently asked to cater for a wedding, and I really enjoyed the process of working closely with the bride to design a grace value.

Breades working for Isyani Charouteste, I are also a trained name, so there have been many times that I've had the privilege of caring for people when as their most valuesable.

#### What are your favourite hobbies/ activities outside of work?

I low being numble, whatever the wrather. We recently got a puppy so I have the perfect excuse to get the kids out for a walk.

#### What is your daily routine?

I try to get up at 5, yourn three flays is work, and ga to the gyn. I'm home for breekfast by 7am to get the falls fed clotted and out the door to school. After this, I'll likely head out to our foud production unit, where the day it spens making characteries. If not in the unit. I'll head to our deli. In the venting, we'll reside we not then drop the kids off as stone of the many clubs that they're involved in and I'll do my best to get to bed for 10 pm.

#### Do you have a specific fitness regime?

I ready enjoy exercise - more for the aminophino than anything else. I arrend a bookcamp these mornings a seek and unveying to get back foto rianning at the morners.

#### Do you have any tipe for staying

laborys find that getting outside and into the fresh air lifts the mood. Luckilly, we have the beautiful Royal Hillsborough and Moira on our decretor to explore.

### What do you think is the best thing about living in Northern Ireland?

Hard to pirk only one! Benides our proximity to so many fantastic areas, it would have to be the food - it's difficult to beat the



abundance of good quality local produce that we have here.

#### At Ispani Charcuterie, we've been taking part in Lisburg & Castlereagh Cry County's

Egypt Intercretain and History Conprogrammy since 2021. Along with over go other local business owners it is an impedible collaboration that has allowed us to abinouse beautiful rural locations that are sweped in history and offer a truncal experience like on other.

### What is your mantra or favourite quote that you live by?

It would be a bible verse. Pray without crasing, give thanks in all circumstances."

#### Whe has been your biggest influence? At four of my grandparems, who sailly are to longer sieve. Eath very different and unique, but loving.

#### 10. FAVOURITE

Movie: Love Actually

Band/musician: Ut or local band.

Rend Collective

Book: Anything by Apaths Christie Restaurant: Wine & Brise in Moba Holiday Destination: West Cark is

Drink: First rup of coffre in the

Meal: A roast Sunday dinner at home with a place of wine, after a long walk

#### To find our near about the floyal fillular rough and Historic blears programme, visus www.visusifishurm.coolers.agh.com/royal hillshorough and historic moirs

## Ulster Tatler

7th April 2023

Reach: 10.4K



### MY WEEKEND SUSAN McCAGUE

The owner of Bay Tree Cottage, Hillsborough, on retail therapy, her go-to cookery book collection and promoting her local area

### The best time to get up at the weekend

I've always been an early bard. There's nothing better thus cavouring than first cup of lea before everyone wakes up

#### Breakfast or brunch?

it would definitely have to be brunch, followed by a long walk in the country.

#### What does an ideal Saturday look like?

My ideal Saturday morning would be spent in the garden. I would then head out by funch with my sisters and nieces, with some retail therapy to follow. Of course, the cuterie board with a selection of means. day wouldn't be complete without a trip to the cinema with my husband to catch the latest movie.

#### What would your perfect Sunday be like? At weekends you'll make time to ...

In winter, my perfect Sunday would begin with a slow start and a coffee. On a supply Sunday in summer, we would have a picnic in the grounds of Hillsborough Castle: we are so incredibly lucky to have these beautiful and inspiring gardens right on our doorstep. I would then come home to the perfect Sunday dinner, which had been prepared in my absence - chance would be a fine thing.

#### Do you prefer to be indoors or outdoors?

I actually love both equally. I am happy baking and cooking in my kitchen with some music blaring and I spend a considerable amount of my time at Bay Tree Cottage preparing delicious bakes for my guests. ! am also an avid gardener and really enjoy planting and watching the garden change throughout the seasons, Royal Hillshorough is an utterly idyllic rural location and love to get out for a good walk locally.

#### How have weekends changed as you have gutten older?

Now that I've retired from primary teaching and my three sons have long since

flown the nest, my weekends are very different than how they used to be. They are now much more relaxed and I don't have any schoolwork to catch up with. The world is my oyster these days.

#### If you could eat out anywhere tonight in NI, where would you go and why?

It would have to be La Bottega on Belfast's Are you a weekend cook? Lisburn Read. I love the relaxed atmosphery and simply adore authentic Italian cuising

#### What would you order?

I'll always order taglieri, which is a charcheese and vegetables with focaccia bread. I find that it's best washed down with a cold, crisp white wine:

I'll always take my two miniature Schnoo zers. Dolly and Maddie, out for a walk, I'll also make time to eatch up with friends

and family and then empy a chilled Sunday night in my pyjumus, with the stove burnine and the candles lit.

#### Do you sometimes work at weekends?

Yes, indeed. Bay Tree Cottage is booked almost every weekend, so most Saturdays and Sundays you'll find me preparing the the best possible experience. We've been taking part in Lisburn & Castiereagh City Council's Royal Hillsborough and Historic Moira programme since 2021; along with more than 40 other local business owners. I absulutely live cullab orating to showcase what these beautiful

#### Who would you most like to go for a drink with and why?

areas have to offer.

A dry sherry, an I believe she is a lan, or a refreshing gin and tomic with the cook Mary Berry, I greatly admire her as a person and love that she has a real twinkle in her eye. I am the proud owner of an extensive range of her cookery books and they are always my go-to.

I generally cook seven days a week. However, I do enjoy the occasional brunch, burch or diriner out with friends. Luckily. Flive close to Royal Hillsborough su have access to a range of excellent restaurants offering the very best focal produce.

#### What's your dream Sunday dinner?

Oh, I think that would have to be a traditional Son-

day lunch with all the trimmings.

#### Who do you normally eat Sunday dinner with and where?

Sunday dinner is usually eaten at home. with my husband and, when possible, with contage to custore that my new artivals have my actis, their partners and my two little grandsons. I love to cook for them and enjoy the merriment that the little ones bring.

#### Too tired to cook, what are you ordering from the takeaway?

My favourité takeaway has to be a massaman curry from Bo Tree Kitchen in Bellast.

#### Heading to the cinema, what are you going to see?

I'm really looking forward to seeing A Maw Called Otto. I have yet to be disappointed by a film starring Tom Hanks - and. of course, a happy ending is always a real

bonus.

#### Staying in, what TV/streaming/catchup programmes are on the menu?

I have quite a few on the go. Right now, I'm. loving Kaleidoscope, which is exhibitating TV. This Is Us is a real searjecker and I'm also emoving Happy Valley - what a talented group of actors and a brilliant storyline. Another current (avourite would have to be the film The Futher, which stars the inimi-(able Sir Amhony Hopkins,

#### What are you reading?

I'm a fan of printed newspapers and usually end up reading Sunday's the following Wednesday.

#### Bedtime is?

I'm more of a morning person than a night owl, so head to bed as early as possible.

> Fee informerion an the Keval Hillshorvared and Historic Moton programme, risk promisiv idistrar near through rom reyal hills berough and. lilaturia umiru



# **Telegraph**

18th March 2023

Reach: 31,340



# MY WEEKEND SUSAN McCAGUE

The owner of Bay Tree Cottage, Hillsborough, on retail therapy, her go-to cookery book collection and promoting her local area

# The best time to get up at the weekand

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# Telegraph

18th March 2023

Reach: 8.9K



"We are one of a number of local guest accommodation providers who are helping to showcase Northern Ireland's hospitality."

# HOW I BECAME A **GUEST HOUSE OWNER**

# LYNNE MCCABE

# The Post:

Guest house owner, Arthur's and Ralph's

Lynne McCabe

Passion and resilience are key to Lynne

McCabe's role as a guest

house owner. Give a brief outline of your career to date. ough, the M l established Fire De Downshire.

fence, a fire and securi ty company in 1997. My What was your husband later joined the favourite subject at business and we grew it school? into a national organ-History, without a doubt. isation that operated throughout Northern Did you go on to fur-Ireland and the Republic ther/higher education, of Ireland. We eventually if so what did you sold it after 20 years and study and where?

fence, we bought a guest house in Moira, followed How did you get into The Post Holder: by a listed building in your area of work? qualifications or Royal Hillsborough, in My first job was in fire experience needed?

carefully curated suites. own company. each of which is themed in homage to the found

opened our Lisnacurran Yes, I studied Agricul- Actually no, as a teen guest accommodation tural Economics and ager I had envisiones Management at Queens a career in agriculture. After selling Fire De- University Belfast

Were there any

Rolling up your sleeve

kitchen table. Of course

I also had access to cap

business. Investment

passion and resilience

2018. We rebranded our and security, for a firm Not as such. Hard work Moira guest accommo- that specifically re- empathy, and a warn dation as Ralph's in 2019 quested a background personality go a long and our Royal Hillsbor. infarming to target that way and you must b ough guest accommoda market - which was per prepared to get involve tion as Arthur's in 2023. fect for me as a farmer's in all aspects of the ac-Launched in January daughter! I subsequently commodation business

2023 after extensive res- saw an opportunity to That includes cleaning toration. Arthur's has 12 leave and establish my cooking and admir I later moved into will always earn you th tourism, after realising respect of your employ ing father of Hillsbor that our home was per- ees.

ough, the Marquess of feetly situated on the Al near the beautiful Are there alternative Royal Hillsborough and routes into the job? Moira areas. Each offers I don't believe that ther an unparalleled tourism is any set route into this experience in terms of Personally, I grew th dining, shopping and business slowly from m

> Is this what you always ital, having sold my firs wanted to do?

What are the main

I think the main soft skills required are a local business owners. warm personality, an fantastic experience.

What does a typical day entail?

Plenty of communication a lot of emailing, role? texting phone calls, and Ultimately quite posiit's incredibly busy.

What are the best and most challenging aspects of the job?

The best must be the similar career path? nature of the role - as warding. any business owner will

Why is what you do important?

modation we are one of a number of local guest accommodation pro- Describe your ideal viders who are helping to showcase Northern treland's hospitality.

My husband Johna-

participating in Lisburn Cullectors Fair with my

& Castlereagh City husband. With thou-Council's Royal Hillsbor sands of dealers and personal skills your job ough and Historic Moira buyers around, it's the ulprogramme since 2021. timate hunting ground along with over 40 other for one off pieces.

ability to learn from your rate to provide tourists key to any successful mistakes and the humil-ity to apologise when rience, which isn't par-Be proactive - identify

> How did Covid-19 impact your business/

social media messaging tively, if I'm honest' ft inwith our team to coordi-spired us to implement nate operations. I per- a more streamlined selfsonally cook five times a check in arrangement. weekat Listacurran and which has reduced am also working every overheads and provides day in Arthur's case, so guests with a seamless check in experience.

> What advice would you give anyone looking to follow a

joy I get from positive Be resilient. This job is leedback from guests, hands on and very hard The most challenging work. It can be tiring is, of course, the 24/7 but is also incredibly re-

> If you weren't doing this what would you like to do?

I would probably work in I think that we're bring interior design or with ing something incred antiques - both passions ibly significant to the of mine. My husband Royal Hillsborough and and I love scouring an-Moira areas. Along with tiques fairs for special providing premium pieces and many of our boutique guest accom- unique finds can be spotted throughout Arthur's,

entail heading to the renowned Newark Inthan and I have been

ternational Antiques &

Together we collabo- And finally, what's the

you're in the wrong, Fi- ticularly challenging! who you want to work nally, you must always. These are beautiful rural for and reach out. Also, do your best to ensure locations, steeped in his don't allow yourself to be that every guest has a tory, with a wealth of easily discouraged. You options to stay, cut and will inevitably encounter rejection, but get back out there, keep in touch. stay on their radar and



# Telegraph

17th March 2023

Reach: 8.9K



"We are one of a number of local guest accommodation providers who are helping to showcase Northern Ireland's hospitality."

# HOW I BECAME A **GUEST HOUSE OWNER** LYNNE MCCABE

# The Post:

Guest house owner, Arthur's and Ralph's

Lynne McCabe Passion and

resilience are key to Lynne McCabe's

role as a guest.

house owner. Give a brief outline of your career to date.

established Fire De Downshire. fence, a fire and security company in 1997. My What was your husband later joined the favourite subject at business and we grewit school? into a national organ. History, without a doubt. isation that operated throughout Northern Did you go on to furof Ireland. We eventually if so what did you

opened our Listracurran Yes, I studied Agricul- Actually no, as a teenguest accommodation tural Economics and ager I had envisioned m 2008.

fence, we bought a guest The Post Holder: by a listed building in your area of work? qualifications or Royal Hillsborough, in My first job was in fire experience needed? 2018. We rebranded our and security, for a firm Not as such. Hard work,

> carefully curated suites. own company. ing father of Hillsbor that our home was per ees. ough, the Marquess of feetly situated on the

Ireland and the Republic ther higher education, is this what you always sold it after 20 years and study and where?

Management at Queens a career in agriculture. After selling Fire De- University Belfast.

# house in Moira, followed How did you get Into

Moira guest accommo- that specifically re- empathy, and a warm dation as Ralph's in 2019 quested a background personality go a long and our Royal Hillsbor infarming to target that way and you must be ough guest accommoda market - which was per prepared to get involved tion as Arthur's in 2023, fect for me as a farmer's in all aspects of the ac-Launched in Junuary daughter! I subsequently commodation business, 2023 after extensive restoration. Arthur's has 12 leave and establish my cooking and admin.

inhomage to the found-tourism, after realising respect of your employ-Al near the beautiful Are there alternative Royal Hillsborough and routes into the job?

# wanted to do?

# Were there any particular essential

Rolling up your sleeves each of which is themed I later moved into will always earn you the

Moira areas. Each offers I don't believe that there an unparalleled tourism is any set route into this. experience in terms of Personally, I grew the dining, shopping and business slowly from my kitchen table. Of course. falso had access to capital having sold my first business. Investment. passion and resilience

# What are the main

I think the main soft skills required are a local business owners. warm personality, an ability to learn from your rate to provide tourists key to any successful mistakes and the humil-with a funtastic expejob search?
ity to apologise when rience, which isn't parBe proactive - identify

### What does a typical day entail?

Plenty of communication a lot of emailing, role? it's incredibly busy.

# What are the best and most challenging aspects of the job?

joy I get from positive the resilient. This job is feedback from guests. hunds on and very hard The most challenging work. It can be tiring is, of course, the 24/7 but is also incredibly renature of the role - as warding. any business ownerwill

# Why is what you do important?

boutique guest accom-modation, we are one of a number of local guest ted throughout Arthur's. accommodation pro- Describe your ideal viders who are helping. to showcase Northern My ideal day off would Ireland's hospitality.

My husband Johna-

along with over 48 other for one-off pieces.

Together we collabo- And finally, what's the

# How did Covid-19 impact your business/

texting phone calls, and Ultimately quite posisocial media messaging sively, if I'm honest! It inwith our team to coordi-spired us to implement nate operations. I per- a more streamlined selfsonally cook five times a check in arrangement. weekatLismcurramand which has reduced am also working every overheads and provides day in Arthur's cafe, so guests with a seamless check in experience.

### What advice would you give anyone looking to follow a The best must be the similar career path?

### If you weren't doing this what would you like to do?

I would probably work in I think that we're bring- interior design or with ing something incred- antiques-both passions ibly significant to the of mine. My husband Royal Hillshorough and and I love scouring an-Moira areas. Along with tiques fairs for special providing premium pieces and many of our

entail heading to the than and I have been ternational Antiques & participating in Lisburn Collectors Fair with my

& Castlereagh City husband. With thou Council's Royal Hillsbor sands of dealers and personal skills your job ough and Historic Moira buyers around, it's the ulprogramme since 2021. timate hunting ground

you're in the wrong, Fi ticularly challenging! who you want to work nally, you must always These are beautiful rural for and reach out. Also, do your best to ensure locations, steeped in his don't allowyourself to be that every guest has a tory, with a wealth of easily discouraged. You options to stay, cut and will inevitably encounter rejection, but get back out there, keep in touch, stay on their radar and don't give up.



# **Telegraph**

17th March 2023

Reach: 31,340





### NEW BOUTIQUE GUEST HOUSE IS **KOULL HILLS BOROUGH**'S LATEST TOURISM OFFERING

Boutique Guest Accoromodation, Arthur I, Opened on January 26th

A new boutigor guest house, Arthur's efficially upseed in slower on Truesday January 26th. Smarted in se elegant Georgian building on Main Street, Arthur's is the lanest sourism offering to Broad Billibourgh and is set to attract visitors far and wide.

The accommodation features 12 individually curated rooms, each of which blends history, antiques and charm. Each room has been specifically thereof in homage to famous local resident, the Marquess of Downshire.

The official learns to Cardinergia Care Caused representatives and participants from across Northern learned tourism industry who are involved in the council's Royal Himborough and Hateria Main programme. Launchad in

summer 2023, the programme has, to date, seen over 40 local businesses collaborate to boost the local norms and hospitality economy within these areas.

Lanne McCabe, owner of Arthur's, said, "We are

delighted to welcome guests to our latest business venture, Arthur's.

"This is very much a passion project for myself and my hisband Jonathan, and each room his been quess of Downshire, who is very much synonymous with the area."

Along with her husband, Jonathan McCabe, Lynne also runs two other guest accommodations

in the Royal Hillshorough and Historic Motta area, Ralph's and Lionacurran Country House.

Addresses Allan Emert MBE, Chair of Libras A Cardenoph Cay Causaill Development Committee, 183, "11 has been a pleasure to welcore approximatives from the tourism industry hore in Northern Jorland to Royal Hillshots ogli a neven tourism offering, Arthur's is a gross addition to the local area and I would file to compromise Lynn and Josephan McCabe on this new sentate.

hore in local in loca

curefully curated to reflect our local history and the rich tapestry of life here in **Royal Hillsbur**mgb.

'It is also intended to pay homage to the Mar-

"I would also like to thank the many other staleholders who have suffabouted to make our Royal Philobitrough and Harntle Moin programme a success. These are beautiful locations, streeped in history, and they offer on supuralished tourism superience, with outlies expires to stay.

# GNIMAG

YOUR LOCAL HOMOCULTURAL MAGAZINE

15th March 2023

Reach: TBD



# Arthur's

03 Mar 2023





post a comment



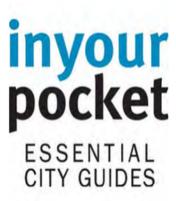






Situated in an elegant Georgian building on Royal Hillsborough's gentrified Main Street, Arthur's is a perfectly positioned gentle stroll from Hillsborough Castle & Gardens, the official residence of HM The King when in N. Ireland.

Mind you, he'd feel right at home at this boutique abode if he fancied a break from the big house. Each of its 12 individually curated rooms sleeping up to four guests blends history, antiques and charm themed around the Marquess of Downshire - the hereditary title bestowed on the Hill family in the late 18th century. Rich hues and vibrant fabrics set the scene for a cosy yet regal retreat for couples craving a taste of the finer things in life. All rooms are en-suite with some boasting beautiful roll-top baths. And with quaint pubs and eateries right on its doorstep, Arthur's really does deliver the greatest rooms in town (sorry Your Majesty).



In Your Pocket | Belfast & Northern Ireland | Arthur's

3rd March 2023

Reach: 282K



# Boutique guest house opens its doors in Hillsborough



A new boutique guest house has opened in Hillsborough, with each room specifically themed in homage to famous local resident the Marquess of Downshire.

Arthur's officially opened its doors last Thursday (January 26) and features 12 individually curated rooms.

Situated in a Georgian building on Main Street, it is the latest tourism offering to Royal Hillsborough.



LCN | Boutique guest house opens its doors in Hillsborough

1st March 2023

**Reach**: 2.75K



# My weekend with Nikki Elliott: It's all about walking, eating and the cinema



Nikki Elliot







# Catriona Doherty

Belfast Telegraph

Sat 25 Feb 2023 at 07:00



The Walk It Off NI Owner and walking experience designer Nikki Elliot has been discussing alfresco dining, downtime and the power of resting.

# Belfast Telegraph

Belfast Telegraph | My weekend with Nikki Elliott: It's all about walking, eating and the cinema

25th February 2023

**Reach**: 1.35M



# MY WEEKEND NIKKI ELLIOT

The Walk It Off NI Owner and walking experience designer on al fresco dining, downtime, and the power of resting

# The best time to get up at the weekend

Morning, but not as early as on a weekday. I'll wake at 8am and linger until 9am, checking emails and socials with a cuppa. If I have a walking tour, however, I'll be up with the lark, preparing.

### Breakfast or brunch?

It's breakfast on weekdays - fresh apple juice and porridge sprinkled with flax seed. constantly sleep-deprived. I now under-In summer, I'll have a bowl of nutty muesli, stand the power of resting.

# What does an ideal Saturday look like?

Mornings typically start with a dog walk. followed by a leisurely brunch. Some Satur- I would love to try A Peculiar Tea in Beldays, I'll be leading one of Walk It Off NI's walking experiences. We offer a suite of eco-friendly and guided walking and food experiences, in collaboration with other local businesses in the Royal Hillsborough followed by their daily fish special. and Moira areas.

We've been taking part in Lisburn and Castlereagh City Council's Royal Hillsborough and Historic Moira programme since 2021, along with over 40 other local business owners and together, we've created some truly special experiences that showcase what these idyllic locations have Plan and mentally prepare for the week

If I'm not working, we'll meet friends or and escape from social media. host guests. We'll head to an outdoor market, like the Hillsborough Farmer's Market Do you sometimes work at weekends? for lunch. As a family, we love the cinema, so in the evening, we'll head into town for a meal then a film. We're huge fans of Japanese and Thai food.

### What would your perfect Sunday be like?

A summer breakfast by the sea, surrounded by family. Sunshine, sand and alfresco dining are the perfect combination. Hove a day on the beach and in the water, followed by an evening eating together somewhere ly shortlisted as a finalist beautiful - sun-kissed and refreshed by

Do you prefer to be indoors or outdoors? Lisburn and Cas-

Outdoors, of course. Nature and wellbeing thereagh Business. are important to me, and I love walking with my husband.

### How have weekends changed as you have gotten older?

I've learned the value of sleep. When we were younger in London, we burned the candle at both ends. Then, with a small child and a partner that works away, I was

### If you could eat out anywhere tonight in NI, where would you go and why?

fast. Having recently visited the beautiful Arthur's in Royal Hillsborough, I would also be tempted by a sleepover there, and a Royal Pale Ale at the bar in The Plough Inn.

### What would you have?

The six-course tasting menu at A Peculiar

# At weekends you'll always make time

ahead. I also take time to rest, see friends

I often run Walk It Off NI experiences on a maker, so we make the perfect team. Saturday, so the preparation and tour take

up most of my day. I'll start by checking the weather forecast: I need to be aware of the weather's effect on the route, as I often take people off the beaten track. It can be hard work but is hugely rewarding, particularly when our experiences are recognised. Walk It Off NI was recentin the Best Tourism Business Award category for this year's

### Who would you most like to go for a drink with and why?

My friend from uni days.

Louise, who I haven't seen for four years due to Covid. She lives in Newcastle upon Type and we are well overdue a drink and a catch-up.

# Are you a weekend cook?

I get out the recipe books on a Saturday and love to cook fish. A fave is seabass fillets pan-fried in butter with roast tomatoes, green beans, and samphire with home-made chips.

# What's your dream Sunday dinner?

A roast pork dinner with all the family. Half of ours live in England and

some have health issues, so we can't all be together at once. It would be amazing to have everyone around the same table. My husband is wonderful at cooking a roast, and I am an excellent sous chef and dessert

### Who do you normally eat Sunday dinner with and where?

Hosting a roast dinner with Mum and Dad is a favourite: it's great to see my Mum relaxed and out of her kitchen for a while.

### Too tired to cook - what are you ordering from the takeaway?

Prawn jalfrezi with boiled rice, a garlic naan and prawn pakora, accompanied by a long gin and tonic. Priday night is traditionally takeaway night in this house.

# Heading for the cinema? What are you going to see? Everything Everywhere All at Once was

completely mesmerising. It's so wonderful to see Michelle Yeoh nominated for an Oscar at last. Three films currently on my radar are: The Fablemans, Empire of Light and Aftersun.

### Staying in... what TV/streaming/catchup programmes are on the menu?

I could watch Ted Lasso over and over, and have just started watching Shrinking. which I'm loving.

Bad Sisters written by Sharon Horgan is a nail-biting watch.

What are you reading?
I read much less than I used to and am more into online research these days.

My current obsession is biodiversity and I'm looking forward to attending a talk by Eoghan Daltun, author of A Wild Atlantic Rainforest, at the Belfast Science Festival. I'm also a big fan of the brilliant poet, Holly

Podcasts are my bedtime comfort, I can close my eyes and drift off to the stories of This American Life, Radiolab or giggle at Off Menu, Parenting Hell or Taskmaster.

Somewhere between 10 and 11pm on a weekday and a bit later at the weekend.

> To find out more about the Royal Hillsborough and Historic Moira programme, visit: www isitlishurneastlereagh com royal-hillsbor-ough-and-histor-ic-moira



Nikki loves watching Bad Sisters



25th February 2023

Reach: 8.9K





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Nikki loves watching Bad Sisters

# Belfast Telegraph

25th February 2023

**Reach**: 31.3K





# NEW BOUTIQUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

A NEW boutique guest house, Arthur's, officially opened its doors on Thursday January 26th. Situated in an elegant Georgian building on Main Street, Arthur's is the latest tourism offering to Royal Hillsborough and is set to attract visitors far and wide.

The accommodation features 12 individually curated rooms, each of which blends history, antiques and charm. Each room has been specifically themed in homage to famous local resident, the Marquess of Downshire.

The official launch event was attended by Lisburn & Castlereagh City Council representatives and participants from across Northern Ireland's tourism industry who are involved in the council's 'Royal Hillsborough and Historic Moira' programme. Launched in summer 2021, the programme has, to date, seen over 40 local businesses collaborate to boost the local tourism and hospitality economy within these areas.



15th February 2023

Reach: 23K





Pictured at the opening of Arthur's in Royal Hillsberrough are Lyone McCabe, owner, Councillor Scott Carson, Mayor of Lieborn & Carthermagh City Council and Aid Alban Ewert Mills

# New guest house reflects local history

Claire Cartmill

having been specifically tality economy. of Downshire.

representatives and par- and my husband Jonathan, istn offering. Arthur's is a tourism industry who are fully curated to reflect our area and I would like to con-delighted to attend the openinvolved in the Boyal Hills-

A new boutique guest house programme. Launched al Hillsborough. It is also inhas officially opened its in summer 2021, the pro-tended to pay homage to the foors in Royal Hillsborough. gramme has seen over 40 lo-Marquess of Downshire, who the many other stakehold-Jonathan McCabe. Arthur's features 12 indi- cal businesses collaborate to its very much synonymous ers who have collaborated vidually curated rooms each boost the tourism and hospi-with the area."

thermodin bornage to famous Lynne McCabe, owner of chair of LCCC's Development gramme a success. These are ling success and continues to coal resident, the Marquess Arthur's, said: "We are de-Committee, said: "It has been beautiful locations, steeped showcase the wealth of exp lighted to welcome guests to a pleasure to welcome repre- in history, and they offer an riences that these beautifu The launch event was at our latest business venture, sentatives from the tourism unparalleled tourism experitended by Lisburn & Car Arthur's This is very much industry here in NI to Royal ence, with endless options to Many thanks to all the stakenel (LOCC) a passion project for myself Hillsborough's newest tour-stay, eat, and explore."

to make our Royal Hillsbur- and Historic Moirs pro Ald Allan Ewart MBE. oughand Historic Molrapro-gramme has been a resound

Councillor Scott Carson. ticipants from across NTs andeachroom has been care-great addition to the local LCCC Mayor, added: "I was local history and the rich gratulate Lynne and Jona- ing of Royal Hillsborough's tapestry of life here in Roy- than McCabe on this new latest tourism offering. Arthur's and wish to congratu-"Iwould also like to thank late its owners, Lynne and



10<sup>th</sup> February 2023

Reach: 5.6K



# NEW BOUTIOUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

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Lynne McCabe, owner of Arthur's, said, "We are delighted to welcome guests to our latest business venture, Arthur's.

"This is very much a passion project for myself and my husband Jonathan, and each room has been carefully curated to reflect our local history and the rich tapestry of life here in Royal Hillsborough.

"It is also intended to pay homage to the Marquess of Downshire, who is very much synonymous with the area."

Along with her husband, Jonathan McCabe, Lynne also runs two other guest accommodations in the Royal Hillsborough and Historic Moira area, Ralph's and Lisnacurran Country House.

Alderman Allan Ewart MBE, Chair of Lisburn & Castlereagh City Council's Development Committee, says, "It has been a pleasure to welcome representatives from the tourism industry here in Northern Ireland to Royal Hillsborough's newest tourism offering. Arthur's is a great addition to the local area and I would like to congratulate Lynne and Jonathan McCabe on this new venture.



Pictured I to r at the opening of Arthur's are Lynne McCabe Owner at Arthur's Councillor Scott Carson, Mayor of Lisburn & Castlereagh City Council and Alderman Allan Ewart MEE, Chair of Lisburn & Castlereagh City Councils Development Committee

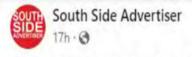


# Ulster Tatler | NEW BOUTIQUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

February 2023

Reach: 3.5K





NEW BOUTIQUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

- Boutique Guest Accommodation, Arthur's, Opened on January 26th -

A new boutique guest house, Arthur's officially opened its doors on Thursday January 26th. Situated in an elegant Georgian building on Main Street, Arthur's is the latest tourism offering to Royal Hillsborough and is set to attract visitors far and wide.... See more



VISITLISBURNCASTLEREAGH.COM

Royal Hillsborough & Historic Moira

These beautiful rural locations steeped in history, offer an experience like no oth...

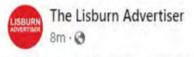


South Side Advertiser Facebook

7<sup>th</sup> February 2023

**Reach:** 759





NEW BOUTIQUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

- Boutique Guest Accommodation, Arthur's, Opened on January 26th -

A new boutique guest house, Arthur's officially opened its doors on Thursday January 26th. Situated in an elegant Georgian building on Main Street, Arthur's is the latest tourism offering to Royal Hillsborough and is set to attract visitors far and wide.... See more



VISITLISBURNCASTLEREAGH.COM

# Royal Hillsborough & Historic Moira

These beautiful rural locations steeped in history, offer an experience like no oth...



# Lisburn Advertiser Facebook

7<sup>th</sup> February 2023

Reach: 781





f in by Richard Buckley, Editor, Business Eye

THE PROPERTY AND ADDRESS.

A new boutique guest house, Arthur's, officially opened its doors on Thursday January 25th.

Situated in an elegant Georgian building on Main Street, Arthur's is the latest tourism offering to Royal Hillsborough and is set to attract visitors far and wide.



Business Eye | New Boutique Guest House
Opens In Royal Hillsborough

7<sup>th</sup> February 2023

Reach: 2.28K



# Boutique guest house is an 'homage to marquess'

By Claire Cartnill

A new bout ique guest house has officially opened its doors in Itoyal Hillsborough,

Arthur's features 12 individually curated rooms each having been specifically themed inhomage to famous local resident, the Marquess of Downshire.

The launch event was attended by Lisburn & Cantlereagh City Council (LCCC) representatives and participants from across NT's tourismindustry who are involved in the 'Royal Hillsborough and Historie Moira' programme. Launched in sumer 2021, the programme has seen over 40 local businesses collaborate to boost the tourism and hospitality economy.

Lynne McCabe, owner of Arthur's, said: "We are delighted to welcome guests to our latest business venture, Arthur's. This is very much a passion project for myselfand my husband Jonathan, and each room has been carefully curated to reflect our local history and the rich tapestry of life here in Royal Hillsborough. It is also intended to pay homage to the Marquess of Downshire, who is very much synonymous with the area."

Ald Allan Ewart MHE, chair of LCCC's Development Committee, said: "It has been a pleasure to welcome representatives from the tourism industry here in NI to Royal Hillsborough's newest tourism offering. Arthur's is a great addition to the local area and I would like to congratulate Lynne and Jonathan McCabe on this new venture.

Twould also like to thank the many other stakeholders who have collaborated to make our Royal Hillsborough and Historic Moira programme a success. These are beautiful locations, steeped in history, and they offer an unparalleled tourism experience, with endless options to stay, eat, and explore."

Councillor Scott Carson, LCCCmayor, added: "I was delighted to attend the opening of Royal Hillsborough's latest tourism offering, Arthur's and wish to congratulate its owners, Lynne and Jonathan McCabe.

"The Royal Hillsborough and Historic Moira programme has been a resounding success and continues to showcase the wealth of experiences that these beautiful areas have to offer lourists."



7<sup>th</sup> February 2023

**Reach:** 15.4K





# SUNDAY WORLD NI

5<sup>th</sup> February 2023

**Reach**: 28.6K



# **Business**

# New boutique guest house opens its doors in Royal Hillsborough

A new boutique guest house, Arthur's, has officially opened its doors in Royal Hillsborough.

# By Julie-Ann Spence

2 minutes ago Updated 3rd Feb 2023, 12:53pm



Situated in an elegant <u>Georgian</u> building on Main Street, Arthur's is the latest tourism offering to village and is set to attract visitors far and wide.

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# Northern Irelandworld

Northern Ireland World | New boutique guest house opens its doors in Royal Hillsborough

3<sup>rd</sup> February 2023

Reach: 74K



# Arthur's Hillsborough owner Lynne McCabe goes under the **Belfast Live spotlight**

Businesswoman Lynne started out by setting up a Fire and Security company at 24, and later pivoted into tourism









Lynne McCabe Owner at Lisnacurran Ralph's and Arthur's

Lynne McCabe is owner of the new five-star boutique accommodation, Arthurs, in Royal





Belfast Live | Arthur's Hillsborough owner Lynne McCabe goes under the Belfast Live spotlight

3<sup>rd</sup> February 2023

Reach: 1.33M



# New boutique guesthouse honours 'rich tapestry of life' in Hillsborough

Arthur's rooms pay homage to Marquess of Downshire

By Niamh Campbell

A NEW boutique guesthouse has opened in Hillsborough, with each room specifically themed in homage to famous local resident the Marquess of Downshire.

Arthur's officially opened its doors last Thursday (January 26) and features 12 individually curated rooms.

Situated in a Georgian building on Main Street, it is the latest tourism offering to Royal Hillsborough

The Marquess of Downshire is a title in the Peerage of Ireland. It was created in 1789 for the first Earl of Hillsborough and a former Secretary of State, Wills Hill

The current and ninth Marquess of Downshire is Arthur Francis Nicholas Wills Hill.

Among many other estates, the Marquess owned Hillsborough Castle, the Blessington Estate in Co Wicklow, and Easthampstead Park near Bracknell.

Arthur's official launch event was attended by Lisburn & Castlereagh City Council representatives and participants from across Northern Ireland's tourism industry who are involved in the council's 'Royal Hillsborough and Historic Moira' programme.

Launched in summer 2021, the programme has, to date, seen over 40 local businesses collaborate to boost the local tourism an unparalleled tourism expeand hospitality economy within these areas. Lynne McCabe, own-stay, eat, and explore.

latest business venture, Arthur's. ways spoilt for choice."

"This is very much a passion project for myself and my husband Jonathan, and each room Hillsborough and Historic Moira has been carefully curated to programme, visit www.visitlisreflect our local history and the burncastlereagh.com/royal-hillsrich tapestry of life here in Royal borough-and-historic-moira Hillsborough.

"It is also intended to pay homage to the Marquess of Down- locations, steeped in shire, who is very much synon- history, visitors are vmous with the area."

Along with her husband, Jonathan McCabe, Lynne also runs 'This is very much a two other guest accommodations in the Royal Hillsborough passion project for and Historic Moira area, Ralph's myself and my and Lisnacurran Country House. Justand Jonathan'

Councillor Allan Ewart, chairman of the council's development committee, added: "It has been a pleasure to welcome representatives from the tourism industry here in Northern Ireland to Royal Hillsborough's newest tourism offering.

"Arthur's is a great addition to the local area and I would like to congratulate Lynne and Jonathan McCabe on this new venture. I would also like to thank the many other stakeholders who have collaborated to make our Royal Hillsborough and Historic Moira programme a success.

These are beautiful locations. steeped in history, and they offer rience, with endless options to

"Whether seeking an historic getaway, a unique dining expe-

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These are beautiful always spoilt...'



# Telegraph

3<sup>rd</sup> February 2023

Reach: 8.9K



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To find out more about the Royal

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# **Belfast Telegraph**

3<sup>rd</sup> February 2023

**Reach: 31.3K** 



# Arthur's features 12 rooms each themed in homage to famous local resident, the Marquess of Downshire

A new boutique guest house has officially opened its doors in Royal Hillsborough, County Down.

By Claire Cartmill

Updated t hour ago



Arthur's features 12 individually curated rooms each having been specifically themed in homage to famous local resident, the Marquess of Downshire.

The launch event was attended by Lisburn & Castlereagh City Council representatives and participants from across NI's tourism industry who are involved in the 'Royal Hillsborough and Historic Moira' programme 2. Launched in summer 2021, the programme has seen over 40 local businesses collaborate to boost the tourism and hospitality economy.



Lynne McCabe, owner of Arthur's, said:
"We are delighted to welcome guests to
our latest business venture, Arthur's.
This is very much a passion project for
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each room has been carefully curated to
reflect our local history and the rich
tapestry of life here in Royal
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News Letter | Arthur's features 12 rooms each themed in homage to famous local resident, the Marquess of Downshire

2<sup>nd</sup> February 2023

Reach: 360K



# New boutique guest house with Marquess of Downshire theme opens in Hillsborough



Pictured I to r at the opening of Arthur's are Lynne McCabe Owner at Arthur's Councillor Scott Carson, Mayor of Lisburn & Castlereagh City Council and Alderman Allan Ewart MBE, Chair of Lisburn & Castlereagh City Councils Development Committee

# Belfast Telegraph

Belfast Telegraph | New boutique guest house with Marquess of Downshire theme opens in Hillsborough

2<sup>nd</sup> February 2023

Reach: 1.35M



# NEW BOUTIQUE GUEST HOUSE IS ROYAL HILLSBOROUGH'S LATEST TOURISM OFFERING

February 2, 2023 By whatsonni











Boutique Guest Accommodation, Arthur's, Opened on January 26th

A new boutique guest house, Arthur's officially opened its doors on Thursday January 26th. Situated in an elegant Georgian building on Main Street, Arthur's is the latest tourism offering to Royal Hillsborough and is set to attract visitors far and wide.

The accommodation features 12 individually curated rooms, each of which blends history, antiques and charm. Each room has been specifically themed in homage to famous local resident, the Marquess of Downshire.

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whatsonni.com | NEW BOUTIQUE GUEST **HOUSE IS ROYAL HILLSBOROUGH'S LATEST** TOURISM OFFERING

2<sup>nd</sup> February 2023

Reach: 3.1K





# 2 February 2023

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NI Travel News | NEW BOUTIQUE GUEST
HOUSE IS ROYAL HILLSBOROUGH'S LATEST
TOURISM OFFERING

2<sup>nd</sup> February 2023

Reach: 9K



# How Lynne has capitalised on an enthusiasm for tourism



Lynne McCabe, owner at Lisnacurran, Ralph's and Arthur's

24 January, 2023 02:00

# f G+ ™ in A

In the High Flyers spotlight this week is Lynne McCabe, owner at Arthur's boutique guest accommodation in Royal Hillsborough

What was your first job?

Harvesting potatoes like most country children! My first adult job was as an administrator with the NI Meat Exporters Association during the 1996/97 BSE crisis.

# THE IRISH NEWS

The Irish News | How Lynne has capitalised on an enthusiasm for tourism

24th January 2023

Reach: 770K



# IN THE SPOTLIGHT...

... this week is Lynne McCabe, owner at Arthur's boutique guest accommodation in Royal Hillsborough

# Striving to ensure bespoke welcome

What was your first job?

Harvesting potatous like most scentry children. My first adult jet was as an administrator with the NI Meat Exporters Association during the 1596/97 SSE orisis.

What qualifications do you have?

A RSe in agricultural oceanics from Queens University Bellant.

What do you attribute your success to?

My parents. My finther one a furner and my mether worked in the home and on the farm, so money wasn't flash. The mantra was if you want it, work for it.

How would you describe yourself to someone who'd never met you?

Hard working and sociable with a flair for interiors, entitions and insightaity. Arther's, a ten toutiges gaset accommunication in lingual Hittsberough, is very man's a persons project for enyelf and my hisband. It allows as to offer a strippe experience in a beautiful, resid setting.

### Who do you look up to inbusiness?

I look up to successful friends who've either grown companies from scentch or conded sementing special from an inheritori bushouse. I'm also loving the TV show the Mayfult Hotel Magdachti and are in eve of Paidly Belbles.

How do you get the best out of people who work for you?

I try to runsian expethetic whilst ensuring that our clients receive the very brait service. I also prioritise transproncy and close communication with staff – I'm very proud of our low turneyer.

If you could change one thing about doing



business in Northern Ireland, what would it be? It would be good if our VAI rate was more competitive with the Hepatity 13.5 per cent.

What website or app could you not do without? How Even, for spectrostring bookings with respectaments line Expedia, and Socking.com.

What was the last book you read?
Nilisborough by Caroon Barry. This is such a special place, rich in both horitage and culture.

What car do you drive?

Tell us something interesting about yourself I founded a fee and security

company and ran it for 20 years. No example for in a made documents words. By trushend joined the headeness arranged 2005 and we exvertually sofel it is 2017 to capitalitie on our shared entiresismen for tourism. We now rea these properties offering leasure, tempolog gives accommended in the United States of the United Sta

What's your greatest passion outside work and family?

interior design. Al Arthur's (www. arthurshillskeneigh.com), I've personally curviced each of the 12 salles to Mend history, antiques and chores. Each room is individually named

Each room is individually earned and thoused to reflect aspects of the rich tapentry of life in Royal Millsborough.

# THE IRISH NEWS

24th January 2023

**Reach:** 32.3K



# **Royal Hillsborough Historic Moira Members**

# Café/Bars/Restaurants

- 1 The Plough Bar/Restaurant, Hillsborough
- 2 The Pheasant Bar/Restaurant, Hillsborough
- 3 Humble Pie Café, Hillsborough
- 4 The Hillside Bar/Restaurant, Hillsborough
- 5 The Parsons Nose Bar/Restaurant, Hillsborough
- 6 Chiphawker Hillsborough Take Away
- 7 Owl & Pussycat Café, Hillsborough
- 8 Paul Hampton Café, Hillsborough
- 9 Yellow Door at Hillsborough Castle
- 10 Pretty Mary's Bar/Restaurant, Moira
- 11 The Still House Bar/Restaurant, Moira
- 12 The Quirky Bird Café, Moira
- 13 Wine & Brine, Moira
- 14 Fine Moira Café, Moira
- 15 Tutta La Pizza, Moira
- 16 Origin 101, Moira

# Accommodation

- 17 Drum Manor, Hillsborough
- 18 Drum Manor Studio, Hillsborough
- 19 Bay Tree Cottage, Hillsborough
- 20 Dunhill Cottage B&B, Hillsborough
- 21 Arthur Street Guest Cottage, No.3 & 16, Hillsborough
- 22 Comber Guest House, Hillsborough
- 23 Ladybird Cottage, Hillsborough
- 24 Treetops, Hillsborough
- 25 Ralph's Moira
- 26 Lisnacurran House, Dromore
- 27 The Coach House, Moira
- 28 Larchfield Estate, Moira
- 29 Impala Guest House
- 30 Arthur's Guesthouse

# Supplier-Artisan

- 31 Keane's Deli, Royal Hillsborough
- 32 McCartney's of Moira Ltd
- 33 ISPINI Charcuterie Deli, Moira
- 34 Iconic Biscuits, Moira

# Attractions

- 35 Milbank Farm and Farm Shop
- 36 Andrew Ingredients
- 37 Johnson Brothers
- 38 Hillsborough Castle
- 39 Lyons Carting, Dromore
- 40 Kilwarlin Moravian Church
- 41 Hinch Distillery, Moira
- 42 Walk It Off NI



Hillsborough & Historic Moira. explore the historic rural areas of Royal take a break from the norm and

Whether its walking, biking to touring,



our local award- winnings chefs and sample the scrumptious delights in our rural coffee shops. Experience the culinary brilliance of



# escapes, hidden retreats or recharging luxury country homes. Ideal for luxury

quaint self catering cottages, to Find the perfect place to stay - from

# ht Explore & Stay

a 1 night trip. Explore, stay and dine in Royal Hillsborough and Historic Moira. There's lots to discover! Cet away to enjoy a break from the norm, for



# Gerawa

catch up, explore, and dine with a difference. Royal Hillsborough & Historic Moira offer a fantastic range of accommodation to suit all needs and budgets. Escape for a 2 night break with your friends to



The perfect spots for any foodle to enjoy a memorable meal out. From local producers, experienced and award-winning chefs, there is something to suit all tastes.

0



ancient gems to discover. spots of Royal Hillsborough and Historic Moira. With both villages dating back to the Immerse yourself in the beautiful historic 17th and 18th centuries, there's a plethora of

or located in the centre for easy access

restaurants, amenities, and more, ther

something for everyone.

countryside cottage outside the rural v

Whether you want to be nestled in a co

Roman

No.

1



# k, Dine, Sta

sampling local food and making the mos great outdoors. Take a break with a trip to the country fi away. Choose to stay in many of the idyl locations of Royal Hillsborough & Histor



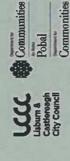
cities with an escape to the peaceful col Wake up to the sound of calming bird so serene stays in idyllic and rural locations Hillsborough and Historic Moira. Take a break from the busy traffic filled



accommodation in Royal Hillsborough 8 Moira. The rural villages have several ou walks and places to explore and stay wi our-legged friends. There is a great selection of pet-friendle

Commonities

Getting to know...



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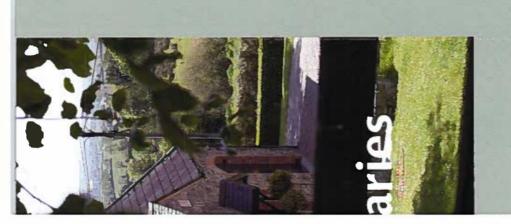


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www.visitlisburncastlereagh.com/royal-hillsborough-and-historic-moira



Hillsborough Castle & Gardens

Explore

Hillsborough Fort

Hinch Distillery Kilwarlin Moravian Church

Lyon's Karting Moira Demesne

**Ulster Aviation Society** 

Torl's Coffee Bakes & Cakes

Wine & Brine

The Quirky Bird

The Still House

The Parson's Nose

The Pheasant

The Plough

McCartney's of Moira Ltd

Keane's Dell

Ispini Charcuterie Deli Producers

Iconic Biscuits Johnson Brothers

Walk It Off NI

Lisnacurran Country House

Ralph's Moira

Dunhill Cottage B&B **Drum Manor Studio** 

Ladybird Cottage Larchfield Estate

· Arthur Street Guest Cottage

· Arthur's

Carthago Restaurant Chiphawker Hillsborough

Clenaghan's Restaurant

Comber Guest House

Drum Manor

MimPs Specialty Coffee

Moon Gelato Co

Moira Bakery

Origin 101

Glume Boulangerie

Fine Moira

Karibu Coffee

Owl & Pussycat Café

Paul Hampton Café

Pretty Mary's

The Alchemy

The Fat Gherkin

The Hillside

Bay Tree Cottage

no.3 & no.16



| Committee:   | Regeneration & Growth Committee |  |  |
|--------------|---------------------------------|--|--|
| Date:        | 5 June 2024                     |  |  |
| Report from: | Head of Economic Development    |  |  |

| Item for: | Decision  |
|-----------|---|
| Subject:  | Labour Market Partnership – Draft Action Plan 2024/25 |

# 1.0 Background

- 1. The Lisburn and Castlereagh Labour Market Partnership (LMP) is funded by the Department for Communities (DfC).
- 2. The LMP has developed a strategy for the next three years and a draft action plan for the period 2024/2025. This strategy and action plan form the basis of the LMP's funding bid for the initial 2024/2025 period. The indicative funding allocation that the Council hopes to receive is £368,462.69 towards programme costs and £92,115.67 that will offset some of the salary costs of the Programmes team within the Economic Development Unit.
- 3. The proposed 2024/2025 Action Plan was presented to the Regional Labour Market Partnership for Northern Ireland on 27 March 2024 by way of a formal application for the funding. The content of the plan is being scrutinised by DfC currently and may therefore be subject to some limited changes as part of this process.
- 4. Recent correspondence was received from DfC which confirms that up to 25% of the administrative budget has been agreed by the Department. The correspondence indicates that the level of funding for the remainder of 2024/2025 is not yet agreed as a consequence of significant budgetary pressures elsewhere in the Department and at NI Block level.
- A Letter of Offer for £23,028.92 was received for the costs associated with the LMP for the period of 1 April 2024 to 30 June 2024. The funding offer is for administration costs only. This has been accepted by the Council.

# Key Issues

- The funded initiatives that will be delivered via the Labour Market Partnership are required to be completed in full by 31 March 2025. A copy of the submitted Action Plan is attached (see Appendix).
- 2. The budget for Programme Delivery detailed in the approved plan is £460,578.36 (based on a NI wide allocation of £7m). DfC have advised that the letter of offer may be based on an NI wide allocation of £5.5m, this would equate to a budget of £361,883.
- 3. The anticipated offer represents a shortfall when compared with projected programme costs as listed in the draft 2024/2025 Action Plan. The Council has a funding allocation in the agreed 2024/2025 Economic Development budget estimates in the sum of £100,000 which is earmarked for employability and skills initiatives. This budget provides for the necessary match funding for the programme.
- 4. DfC have advised that there has been no decision made with regards to the funding approval. A funding offer is not anticipated until Summer 2024. In order to ensure that

100

officers have sufficient time to deliver the programmes within the stipulated timeframes, it is proposed that the Committee approves subject to budget availability the aforementioned draft Action Plan 2024/2025. This will enable officers to prepare for the receipt of the Letter of Offer and proceed with programmes that will be funded by the Council match funding.

- 5. It is anticipated that the Council budget will be used to fund a Welding Academy, which must be delivered in Summer 2024, a Digital Academy which was over-subscribed in the previous year and an innovative Gamified Learning Programme, which will provide participants with a qualification in literacy and numeracy.
- The programmes for delivery under the LMP Action Plan 2024/25 will also feed into the Council's Performance Improvement Plan, of which we have a target of 90 people to support.

# 2.0 Recommendation

It is recommended that the Committee considers and agrees that:

- In order to ensure that officers have sufficient time to deliver the programmes within the stipulated timeframes, it is recommended that the committee approves the attached draft LMP Action Plan 2024/2025 subject to funding and agrees to sign the associated Letter of Offer when received over the Summer months.
- 2. The Council's Employability & Skills budget is used to match fund the draft LMP Action Plan 2024/25 as outlined above.
- 3. The final Action Plan 2024/2025, when agreed with DfC, is presented to a future meeting of the Committee for noting.

# 3.0 Finance and Resource Implications

Anticipated Programme Funding - £269,767.33 Anticipated Administration Funding - £92,115.67

Council Employability and Skills Match Funding £100,000

# 4.0 Equality/Good Relations and Rural Needs Impact Assessments

4.1 Has an equality and good relations screening been carried out?

Yes

4.2 Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out

It has been concluded that a detailed equality impact assessment is not necessary as all the potential impacts identified are minor and positive. (see Appendix 3b)

4.3 Has a Rural Needs Impact Assessment (RNIA) been completed? Yes

4.4 Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.

The LMP has been developed in order improve employability conditions for those who are economically inactive or unemployed regardless of their urban / rural location.

Appendix 3a - Draft Labour Market Partnership Action Plan 2024/25 Appendix 3b – Equality screening Appendices:

101

102



# Lisburn and Castlereagh Labour Market Partnership (LMP)

Proposed Action Plan for 2024/25 - Final Draft

| Strategic Priority 1: To form and successfully deliver the functions of the local Labour Market Partnership for the area |                              |                              |          |          |                   |   |          |  |  |  |
|--|------------------------------|------------------------------|----------|----------|-------------------|---|----------|--|--|--|
| Indicators: % LMP members who feel the local LMP is making a positive contribution and delivering effectively            |                              |                              |          |          |                   |   |          |  |  |  |
| Theme  | Title of Programme/Project,  | Key Activities               | Start    | End Date | Resource or cost  | Performance Measures                        | Delivery |  |  |  |
|  | Aims & Description           |                              | Date     |          |                   |   | Quarter  |  |  |  |
| LMP Delivery   | SP1.1 LMP Delivery and       | Bi-monthly meetings of the   | 01 April | 31       | SP1.1: £2,000     | How much did we do?                         | 1,2,3,4  |  |  |  |
| &  | Development                  | LMP (i.e. every other month) | 2024     | March    | Venue/            | 6 x LMP meetings.                           |          |  |  |  |
| Development  | To support the effective     |                              |          | 2025     | Hospitality/      | 2 X Business Sub-                           |          |  |  |  |
|  | partnership delivery of the  | Annual survey of LMP         |          |          | Catering etc. for | Group Meetings                              |          |  |  |  |
|  | LMP Action Plan and          | members                      |          |          | Meetings          |   |          |  |  |  |
|  | development of future Action |                              |          |          |                   | How well did we do it?                      |          |  |  |  |
|  | Plans.                       | 2 Business Sub Group         |          |          |                   | • 40/54 (74%)                               |          |  |  |  |
|  |                              | Meetings                     |          |          |                   | attendance at LMP                           |          |  |  |  |
|  |                              |                              |          |          |                   | meetings.                                   |          |  |  |  |
|  |                              |                              |          |          |                   | • 15/25 (60%)                               |          |  |  |  |
|  |                              |                              |          |          |                   | attendance at Business                      |          |  |  |  |
|  |                              |                              |          |          |                   | Sub-Group Meetings                          |          |  |  |  |
|  |                              |                              |          |          |                   |   |          |  |  |  |
|  |                              |                              |          |          |                   | Is anyone better off?                       |          |  |  |  |
|  |                              |                              |          |          |                   | • (7/9) 78% of LMP                          |          |  |  |  |
|  |                              |                              |          |          |                   | members who think                           |          |  |  |  |
|  |                              |                              |          |          |                   | that the LMP is making                      |          |  |  |  |
|  |                              |                              |          |          |                   | a positive difference • 11/15 (70% )of      |          |  |  |  |
|  |                              |                              |          |          |                   | attendees at Business                       |          |  |  |  |
|  |                              |                              |          |          |                   |   |          |  |  |  |
|  |                              |                              |          |          |                   | Sub-Group Meetings<br>think that the LMP is |          |  |  |  |
|  |                              |                              |          |          |                   |   |          |  |  |  |
|  |                              |                              |          |          |                   | making a positive difference                |          |  |  |  |
|  |                              |                              |          |          |                   | unierence                                   |          |  |  |  |
|  |                              |                              |          |          |                   |   |          |  |  |  |

| LMP Delivery | SP1.2: Development 1-Year  | Develop a 1-Year Action Plan | 01 April | 31    | SP1.2: £5,000 | How much did we do?      | 3,4 |
|--------------|----------------------------|------------------------------|----------|-------|---------------|--------------------------|-----|
| &            | Action Plan                | for 2025-26.                 | 2024     | March | External      | • 1 x 2025/26 Action     |     |
| Development  | To develop a 1-year Action |                              |          | 2025  | consultancy   | Plan drafted to          |     |
|              | Plan for 2025-26.          |                              |          |       | budget.       | address identified local |     |
|              |                            |                              |          |       |               | needs and approved       |     |
|              |                            |                              |          |       |               | by Regional LMP.         |     |
|              |                            |                              |          |       |               |                          |     |
|              |                            |                              |          |       |               | How well did we do it?   |     |
|              |                            |                              |          |       |               | • (7/9) 78% of LMP       |     |
|              |                            |                              |          |       |               | Members feel that        |     |
|              |                            |                              |          |       |               | their views have been    |     |
|              |                            |                              |          |       |               | taken into account       |     |
|              |                            |                              |          |       |               | with regard to the       |     |
|              |                            |                              |          |       |               | Action Plan.             |     |
|              |                            |                              |          |       |               | • (7/9) 78% of LMP       |     |
|              |                            |                              |          |       |               | Members feel that        |     |
|              |                            |                              |          |       |               | their views have been    |     |
|              |                            |                              |          |       |               | taken into account       |     |
|              |                            |                              |          |       |               | with regard to the       |     |
|              |                            |                              |          |       |               | Strategic Assessment.    |     |
|              |                            |                              |          |       |               |                          |     |
|              |                            |                              |          |       |               | Is anyone better off?    |     |
|              |                            |                              |          |       |               | • (7/9) 78 % of LMP      |     |
|              |                            |                              |          |       |               | members reporting        |     |
|              |                            |                              |          |       |               | increased awareness      |     |
|              |                            |                              |          |       |               | of local employability   |     |
|              |                            |                              |          |       |               | and labour market        |     |
|              |                            |                              |          |       |               | issues                   |     |

| Strategic Prio   | Strategic Priority 2: To improve employability outcomes and/or labour market conditions locally  |                       |          |       |         |                                     |            |  |  |  |
|------------------|--|-----------------------|----------|-------|---------|-------------------------------------|------------|--|--|--|
| Indicators - % e | Indicators - % economic inactivity excluding students, % claimant count, % employment rate of people with disabilities, # all persons median wage, % No Qualifications |                       |          |       |         |                                     |            |  |  |  |
| Theme            | Theme Title of Programme/Project, Key Activities Start Date End Costs Performance Delivery   |                       |          |       |         |                                     |            |  |  |  |
|                  | Aims & Description   |                       |          | Date  |         | Measures                            | Quarter    |  |  |  |
| Economic         | SP2.1: Into Employment   | One programme with 30 | 01 April | 31    | £30,000 | How much did we do?                 | 1, 2, 3, 4 |  |  |  |
| Inactivity       | Programme  | participants.         | 2024     | March |         | <ul> <li>30 participants</li> </ul> |            |  |  |  |
|                  | Providing support and  |                       |          | 2025  |         | enrolled on the                     |            |  |  |  |
|                  | training for those who are   |                       |          |       |         | programme.                          |            |  |  |  |

unemployed and also economically inactive. The programme will prioritise applicants furthest from the labour market including the long term unemployed and using the area based Multiple Deprivation Measure as an indicator. It is also possible to locally target this provision, based on Census 2021 data, on the Super Data Zones in the LCCC DEAs where there is evidence of both a higher number of individuals 16+ who have no qualifications and where there is also evidence of higher numbers of individuals who are unemployed or economically inactive. Enabling participants to examine their aspirations alongside a specialist mentor, Addressing, any identified training needs and securing a placement with a suitable employer. Progression into full or part employment or further education. Geared to addressing labour supply shortages in Lisburn and Castlereagh.

The programme offer will entail delivery of 3 training packages. These one-week programmes will target a specific career pathway, suggestions will be determined by the the current employability landscape examples can include childcare, retail, hospitality. Each training programme will provide:

- Mentoring and development of a bespoke action plan.
- · Provision of short accredited training course for each participant (Level 1 to level 3 as suitable and vocational in nature). Including an emphasis on 'soft skills' as well as the qualification.
- Sector specific workshops to provide an industry overview leading to application form development and mock interviews with local employers.
- Mentoring will continue throughout the completion of the training course and placement elements.

Optional 12-week work placement in relevant business or directly into employment as appropriate.

External partner/ programme Costs of £30,000

Cost per participant of approximately £1,000

£30k Partner

delivery costs to include: -Project Management -Recruitment -Industry Specific Employability

Workshops -Mentoring

-Training Courses

· 30 work placements available.

 15 employers engaged with the programme.

#### How well did we do it?

- 21/30 (70%) complete the programme.
- 21/30 (70%) completed a work placement.
- 17/21 (80%) of completerers reported satisfaction with the project.
- 12/15 (80%) of employers reported satisfaction with the project.

#### Is anyone better off?

- 15 /21 (71%) completers gain a qualification.
- 15/21 (71%) of completers feel more confident regarding their employability
- 15/21 (71%) of completers gain new employment

| Economic   | SP2.2 (A) Gamified Essential  | Gamified essential skills learning                      | 01 April | 31    | £20,000 | What did we do?         | 1, 2, 3, 4 |
|------------|-------------------------------|---|----------|-------|---------|-------------------------|------------|
| Inactivity | Skills Learning Programme     | – use of innovative digital                             | 2024     | March |         | • 1 x gamified          |            |
|            | (Literacy)                    | technologies and/or Virtual                             |          | 2025  |         | essential skills        |            |
|            |                               | Reality (VR) technology to                              |          |       |         | course in literacy      |            |
|            | Support for long-term         | provide a new learning                                  |          |       |         | • 20 participants       |            |
|            | unemployed or                 | experience to deliver essential                         |          |       |         | enrolled onto           |            |
|            | economically inactive         | skills training in a format that                        |          |       |         | programme.              |            |
|            | through a project of          | can attract and engage young                            |          |       |         |                         |            |
|            | activities designed to        | unemployed people or working                            |          |       |         | How well did we do it?  |            |
|            | address and remove            | age to acquire basic                                    |          |       |         | • 12/20 (60%) of        |            |
|            | barriers to help move them    | qualifications in English and                           |          |       |         | participants enrolled   |            |
|            | closer to the labour market   | Maths. Deliver two                                      |          |       |         | complete the project    |            |
|            | / improve employability.      | programmes (2 cohorts of 10) in                         |          |       |         | • 9/12 (75%) of         |            |
|            |                               | basic literacy.   |          |       |         | participants who        |            |
|            | Statistics show 14.6% of      |   |          |       |         | completed reported      |            |
|            | LCCC's working age            | Deliver a mentorship                                    |          |       |         | satisfaction with the   |            |
|            | population have no            | programme to provide one-                               |          |       |         | LMP project             |            |
|            | qualifications with some      | toone specialist support to                             |          |       |         |                         |            |
|            | employers citing examples     | participants so their needs are                         |          |       |         | Is anyone better off?   |            |
|            | of local young people         | assessed and they are inspired                          |          |       |         | • 6/12 (50%) of         |            |
|            | lacking basic literacy and    | to participate, continue                                |          |       |         | completers gain a       |            |
|            | numeracy skills and who       | participation and supported into                        |          |       |         | qualification as a      |            |
|            | are unable to follow basic    | further training/employment.                            |          |       |         | result                  |            |
|            | instructions.                 | This may require working in                             |          |       |         | of participation on the |            |
|            |                               | tandem with organisations that                          |          |       |         | programme               |            |
|            | The NEET rate for LCCC over   | provide complementary wrap<br>around supports to tackle |          |       |         | • 6/12 (50%) of         |            |
|            | the period 2018-2022 was      | barriers that prevail.                                  |          |       |         | completers report       |            |
|            | 9.4%. This means that in the  | barriers that prevail.                                  |          |       |         | feeling more confident  |            |
|            | cohort aged 16 to 24 years    |   |          |       |         | regarding their         |            |
|            | 9.4% were not in education,   |   |          |       |         | employability as a      |            |
|            | employment or training,       |   |          |       |         | result of participation |            |
|            | compared to a NI average of   |   |          |       |         | on the project.         |            |
|            | 10.3%. Whilst below the NI    |   |          |       |         |                         |            |
|            | average and third lowest all  |   |          |       |         |                         |            |
|            | LGDs over this period, there  |   |          |       |         |                         |            |
|            | remains a constituency of     |   |          |       |         |                         |            |
|            | need in LCCC in this respect. |   |          |       |         |                         |            |

|            | Traditional classroom-based     |                                    |          |       |         |                                     |  |
|------------|---------------------------------|------------------------------------|----------|-------|---------|-------------------------------------|--|
|            |                                 |                                    |          |       |         |                                     |  |
|            | learning is not suitable to all |                                    |          |       |         |                                     |  |
|            | people especially those who     |                                    |          |       |         |                                     |  |
|            | are from the neurodivergent     |                                    |          |       |         |                                     |  |
|            | community or may have had       |                                    |          |       |         |                                     |  |
|            | a bad experience at school.     |                                    |          |       |         |                                     |  |
|            | This programme will offer a     |                                    |          |       |         |                                     |  |
|            | novel approach using digital    |                                    |          |       |         |                                     |  |
|            | technologies to encourage       |                                    |          |       |         |                                     |  |
|            | greater participation in        |                                    |          |       |         |                                     |  |
|            | Essential Skills training.      |                                    |          |       |         |                                     |  |
|            | The provision of mentorship     |                                    |          |       |         |                                     |  |
|            | to participants in this         |                                    |          |       |         |                                     |  |
|            | programme in terms of           |                                    |          |       |         |                                     |  |
|            | oneto-one support pre-start     |                                    |          |       |         |                                     |  |
|            | (support recruitment and        |                                    |          |       |         |                                     |  |
|            | encouragement onto              |                                    |          |       |         |                                     |  |
|            | programme), during the          |                                    |          |       |         |                                     |  |
|            | programme (to include           |                                    |          |       |         |                                     |  |
|            | breaking down any barriers      |                                    |          |       |         |                                     |  |
|            | to participation) and post      |                                    |          |       |         |                                     |  |
|            | completion (to support into     |                                    |          |       |         |                                     |  |
|            | further                         |                                    |          |       |         |                                     |  |
|            | training/employment)            |                                    |          |       |         |                                     |  |
|            |                                 |                                    |          |       |         |                                     |  |
| Economic   | SP2.2 (B) Gamified Essential    | Gamified essential skills learning | 01 April | 31    | £20,000 | What did we do?                     |  |
| Inactivity | Skills Learning Programme       | – use of innovative digital        | 2024     | March |         | • 1 x gamified                      |  |
|            | (Numeracy)                      | technologies and/or Virtual        |          | 2025  |         | essential skills                    |  |
|            |                                 | Reality (VR) technology to         |          |       |         | course in                           |  |
|            | Support for long-term           | provide a new learning             |          |       |         | numeracy                            |  |
|            | unemployed or                   | experience to deliver essential    |          |       |         | <ul> <li>20 participants</li> </ul> |  |
|            | economically inactive           | skills training in a format that   |          |       |         | enrolled onto                       |  |
|            | through a project of            | can attract and engage young       |          |       |         | programme.                          |  |
|            | activities designed to          | unemployed people or working       |          |       |         |                                     |  |
|            | address and remove barriers     | age to acquire basic               |          |       |         | How well did we do it?              |  |
|            | to help move them closer to     | qualifications in English and      |          |       |         | • 12/20 (60%) of                    |  |
|            |                                 | Maths. Deliver two                 |          |       |         |                                     |  |

| the labour market / | improve |
|---------------------|---------|
| employability.      |         |

Statistics show 14.6% of LCCC's working age population have no qualifications with some employers citing examples of local young people lacking basic literacy and numeracy skills and who are unable to follow basic instructions.

The NEET rate for LCCC over the period 2018-2022 was 9.4%. This means that in the cohort aged 16 to 24 years 9.4% were not in education. employment or training, compared to a NI average of 10.3%. Whilst below the NI average and third lowest all LGDs over this period, there remains a constituency of need in LCCC in this respect. Traditional classroom-based learning is not suitable to all people especially those who are from the neurodivergent community or may have had a bad experience at school. This programme will offer a novel approach using digital technologies to encourage greater participation in Essential Skills training.

programmes (2 cohorts of 10) - in basic numeracy.

Deliver a mentorship programme to provide one-toone specialist support to participants so their needs are assessed and they are inspired to participate, continue participation and supported into further training/employment. This may require working in tandem with organisations that provide complementary wrap around supports to tackle barriers that prevail.

participants enrolled complete the project • 9/12 (75%) of participants who completed reported satisfaction with the LMP project

#### Is anyone better off?

• 6/12 (50%) of completers gain a qualification as a result of participation on the programme • 6/12 (50%) of completers report feeling more confident regarding their employability as a result of participation on the project.

|                             | The provision of mentorship to participants in this programme in terms of oneto-one support pre-start (support recruitment and encouragement onto programme), during the programme (to include breaking down any barriers to participation) and post completion (to support into further training/employment)  |   |                  |                     |   |   |          |
|-----------------------------|--|---|------------------|---------------------|---|---|----------|
| Skilled<br>Labour<br>Supply | SP2.3: Sector-Focused Employability Academies Positioned to address immediate gaps between demand for labour/ skills and supply of the same in Lisburn and Castlereagh City Council Area. Whilst at the same time encouraging the unemployed and economically inactive into the workplace. These will address some of the occupations / sectors where there are particular labour supply shortages in Lisburn and Castlereagh. Possible examples may include HGV (£2,000 per person), Health & Social Care (£800 per person) and Manufacturing (£1,600 per person).  i.e. HGV - £2,000 x 15 = £30k | 3 X Sector-focused Employability Academies co-designed by the Project Officer with local employers.  Highly geared to individual employer's specific skill needs  The offer will entail:-  15 Participants per academy Employability facilitator/mentor Mentoring, 'soft skill' development, personal employability development plans, CV writing & mock interviews.  Industry ambassador led master classes. Guaranteed interview on completion of Academy | 01 April<br>2024 | 31<br>March<br>2025 | £66,000  Delivery Partner Costs (£22,000 per Academy at a rate of approximately £1,466 per participant – costs will include promotion, recruitment, training, mentoring support etc.) | <ul> <li>How much did we do?</li> <li>3 Academies provided</li> <li>45 participants enrolled</li> <li>How well did we do it?</li> <li>36/45 (80%) academy participants completed the programme.</li> <li>27/36 (75%) completers report satisfaction with the LMP project</li> <li>Is anyone better off?</li> <li>27/36 (75%) completers gain employment.</li> <li>18/27 (67%) of those who gained employment are still</li> </ul> | 1,2,3, 4 |

|         | 1100 0000 15 0101          |                                     |          |       | I       |                        |         |
|---------|----------------------------|-------------------------------------|----------|-------|---------|------------------------|---------|
|         | HSS - £800 x 15 = £12k     |                                     |          |       |         | in employment 6        |         |
|         | MFT - £1,600 x 15 = £24k   |                                     |          |       |         | months after           |         |
|         | Average cost per person    |                                     |          |       |         | completing the         |         |
|         | £1,466 approx.             |                                     |          |       |         | programme.             |         |
|         |                            |                                     |          |       |         |                        |         |
|         |                            |                                     |          |       |         |                        |         |
| Skilled | SP2.4 Employer Led         | 2 tranches of funding towards       | 01 April | 31    | £20,000 | How much did we do?    | 1 and 3 |
| Labour  | Upskilling Programme       | specific job-related qualifications | 2024     | March |         | 2 Tranches of          |         |
| Supply  | Improve employability      | which would be paid for after       |          | 2025  |         | Funding                |         |
|         | outcomes and labour        | completion of the training. This    |          |       |         | 15 Employers           |         |
|         | market conditions locally. | would cover externally provided     |          |       |         | Engaged                |         |
|         | The Labour Market          | training e.g. Paediatric First Aid, |          |       |         | 40 participants/       |         |
|         | Partnership is offering an | CSR, Forklift Licence etc.          |          |       |         | employees involved     |         |
|         | incentive to local         |                                     |          |       |         | in the programme.      |         |
|         | businesses in the Lisburn  |                                     |          |       |         |                        |         |
|         | and Castlereagh area to    |                                     |          |       |         | How well did we do it? |         |
|         | remove barriers to support |                                     |          |       |         | • 40/40 (100%)         |         |
|         | industry-related           |                                     |          |       |         | participants/          |         |
|         | training.                  |                                     |          |       |         | employees complete     |         |
|         |                            |                                     |          |       |         | their training.        |         |
|         | The scheme is offering an  |                                     |          |       |         | • 15/15 (100%)         |         |
|         | incentive of up to a       |                                     |          |       |         | employers reported     |         |
|         | maximum of £500 per        |                                     |          |       |         | satisfaction with the  |         |
|         | employee for a maximum     |                                     |          |       |         | LMP project            |         |
|         | of 4 employees per         |                                     |          |       |         | • 30/40 (75%)          |         |
|         | business, to businesses    |                                     |          |       |         | completers report      |         |
|         | based in Lisburn and       |                                     |          |       |         | satisfaction with the  |         |
|         | Castlereagh who are        |                                     |          |       |         | LMP project            |         |
|         | interested in providing a  |                                     |          |       |         | , ,                    |         |
|         | workplace training         |                                     |          |       |         | Is anyone better off?  |         |
|         | initiative for their       |                                     |          |       |         | • 40/40 (100%)         |         |
|         | employees. The small       |                                     |          |       |         | employees upskilled    |         |
|         | grant scheme is available  |                                     |          |       |         | by gaining a job-      |         |
|         | for businesses that employ |                                     |          |       |         | related qualification. |         |
|         | one or more employee(s)    |                                     |          |       |         | • 25/40 (63%) of       |         |
|         | excluding the business     |                                     |          |       |         | completers have the    |         |
|         | owner, with the aim of     |                                     |          |       |         | capacity to incfease   |         |
|         | improving employment       |                                     |          |       |         | hours/ earnings.       |         |
|         | improving employment       |                                     |          |       |         | nours, carrings.       |         |

| Skilled<br>Labour<br>Supply | opportunities by offering entry level positions or upskilling opportunities as a result of training. This programme is not available to the public sector. It should be employer led and therefore not targeted at any particular sector.  This should be accessible/ promoted to females to help address underemployment and/or pay gap issues. Also older workers to enable them to acquire skills to remain / reenter the labour market.  SP2.5 Employee Upskilling: Meeting employer needs & supporting career | Will include a range of upskilling / reskilling opportunities from L2 to L7 and will be available in  | 01 April<br>2024 | 31<br>March<br>2025 | £65,000 | 10/15 (67%) of employers are able to create new entry level positions and or higher-level positions for the employees as a result of the upskilling activity.  How much did we do?     10 Employers Engaged | 1, 2,3, 4 |
|-----------------------------|--|---|------------------|---------------------|---------|---|-----------|
| <i>зарр</i> , у             | progression Supporting employers to upskill staff to enable career progression for those underemployed or  | response to employer need and demand. This positioning at L2-L7 differentiates this from SP2.4.  Examples of training may include   |                  |                     |         | <ul> <li>75 participants enrolled</li> <li>How well did we do it?</li> <li>8/10 (80%) of</li> </ul>   |           |
| <i>зарр</i> , у             | progression Supporting employers to upskill staff to enable career progression for those underemployed or employed & seeking career progression; creating  | demand. This positioning at L2-L7 differentiates this from SP2.4.  Examples of training may include  Leadership and Management  Strategic Management  |                  |                     |         | enrolled  How well did we do it?  • 8/10 (80%) of employers reporting satisfaction with   |           |
| <b>Заррту</b>               | progression Supporting employers to upskill staff to enable career progression for those underemployed or employed & seeking career  | demand. This positioning at L2-L7 differentiates this from SP2.4.  Examples of training may include  Leadership and Management  |                  |                     |         | How well did we do it?  • 8/10 (80%) of employers reporting   |           |
| <b>Заррту</b>               | progression Supporting employers to upskill staff to enable career progression for those underemployed or employed & seeking career progression; creating employment vacancies and opportunities for those   | demand. This positioning at L2-L7 differentiates this from SP2.4.  Examples of training may include  • Leadership and Management  • Strategic Management  • Data Analytics  • Trade and Export  • Electrical Vehicle Charging |                  |                     |         | enrolled  How well did we do it?  • 8/10 (80%) of employers reporting satisfaction with project.  • 56/75 (75%) of participants enrolled  |           |

|         | for existing staff. Support the upskilling of employees which enables job and career progression. Employers will be asked for the number of vacancies that may be realized.  | programme will be Employer-<br>Led.   |          |       |  | Is anyone better off?  • 8/10 (80%) of employers have created new jobs as a result of the support received  • 45/56 (80%) of completers gain a qualification as a result of participation on the project  • 28/56 (50%) of completers have moved into higher paid employment   |           |
|---------|--|---|----------|-------|--|--|-----------|
| Skilled | SP 2.6 Self-Employment   | One programme with 40   | 01 April | 31    | £62,000  | How much did we do?  | 1, 2,3, 4 |
| Labour  | Options Support  | participants.   | 2024     | March |  | 40 participants  |           |
| Supply  | Programme  |   |          | 2025  | Cost per   | enrolled on the  |           |
|         | Providing support and training for those identified as economically inactive, unemployed or underemployed.  This should be accessible/ promoted to females and older workers on the same rationale as for SP2.4 and SP2.5 above.  This is positioned to complement the 11 Councils new Go-Succeed service.  The latter is a service with multiple entry points. This LMP provision provides a financial incentive (that would only be available to | Mentoring and training support from the outset and throughout. Mentoring will continue post completion.  Training includes:  • Marketing guidance  • Financial planning  • Introduction to HMRC  • Social media training  • IT for the Office training  • Confidence building and 'soft skill development'  • Presentation / pitching skills  • Procurement  • Market research support and grant  • Benefits adjustments calculations |          |       | participant of £1,550  Cost Breakdown: 40 x £500 Start-Up Grant  £4,000 for programme management and grant administration  £4,000 for group training including, finance, marketing, sales, legal, operations, technology | project.  How well did we do it? 32/40 (80%) of participants completed the programme.  24/32 (75%) of completing participants who reported satisfaction with the LMP project.  Is anyone better off? 26/32 (81%) of participants reported they have commenced self-employment. |           |

|            | employer enterprises on Go-Succeed). It also has the capacity to provide more 1 to 1 support than the entry level to Go-Succeed (ENGAGE) to address particular barriers to labour market participation. Which may enable some of these participants to gain entry level enterprise action planning/ business planning support via Go-Succeed and then additional support from LMP to then be able to re-enter Go Succeed at FOUNDATION or ENABLING GROWTH levels, if they have been able to create employment. | £500 incentive/ barrier<br>removal payment towards<br>essential equipment at start<br>up stage   |                  |                     | £34,000 for 1-2-1 Support, Mentoring, Specialist Benefits Advice and candidate monitoring  | 17/26 (66%) of completers still in self-employment 6 months after finishing participation.  |           |
|------------|--|--|------------------|---------------------|--|---|-----------|
| Disability | SP2.7 Pathways to Employment for Individuals With a Disability Providing support and training for individuals with a disability who are either currently out of work or underemployed. Enabling them to examine their aspirations alongside a specialist mentor, address any training needs and secure a flexible placement with a suitable employer. Progression into full time or part time employment, self-  | For the participants the offer will entail:  • Mentoring and development of a bespoke action plan  • Provision of short, accredited training course for each participant (Level 1 to level 3 as suitable and vocational in nature). Including an emphasis on 'soft skills' as well as the qualification.  • Mentoring will continue throughout the completion of the training course and placement /work elements. | 01 April<br>2024 | 31<br>March<br>2025 | £60,000  £60,000 Partner delivery costs to include: -Project Management -Recruitment Employer Engagement -Employability workshops -Mentoring -Training Courses | <ul> <li>How much did we do?</li> <li>25 participants enrolled.</li> <li>25 employers engaged.</li> <li>25 work placements available.</li> <li>How well did we do it?</li> <li>17/25 (70%) participants complete the programme.</li> <li>12/17 (71%) completers report</li> </ul> | 1, 2,3, 4 |

| employment or further | 12-week placement in                |  | satisfaction with the |
|-----------------------|-------------------------------------|--|-----------------------|
| education.            | relevant business or directly       |  | LMP project.          |
|                       | into employment as                  |  | • 17/25 (70%) of      |
|                       | appropriate (optional part-         |  | employers who         |
|                       | time on both)                       |  | reported satisfaction |
|                       |                                     |  | with the LMP          |
|                       | In parallel with the above the      |  | project.              |
|                       | programme will entail               |  | • 15/25 (63%)         |
|                       | engagement of around 25             |  | participants          |
|                       | prominent local employers in a      |  | complete a work       |
|                       | targeted employer-led and           |  | placement.            |
|                       | focused programme to match          |  | • 12/15 (80%) who     |
|                       | employers to participants. It will  |  | reported that the     |
|                       | deliver employer education and      |  | work placement was    |
|                       | awareness activities to address     |  | beneficial.           |
|                       | knowledge gaps and                  |  |                       |
|                       | misperceptions about disability     |  | Is anyone better off? |
|                       | and educate on available            |  | • 12/17 (70%)         |
|                       | supports (Access to Work,           |  | completers gain a     |
|                       | Workable NI). If required           |  | qualification         |
|                       | additional training will be         |  | • 7/17 (41%) of       |
|                       | offered specific to their available |  | completers            |
|                       | job roles                           |  | undertake further     |
|                       | ,                                   |  | education or training |
|                       |                                     |  | following completion  |
|                       |                                     |  | of the project.       |
|                       |                                     |  | • 9/17 (53%) of       |
|                       |                                     |  | completers gain new   |
|                       |                                     |  | employment.           |
|                       |                                     |  | cp.o/mena             |
| l                     |                                     |  |                       |

| Theme Title of Programme/Project, Aims & Description  SP3.1: Job Fairs / Employability Events Promote the programmes and support / encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs  A event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  ✓ An event targeted at newly retired — possible 'attract back' ✓ Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event  Title of Programme/Project, Aims & Description  Key Activities  Start Date  1 April 2024  March 2025  SP3.1  £18,462.69  • 4 events (2) 0 and 2 others) • 500 attendees across all event each sectors of the source or cost  Measures  Measures  SP3.1  £18,462.69  • 4 events (2) 0 and 2 others) • 500 attendees across all event each sectors of the sum of th  | Indicators: % | attending events reporting in   | creased a                   | wareness of the work     | of the LMP |       |             |                        |          |
|--|---------------|---------------------------------|-----------------------------|--------------------------|------------|-------|-------------|------------------------|----------|
| Aims & Description  SP3.1: Job Fairs / Employability Events Promote the programmes and support / encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs  An event targeted at newly retired — possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  SP3.1: Job Fairs / Employability Events Promote the programmes and support / encourage  1 April 2024  An expensive April 2024  SP 3.1  How much did w 2 4 events (2 Jo and 2 others) 2025  SP 3.1  How much did w 2 4 events (2 Jo and 2 others) 2025  And a cost Measures  ## How much did w 2 2025  SP 3.1  ## How much did w 2 2025  A 4 events (2 Jo 2025  SP 3.1  ## How much did w 2 2025  SP 3.1  ## How much did w 2 2025  A 4 events (2 Jo 2025  SP 3.1  ## How much did w 2 2025  A 18,462.69  A 4 events (2 Jo 2025  A 18,462 |               |                                 |                             |                          |            |       | Resource or | Performance            | Delivery |
| SP3.1: Job Fairs / Employability Events   Fromote the programmes and support / encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs   An event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An industry Masterclass.   An event trageted at newly retired — possible 'attract back'   Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic   A female Returners event or a Disability folicity and 2025   SP 3.1  |               |                                 |                             | ,                        |            |       |             | Measures               | Quarter  |
| Employability Events Promote the programmes and support / encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs  A Female Returners event or a Disability Inclusion event.  A A event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  A An event targeted at newly retired — possible 'attract back' Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic   | ncreased      | ·                               | To includ                   | de: -                    | 1 April    | 31    | SP 3.1      | How much did we do?    | 1,2,3,4  |
| Promote the programmes and support / encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs  A remale Returners event or a Disability Inclusion event.  An event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  An event targeted at newly retired − possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  | wareness      |                                 |                             |                          |            | March | £18,462.69  | 4 events (2 Job fairs  |          |
| employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs    A Female Returners event or a Disability Inclusion event.   An event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.   An event targeted at newly retired − possible 'attract back'   Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic   across all event   A Female Returners event or a Disability   How well did we event or 200/250 (80% attendees sur attendees reparted indid we event or a Disability   Elouy well did we event or a Disability   A Female Returners event or a Disability   Elouy well did we event or a Disability   Elouy well did we  |               | Promote the programmes and      | • Local                     | ised Job fairs X 2       |            | 2025  |             | and 2 others)          |          |
| access and implement the schemes through a range of events to include employer engagement/education, apprenticeship and jobs fair, partner events, local job fairs   A Female Returners event or a Disability Inclusion event.  An event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  An event targeted at newly retired − possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  |               | support / encourage             | • 2 oth                     | er LMP events that       |            |       |             | 500 attendees          |          |
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| engagement/education, apprenticeship and jobs fair, partner events, local job fairs  An event focused on areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  An event targeted at newly retired — possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic   |               | schemes through a range of      |                             | event or a Disability    |            |       |             | How well did we do it? |          |
| apprenticeship and jobs fair, partner events, local job fairs  areas of skills shortage (e.g. trades) or growth areas (e.g. green economy or creative sector). An Industry Masterclass.  ✓ An event targeted at newly retired — possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  areas of skills shortage (e.g. trades) or growth events    Sanyone better   175/250 (70% attendees at reported incre awareness of programme.   |               | events to include employer      |                             | Inclusion event.         |            |       |             | • 200/250 (80%) of     |          |
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| areas (e.g. green economy or creative sector). An Industry Masterclass.  ✓ An event targeted at newly retired — possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic   |               | apprenticeship and jobs fair,   |                             | areas of skills shortage |            |       |             | satisfaction with      |          |
| economy or creative sector). An Industry Masterclass.  An event targeted at newly retired — possible 'attract back'  Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic    Sanyone better   |               | partner events, local job fairs |                             | (e.g. trades) or growth  |            |       |             | events                 |          |
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| ✓ An event targeted at newly retired − possible 'attract back'  ✓ Promotion of apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  ✓ An event targeted at reported increasurations awareness of programme.  • 100/250 (40% attendees sur at the Job Fair intend to applications) attendees sur at the Job Fair intend to applications are result events.   |               |                                 |                             | sector). An Industry     |            |       |             | • 175/250 (70%) of     |          |
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| apprenticeships, outside traditional industrial sectors (i.e. aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic  attendees sur at the Job Fair intend to appl job as a result events.  Note - all 250 attendees sur   |               |                                 |                             | possible 'attract back'  |            |       |             |                        |          |
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| aligned to L&C sectoral employment structure). This is likely to be a definite event given potential identified in Stratgeic job as a result events.  Note - all 250 attendees sur   |               |                                 | 1                           |                          |            |       |             | at the Job Fairs       |          |
| employment events.  structure). This is likely to be a definite event given potential attendees sur identified in Stratgeic  |               |                                 | 1                           |                          |            |       |             | intend to apply for a  |          |
| structure). This is likely to be a definite event given potential identified in Stratgeic  |               |                                 | 1                           | _                        |            |       |             | job as a result of the |          |
| to be a definite event   Note - all 250   given potential   attendees sur identified in Stratgeic  |               |                                 | 1                           |                          |            |       |             | events.                |          |
| given potential attendees sur identified in Stratgeic  |               |                                 | 1                           |                          |            |       |             |                        |          |
| identified in Stratgeic  |               |                                 | 1                           |                          |            |       |             |                        |          |
|  |               |                                 | 1                           |                          |            |       |             | attendees surveyed     |          |
| Assessment for this to   |               |                                 |                             | _                        |            |       |             |                        |          |
|  |               |                                 |                             |                          |            |       |             |                        |          |
| be a pathway with more potential.  |               |                                 |                             |                          |            |       |             |                        |          |

|  |  | <br> |  |  |
|--|--|------|--|--|
|  | The final choice of events will            |      |  |  |
|  | be determined in collaboration             |      |  |  |
|  | with LMP members and other                 |      |  |  |
|  | stakeholders.                              |      |  |  |
|  |  |      |  |  |
|  |  |      |  |  |
|  | <ul> <li>Budget to also include</li> </ul> |      |  |  |
|  | marketing.                                 |      |  |  |
|  |  |      |  |  |
|  |  |      |  |  |
|  |  |      |  |  |
|  |  |      |  |  |

# **Budget Summary**

The proposed budget for Lisburn and Castlereagh's LMP's 2024/25 Action Plan is set out below.

| Budget Category | Budget Sub Category  | Budget 2024-25       |
|-----------------|--|----------------------|
|                 | LMP Staff costs  |                      |
|                 | Salaries   | £90,000 <sup>1</sup> |
|                 | Staff Costs (Mileage & Training)  > Mileage - £615.67 > Training - £500  Running costs                 | £1,115.67            |
|                 | Audit  | £1,000.00            |
|                 | Total Administration   | £92,115.67           |
|                 | Strategic Priority 1  SP 1.1 LMP Delivery and Development  SP 1.2: Development of a 1-Year Action Plan | £2,000<br>£5,000     |
|                 | Strategic Priority 2   |                      |
|                 | SP2.1: Into Employment Programme   | £30,000              |
| Operational     | SP2.2 Gamified Essential Skills Learning Programme (A& B – Literacy and Numeracy).                     | £40,000              |
| ati             | SP2.3: Sector-Focused Employability Academies  | £66,000              |
| per             | SP2.4 Employer Led Upskilling Programme  | £20,000              |
| 0               | SP2.5: Employee Upskilling   | £65,000              |
|                 | SP2.6: Self-Employment Options Support Programme   | £62,000              |
|                 | SP2.7: Pathways to Employment For Individuals With a Disability  | £60,000              |
|                 | Strategic Priority 3   |                      |
|                 | SP3.1: Job Fairs / Employability Events  | £18,462.69           |
|                 | Total Operational  | £368,462.69          |
| Total           | Overall Total (Administration & Operational)   | £460,578.36          |

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<sup>&</sup>lt;sup>1</sup> There are four rolein the L&C LMP team. These are Programme Manager FT; Programmes Officer FT; Programmes Officer PT; and Project Support Officer FT. Lisburn & Castlereagh City Council will claim 60% of each up to a maximum of £90,000. Salaries for the roles can be provided to DFC on request.

## Lisburn & Castlereagh City Council

**Section 75 Equality and Good Relations Screening template (Oct 2022)** 

# Part 1. Information about the activity/policy/project being screened Labour Market Partnership Action Plan

Lisburn and Castlereagh City Council (LCCC) is a core partner within the LMP, responsible for helping to improve labour market conditions locally through coordinated, collaborative multi-agency action. LCCC provides the secretariat and resource support, for the operation of the LMP and supports the LMP in the delivery of the Action Plan, through marketing, communication, procurement, human resources and financial administration services.

In order to develop the 24-25 Action Plan and associated submission for funding support from the Department for Communities (DfC) the LMP undertook a review of its 23-24 one-year Action Plan as well as a Strategic Assessment of local labour market conditions in the LCCC area. The exercise was undertaken to ensure that the priorities identified continue to reflect priority employability and labour market issues in the LCCC area. It was informed by analysis of information provided by statutory partners, as well as the results of ongoing engagement and consultation across the council area with Stakeholders, Employers and Elected Members. The LMP sits as an initiative under DfC's Employability NI Programme.

As a result of the Planning Exercise the following themes have been identified as local priorities for the Action Plan 2024-25:

- 1. Economic Inactivity
- 2. Disability
- 3. Skilled Labour Supply

Cognizance was taken of the strategic assessment outcomes and local current provision to ensure that the action plan developed is relevant to the challenges and opportunities particular to the residents of Lisburn and Castlereagh City Council and is informed by:

- Programme for Government (PfG)
- Lisburn and Castlereagh Community Plan (2017-2030)

Back to Agenda

• Belfast Regional City Deal Employability and Skills Framework

## Name of the activity/policy/project

Please see attached Apprendix 1 – Labour Market Action Plan 2024/25

Is this activity/policy/project – an existing one, a revised one, a new one? It is a revised Annual Action Plan

# What are the intended aims/outcomes the activity/policy/project is trying to achieve?

Lisburn and Castlereagh City Council's vision is for an empowered, prosperous, healthy, safe and inclusive community. A target outcome of our LCCC Community plan is to reduce income inequality in this region. We aspire to grow our local economy so that it is a source of meaningful, rewarding work and reduces inequality (LCCC Community Plan). The Council is committed to working in collaboration with other agencies to secure these aspirations for example through the Strategic Community Planning Partnership. The opportunity to support the local labour market through multi- agency collaboration is welcomed by the Council for the opportunities it brings to support our local communities with interventions tailored to their needs. The Labour Market Partnership (LMP) can improve fairness in the labour market by supporting the most vulnerable and disadvantaged while working to support local people back into work.

The LMP aims to contribute to strategic local objectives and the NI Executives strategic objectives, including achievement of targets set in:

Lisburn and Castlereagh Community Plan (2017-2030): Sets out a vision of "an empowered, prosperous, healthy, safe and inclusive society". The Community Plan aspires to grow the local economy so that it is a source of meaningful, rewarding work and reduces inequality within the LCCC area. The work of the LMP has a key role in delivering on these Community Plan imperatives, by improving fairness in the labour market through actions to support the most vulnerable and disadvantaged and working to support local people back into work.

**Programme for Government:** The key focus therein on delivering sustainable skills and employment for people. The ambition behind the PfG is to deliver a strong, competitive, regionally balanced economy in order to give children and young people the best start in life. Government and partner agencies are tasked

with increasing the proportion of the workforce qualified to higher levels, getting more people working in better jobs, raising the number of graduates progressing into professional or management occupations and creating the conditions where people can achieve their potential. The work of the Lisburn and Castlereagh LMP will deliver against several outcomes in the PfG aligned to the above ambitions.

The current relevant outcomes identified within the Programme for Government are:

- Outcome 3: 'We have a more equal society'
- Outcome 6: 'We have more people working in better jobs'
- Outcome 8: 'We care for others and help those in need

The DfC is the lead department for a number of indicators, through which progress on these outcomes will be measured:

- Indicator 17: Economic inactivity rates excluding students
- Indicator 32: Employment rate of 16-64 year olds by deprivation quintile
- Indicator 33: % of people working part-time who would like to work more hours
- Indicator 19: % of population living in absolute and relative poverty

Belfast Regional City Deal Employability and Skills Framework: This focuses on the employability and skills strand of Belfast Regional City Deal, including the challenges posed by economic inactivity, lower business productivity and youth unemployment, all relevant to the work of the Lisburn and Castlereagh LMP. The latter stages of the framework pose interesting solutions based on a joined-up approach (e.g. re-skilling, higher level apprenticeships, work force planning models) which are also highly relevant to the LMP work.

Taking the above into consideration, the aim and objectives of the LMP have been summarised into 3 strategic priorities:

Strategic Priority 1 – LMP Delivery and Development - To form and successfully deliver the functions of the local Labour Market Partnership for the area by:

**1.1: Delivery and Development:** To support the effective partnership delivery of the LMP Action Plan and development of future Action Plans.

**1.2:** Development of a 1-year Strategic Assessment and 1-year Action Plan: Develop a 1-year Action Plan for 2025-26.

Strategic Priority 2: To improve employability outcomes and/or Labour market conditions locally

# **Economic Inactivity:**

- **2.1: Into Employment Programme:** Provide support and training for those unemployed. The programme will prioritise those furthest from the labour market and who reside in areas of high deprivation.
- 2.2 Gamilfied Essential Skills Learning Programme Provide support for long-term unemployment or economically inactive to address and remove barriers to help move them closer to the labour market/improve employability.

#### **Skilled Labour Supply:**

- **2.3 Sector-Focused Employability Academies:** Deliver 3 x Sector-focused Employability Academies co-designed by the Project Officer and local employers.
- **2.4 Employer Led Upskilling Programme** Improve employability outcomes and labour market conditions locally.
- 2.5 Employee Upskilling Programme Supporting employers to upskill staff to enale career progression for those underemployed or employed seeking career progression, creating employment vacancies for those entering the labour market.
- 2.6 Self-Employment Options Support Programme Provide Support and training for those identified as economically inactive, unemployed or underemployed. Should be assessable to/promoted to females and older workers on same rationale as 2.4 and 2.5.

# Disability:

2.7 Pathways to Employment for Individuals with a disability – Providing support and training for individuals with a disability who are unemployed or underemployed.

Strategic Priority 3: To promote and support delivery of existing employability or skills provision available either regionally or locally.

#### **Increased Awareness:**

3.1 Job Fairs/Employability Events – Promote the programmes and support/encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeships, partner events and local job fairs.

Who is the activity/policy/project targeted at and who will benefit? Are there any expected benefits for specific Section 75 categories/groups from this activity/policy/project? If so, please explain.

Lisburn and Castlereagh City Council's vision is for an empowered, prosperous, healthy, safe and inclusive community. A target outcome of our LCCC Community plan is to reduce income inequality in this region. We aspire to grow our local economy so that it is a source of meaningful, rewarding work and reduces inequality (LCCC Community Plan). The Council is committed to working in collaboration with other agencies to secure these aspirations for example through the Strategic Community Planning Partnership. The opportunity to support the local labour market through multi- agency collaboration is welcomed by the Council for the opportunities it brings to support our local communities with interventions tailored to their needs. The Labour Market Partnership (LMP) can improve fairness in the labour market by supporting the most vulnerable and disadvantaged while working to support local people back into work.

The LMP aims to contribute to strategic local objectives and the NI Executives strategic objectives, including achievement of targets set in:

Lisburn and Castlereagh Community Plan (2017-2030): Sets out a vision of "an empowered, prosperous, healthy, safe and inclusive society". The Community Plan aspires to grow the local economy so that it is a source of meaningful, rewarding work and reduces inequality within the LCCC area. The work of the LMP has a key role in delivering on these Community Plan imperatives, by improving fairness in the labour market through actions to support the most

vulnerable and disadvantaged and working to support local people back into work.

Programme for Government: The key focus therein on delivering sustainable skills and employment for people. The ambition behind the PfG is to deliver a strong, competitive, regionally balanced economy in order to give children and young people the best start in life. Government and partner agencies are tasked with increasing the proportion of the workforce qualified to higher levels, getting more people working in better jobs, raising the number of graduates progressing into professional or management occupations and creating the conditions where people can achieve their potential. The work of the Lisburn and Castlereagh LMP will deliver against several outcomes in the PfG aligned to the above ambitions.

The current relevant outcomes identified within the Programme for Government are:

- Outcome 3: 'We have a more equal society'
- Outcome 6: 'We have more people working in better jobs'
- Outcome 8: 'We care for others and help those in need

The DfC is the lead department for a number of indicators, through which progress on these outcomes will be measured:

- Indicator 17: Economic inactivity rates excluding students
- Indicator 32: Employment rate of 16-64 year olds by deprivation quintile
- Indicator 33: % of people working part-time who would like to work more hours
- Indicator 19: % of population living in absolute and relative poverty

Belfast Regional City Deal Employability and Skills Framework: This focuses on the employability and skills strand of Belfast Regional City Deal, including the challenges posed by economic inactivity, lower business productivity and youth unemployment, all relevant to the work of the Lisburn and Castlereagh LMP. The latter stages of the framework pose interesting solutions based on a joined-up approach (e.g. re-skilling, higher level apprenticeships, work force planning models) which are also highly relevant to the LMP work.

Taking the above into consideration, the aim and objectives of the LMP have been summarised into 3 strategic priorities:

Strategic Priority 1 – LMP Delivery and Development - To form and successfully deliver the functions of the local Labour Market Partnership for the area by:

- **1.1: Delivery and Development:** To support the effective partnership delivery of the LMP Action Plan and development of future Action Plans.
- **1.2:** Development of a 1-year Strategic Assessment and 1-year Action Plan: Develop a 1-year Action Plan for 2025-26.

Strategic Priority 2: To improve employability outcomes and/or Labour market conditions locally

#### **Economic Inactivity:**

- **2.1: Into Employment Programme:** Provide support and training for those unemployed. The programme will prioritise those furthest from the labour market and who reside in areas of high deprivation.
- 2.2 Gamilfied Essential Skills Learning Programme Provide support for long-term unemployment or economically inactive to address and remove barriers to help move them closer to the labour market/improve employability.

#### Skilled Labour Supply:

- **2.3 Sector-Focused Employability Academies:** Deliver 3 x Sector-focused Employability Academies co-designed by the Project Officer and local employers.
- **2.4 Employer Led Upskilling Programme** Improve employability outcomes and labour market conditions locally.
- 2.5 Employee Upskilling Programme Supporting employers to upskill staff to enale career progression for those underemployed or employed seeking career progression, creating employment vacancies for those entering the labour market.
- 2.6 Self-Employment Options Support Programme Provide Support and training for those identified as economically inactive, unemployed or underemployed. Should be assessable to/promoted to females and older workers on same rationale as 2.4 and 2.5.

# Disability:

2.7 Pathways to Employment for Individuals with a disability – Providing support and training for individuals with a disability who are unemployed or underemployed.

Strategic Priority 3: To promote and support delivery of existing employability or skills provision available either regionally or locally.

#### **Increased Awareness:**

3.1 Job Fairs/Employability Events – Promote the programmes and support/encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeships, partner events and local job fairs.

Are there any expected benefits to the Section 75 categories/groups from this policy? If so, please explain.

The Labour Market Partnership is intended to improve employability outcomes and labour market conditions across the borough of Lisburn and Castlereagh City Council. In order to ascertain the position of Lisburn & Castlereagh City Council, a full research exercise was undertaken of the current provision in the field of employability and skills to understand the issues faced by LCCC employers and the local community, which identified future needs. To enhance the research process the LMP recruited a consultant to assist with the development of the 2024/25 Action Plan. Exit surveys from Employer Exhibitors and Attendees at two LCCC LMP Job Fairs made an invaluable contribution to the research and development of the Action Plan.

The Action Plan submitted to Department for Communities provides a detailed summary of these findings, which were used to formulate a number of proposed schemes which are being considered to improve labour market conditions. The intended beneficiaries of the programme are residents that are experiencing barriers to employment due to economic inactivity, unemployment, underemployment, disability and those who reside in areas of high deprivation (SOA's as defined by NISRA). Many of the potential

participants fall within the Section 75 categories. It is important to note that some Section 75 groups are more likely to be underrepresented in employment, under-employed and at greater risk of facing unemployment. For example in Northern Ireland 60.2% of those with disabilities are economically inactive compared with 42.5% in the rest of the UK. Women constitute 79% of the part time workforce and 1/3 of working age women are economically inactive according to the Equality Commission for Northern Ireland, "lone parents with dependents experience a lower employment rate and a higher economic inactivity rate, particularly for women who constitute the majority of lone parents".

The opportunity to support the local labour market through multi- agency collaboration is welcomed by the Council for the opportunities it brings to support our local communities with interventions tailored to their needs. LCCC as the secretariat to the LMP implemented a stakeholder engagement programme to inform the development of the 2024/25 Action Plan. This has entailed 1-1 meetings working to a structured topic list with LMP members and wider stakeholders including the following:-

- Head of Economic Development, Lisburn & Castlereagh City Council (Chair)
- Careers Service Lisburn
- Careers Service NI
- JBO Employer Advisors (DfC)
- JBO Universal Credit Managers (DfC)
- GEMS NI Social Enterprise
- Invest NI Southern Regional Team
- LCCC Economic Development Team
- Lisburn Area Learning Community
- Lisburn Chamber of Commerce
- Lisburn Enterprise Organisation
- Mencap NI
- NOW Group
- People 1<sup>st</sup>
- SE Health and Social Care Trust
- SERC
- The Princes Trust
- Ulster Supported Employment Ltd
- Inspire Business Centre

The Labour Market Partnership (LMP) can improve fairness in the labour market by supporting the most vulnerable and disadvantaged while working to support local people back into work.

An outcome-based approach has been used to address the following local priorities in 2024/25. The 'turning the curve' charts used, refer to the assessment of the most recently available data at the time of the review. The 'turning the curve' exercises demonstrate how the delivery of the academies and programmes will improve the employability of Lisburn and Castlereagh residents in priority areas.

All LMP Service Providers have to demonstrate their awareness and adherence to Section 75 within their procurement submissions and consequent delivery of services.

#### Proposed programmes are as follows:

Strategic Priority 1 – LMP Delivery and Development - To form and successfully deliver the functions of the local Labour Market Partnership for the area by:

- **1.1: Delivery and Development:** To support the effective partnership delivery of the LMP Action Plan and development of future Action Plans.
- **1.2: Development of a 1-year Strategic Assessment and 1-year Action Plan:** Develop a 1-year Action Plan for 2025-26.

Strategic Priority 2: To improve employability outcomes and/or Labour market conditions locally

#### **Economic Inactivity:**

- **2.1: Into Employment Programme:** Provide support and training for those unemployed. The programme will prioritise those furthest from the labour market and who reside in areas of high deprivation.
- 2.2 Gamilfied Essential Skills Learning Programme Provide support for long-term unemployment or economically inactive to address and remove barriers to help move them closer to the labour market/improve employability.

## Skilled Labour Supply:

- **2.3 Sector-Focused Employability Academies:** Deliver 3 x Sector-focused Employability Academies co-designed by the Project Officer and local employers.
- **2.4 Employer Led Upskilling Programme** Improve employability outcomes and labour market conditions locally.
- 2.5 Employee Upskilling Programme Supporting employers to upskill staff to enale career progression for those underemployed or employed seeking career progression, creating employment vacancies for those entering the labour market.
- 2.6 Self-Employment Options Support Programme Provide Support and training for those identified as economically inactive, unemployed or underemployed. Should be assessable to/promoted to females and older workers on same rationale as 2.4 and 2.5.

# Disability:

2.7 Pathways to Employment for Individuals with a disability – Providing support and training for individuals with a disability who are unemployed or underemployed.

Strategic Priority 3: To promote and support delivery of existing employability or skills provision available either regionally or locally.

#### Increased Awareness:

3.1 Job Fairs/Employability Events – Promote the programmes and support/encourage employers and participants to access and implement the schemes through a range of events to include employer engagement/education, apprenticeships, partner events and local job fairs.

# Who initiated or developed the activity/policy/project?

Economic Development, Programmes Team, Lisburn and Castlereagh City Council (LCCC)

#### Who owns and who implements the activity/policy/project?

The Programmes Team, led by Emma Fearon within Lisburn and Castlereagh City Council provide the secretariat for the Lisburn and Castlereagh Labour Market Partnership. The Head of Economic Development sits on the Lisburn and Castlereagh Labour Market Partnership as one of the core partners. The programme is funded through Department for Communities (DfC) budget allocation and is administered by the LCCC Economic Development Department, Programmes Team.

Are there any factors which could contribute to/detract from the intended aim/outcome of the activity/policy/project?

Yes

If yes, give brief details of any significant factors.

Financial: Funded by Department for Communities and Infrastructure (DfC)

Other - Time - The project is required to be delivered within timeframes agreed between DfC and LCCC. We anticipate the Action Plan to be approved by March 2024.

Who are the internal and external stakeholders (actual or potential) that the activity/policy/project will impact upon? Delete if not applicable

Staff: LCCC LMP Programmes Team

**Service users:** Programme participants are recruited from those who reside in the Lisburn and Castlereagh City Council area.

#### Other public sector organisations

The Lisburn and Castlereagh Labour Market Partnership (LMP) currently comprises representation from each of the following organisations:-

- Jobs and Benefits Office (DfC)
- South Eastern Health and Social Care Trust
- Invest NI (DfE)
- Careers Service NI (DfE)
- Lisburn Area Learning Community Consortium
- Lisburn Chamber of Commerce
- SERC
- Lisburn and Castlereagh City Council Economic Development Department
- Atlas Women's Centre
- Stepping Stones NI
- Workforce Training Services
- People 1<sup>st</sup>
- Youth Action NI
- Adapt NI
- The Princes Trust
- Ulster Supported Employment Ltd
- Tangible Consulting Ltd
- ProfileTree Web Design and Digital Marketing Age

# Voluntary/community/trade union include:

The following contacts were consulted on the Action Plan Development:

- Atlas Women's Centre
- Stepping Stones NI
- Workforce Training Services
- People 1st § Youth Action NI
- Adapt NI
- The Princes Trust
- Ulster Supported Employment Ltd
- Tangible Consulting Ltd
- ProfileTree Web Design and Digital Marketing Age

#### Other

The participants are the main stakeholders affected by the scheme

LCCC Elected Members were consulted for their input to support the development of the Action Plan.

# Deliver Agents Consulted were:

- Workforce
- People 1<sup>st</sup>
- Stepping Stones
- USEL
- Tangible Training
- Profile Tree

# Other policies/strategies/plans with a bearing on this activity/policy/project

| Name of policy/strategy/plan                        | Who owns or implements?  |  |  |
|---|--|--|--|
| Lisburn and<br>Castlereagh Labour                   | Developed under DfC's new Employability NI<br>Framework (100% funded by DfC) |  |  |
| Market Partnership –<br>2024/25 Action Plan         |  |  |  |
| Equality and  | Equality Commission for Northern Ireland                                     |  |  |
| Disability Action                                   | https://www.equalityni.org/Employers-Service-                                |  |  |
| Plans   | Providers/Public-Authorities/Section75/Section-                              |  |  |
|   | 75/Equality-Schemes-(1)  |  |  |
|   | Lisburn and Castlereagh City Council   |  |  |
| Local Development                                   | https://www.lisburncastlereagh.gov.uk/resident/planni                        |  |  |
| Plan  | ng/local-development-plan  |  |  |
| LCCC Corporate Plan                                 | LCCC Corporate Plan Lisburn & Castlereagh City Council                       |  |  |
|   | lccc-corporate-plan-2024-2028-web  |  |  |
|   | (lisburncastlereagh.gov.uk)  |  |  |
| Interim Equality Lisburn & Castlereagh City Council |  |  |  |
| Scheme  | https://www.lisburncastlereagh.gov.uk/council/publicat                       |  |  |
|   | ions/equality-section-75/policies-section-75-screening                       |  |  |

#### Available evidence

What evidence/information (qualitative and quantitative) have you gathered or considered to inform this activity/policy? Specify details for each Section 75 category.

The aim of the partnership is to improve employability outcomes and labour conditions across the Lisburn and Castlereagh Council District. Therefore, persons who are long term unemployed, underemployed, economically inactive or located in an area that has increased levels of deprivation will be targeted with an aim of increasing fairness in the labour market by supporting the most vulnerable and disadvantaged while working to support local people back into work.

In developing the Labour Market Partnership, a wide range of qualitative and quantitative research initiatives were undertaken. The goal in this activity was to spread the net as wide as possible in terms of understanding the issues faced by LCCC employers and the local community, current provision in the field of employability and skills and gain a view of future needs.

Secondary research consisted of a review of the following publications:

- Programme for Government
- Lisburn & Castlereagh Community Plan
- Council Corporate Plan
- NI Industrial Strategy (Draft)
- Belfast Regional City Deal Employability and Skills Framework
- Economic Profile and Forecast for LCCC by Oxford Economics (May 2019)
- Annual Further Education Activity Reports produced by DfE
- The Labour Market Profile for Lisburn Castlereagh by DfE 2021,
- The Employment Outcomes and Challenges for Disabled People NI (DfC August 2021)
- Lisburn Castlereagh Labour Market Statistics (Oxford Economics July 2021)
- Locality Plans for a number of LCCC District Electoral Areas (LCCC June 2023)
- DfE Skills Barometer Reports 2021

LCCC as the secretariat to the LMP implemented a consultation and engagement programme to gain insight into the specific priorities and needs of the labour market in Lisburn and Castlereagh area. The results were used to inform the

development of strategic priorities over the period 2024-27 and 24-25 Action Plan.

The research was implemented through a structured survey sent via the Smart Survey Platform to employability and skills partners as below.

- Head of Economic Development
- Careers Service Lisburn
- Careers Service NI
- JBO Employer Advisors (DfC)
- JBO Universal Credit Managers (DfC)
- GEMS NI Social Enterprise
- LCCC Community Planning Team
- Lisburn Area Learning Community
- Lisburn Chamber of Commerce
- Atlas Women's Centre
- Stepping Stones NI
- Workforce Training Services
- People 1<sup>st</sup> Training
- Youth Action NI
- Adapt NI
- The Princes Trust
- Ulster Supported Employment Ltd
- Tangible Consulting Ltd
- Profile Tree Web Design and Digital Marketing Agency

The aims and objectives of Labour Market Partnerships were generally discussed and the creation of Labour Market Partnership collaborations was broadly welcomed by the organisations consulted. Each stakeholder was invited to provide a summary of their current provision, the successes and failures of various programmes were discussed and proved very informative. Barriers and obstacles to success experienced were considered. Finally, identified needs, potential opportunities and gaps in the current provision were examined. Therefore, a full examination was undertaken in order to understand the current situation and make recommendations based on the findings and gaps in labour market conditions.

Back to Agenda

Most up to date NISRA population data from Census 2021 (published 22/09/22) Lisburn and Castlereagh Census Data Information below is from the 2011 Northern Ireland Census which takes into account the Lisburn and Castlereagh Council Area.

| Sec 75 Category   | Details of evidence/information   |  |  |
|-------------------|---|--|--|
| Religious Belief  | The 2021 NI Census recorded the following statistics with regard to religious belief in the Lisburn and Castlereagh area;  • 58% Protestant (or other Christian)  • 27% Catholic  • 4% Other  • 13% None  |  |  |
| Political Opinion | The 2021 NI Census recorded the following statistics with regard to political opinion in the Lisburn and Castlereagh area; 41% indicated that they had a British only national identity, 16% had an Irish only national identity and 21% had a Northern Irish national identity.  |  |  |
| Racial Group      | The 2021 NI Census recorded the following statistics with regard to racial groups in the Lisburn and Castlereagh area;  4% were from an ethnic minority population and the remaining 96% were white (including Irish Traveller).  |  |  |
| Age               | In 2021 NI Census statistics with regard to age in the Lisburn and Castlereagh area were recorded to inform the Corporate plan;  • 19% Children were aged 0-14 years  • 30% of people aged 15 -39 years  • 33% aged 40 – 64 years  • 18% aged 65+ years and older  The population of the Council area aged 65 and over will increase by 9% by 2025 and 13% by 2030. |  |  |

In April 2020 the number of registered claimants in the 16 – 24 year age category in this area rose to 575 and in April 2021 the figure was 590. While the number of claimants is higher in the age 25 – 49 age group, that corresponds to a much bigger section of the population. We have identified that women and those in the 55+ age bracket experience particular barriers to employment and specific programmes are tailored to address their employability needs.

The labour market has ensured many challenges as a result of Covid-19. In addition to furloughing and redundancies, many young people have seen their hours reduced over the course of the pandemic to the present day, greatly reducing their income while retaining their employed status (not evidenced as economically inactive). Even pre-Covid younger residents aged 16-24 were more likely to collect unemployment benefits than older age groups. Source Office for National Statistics (ONS). Actions will be aimed at preventing young people becoming long term unemployed (over 12 months) through all means available, suggested actions included industry taster courses and short term training interventions directly linked to areas of current work opportunity for example warehousing, forklift/ HGV licences, hospitality, CSR (Construction) training and digital skills.

#### **Marital Status**

The 2021 census records the following statics with regard to the marital status of persons over the age of 16 for the LCCC area;

- Single 33%
- Married or in civil partnership—52%
- Same-sex civil partnership 0.1%
- Separated—3%
- Divorced or formerly in civil partnership—6%
- Widowed or surviving partner in civil partnership—6%

| Sexual Orientation    | ONS figures (2016) suggest at least 2% of the NI population identify as Lesbian, Gay or Bi-sexual. However, LGB support groups suggest this is a significant under-estimate based on lack of willingness/confidence to identify as LGB and the fact sexual orientation categories is now more inclusive of other categories and is referred to as LGBTQ+  |  |  |
|-----------------------|---|--|--|
|                       | Government Equalities Office research suggests over 4% of the 18-25 year age group identify as LGB, confirming that younger people are more likely to be open about sexual orientation.   |  |  |
| Men & Women Generally | The 2021 NI Census report the population of Lisburn and Castlereagh Local Government District at 149.106, of which 49% were male and 51% were female.   |  |  |
|                       | There is no official statistic on the number of people in N Ireland who identify as Transgender, non-binary or part of the LGBTQ+ population but referrals to advice services are increasing year on year which suggests a growing minority.  |  |  |
|                       | During a Northern Ireland Housing Executive (NIHE) human rights, equalities and diversities workshop (April 2021) some of the main findings were:   |  |  |
|                       | <ul> <li>Women constitute 79% of the part time workforce.</li> <li>1/3 of working age women are economically inactive.</li> <li>In 2019/20 70% of apprenticeships were male, Higher Level Apprenticeships (HLA's) are 69%.</li> <li>Occupational segregation is problematic; men tend to be more involved in engineering, manufacturing and construction. Women more involved in business, administration and law. One possible related solution is women only</li> </ul> |  |  |

|            | training programmes in non-traditional sectors, i.e., construction and engineering.   |  |  |
|------------|---|--|--|
| Disability | The rate of disability in Northern Ireland is higher than the other UK regions with the exception of Wales. The rates of disability among older age groups is higher than other regions of the UK. The 50-64 year old age group accounts for 33.4% of our disabled population compared to 26.9% of the UK disabled population as a whole. The most striking finding was that 60.2% of disabled people in Northern Ireland are economically inactive while the comparative figure for the UK as a whole stands at 42.5%. At 55.8% Lisburn and Castlereagh has the highest employment rate for Northern Ireland.  |  |  |
|            | The pay gap was also highlighted in this report.  Northern Ireland compared favourably with other parts of the UK in this regard however there is still a difference in median pay between disabled and non-disabled employees which needs to be addressed.   |  |  |
|            | <ul> <li>The concerns expressed by disabled participants engaging with this research were articulated in the report on their behalf. These included:         <ul> <li>The need for investment and support for individuals with disability</li> <li>The need for a more holistic approach base on needs to support individuals into employment.</li> <li>The LMP should seek to fill gaps that may arise through the loss of EU(ESF) funding schemes and the transfer to the UKSPF. The transition will create gaps in support schemes</li> <li>Implement broader based supports such a pre-employment engagement, pre-intervitories.</li> </ul> </li> </ul> |  |  |

visits, money management to assist participants coming off benefits.

## **Dependants**

Dependants can include children, older people and those with disabilities.

**12.51%** of people in the 2011 Census stated that they provided unpaid care to family, friends, neighbours or others. On that basis, people with dependants are less likely to be employed or face greater barriers when seeking employment.

According to the Equality Commission for Northern Ireland, Ione parents, 91% of whom are women, also experience occupational segregation in employment, with Ione parents with dependent children mostly employed in 'Personal Service' and 'Elementary' occupations. Caregiving has been identified as one factor influencing occupational segregation with women and Ione parents choosing occupations.

Allowing sufficient flexibility to balance the demands of caregiving. This may have a potential impact on the sustainability of employment, with women and lone parents having to consider pay and career progression with flexibility in employment and childcare provision.

# Needs, experiences and priorities

Taking into account the information referred to above, what are the different needs, experiences and priorities of each of the following categories, in relation to the particular activity/policy/decision? Specify details for each of the Section 75 categories

Labour Market Partnership is intended to improvement the employability outcomes and labour market conditions across the Lisburn and Castlereagh City Council district, irrespective of background or circumstance. Those who will be directly targeted will either be economically inactive unemployed or underemployed, have barriers to employment due to disability or reside in areas of high deprivation. This scheme will have direct and indirect benefits for some groups of service users, however, the aim of the LMP is to improve fairness in the labour market by supporting the most vulnerable and disadvantaged while working to support local people back into work. Ultimately, this programme will benefit a wide range of groups, particularly groups that experience disadvantage or inequality.

# Part 2. Screening questions

1 What is the likely impact on equality of opportunity for those affected by this activity/policy, for each of the Section 75 equality categories?

| Section 75 Category | Details of likely impact – will it be positive or negative? If none anticipated, say none  | Level of impact -<br>major or minor* -<br>see guidance below |
|---------------------|--|--|
| Religious Belief    | There is no evidence that people from particular religious or policial backgrounds are more likely to be unemployed, underemployed or economically inactive. | None   |
| Political Opinion   | There is no evidence that people from particular   | None   |

|                       | religious or political backgrounds are more likely to be unemployed or economically inactive.  |                |
|-----------------------|--|----------------|
| Racial Group          | Extensive research was undertaken with a wide range of stakeholders across the Lisburn and Castlereagh Province. Research and consultations did not identify that people from a particular racial group are more likely to be unemployed or economically inactive. | None           |
| Age                   | Young people (aged 16-24) are more likely to be unemployed and require targeted intervention in order to build new skills in fields representing current and emerging labour market opportunities.   | Minor Positive |
| Marital Status        | There have been no specific needs identified for people of different marital status.   | None           |
| Sexual Orientation    | There have been no specific needs identified for people of different sexual orientations in relation to this policy.   | None           |
| Men & Women Generally | Some women need more interventions/support to enable them to take up or remain in employment.  Women may be more likely to   | None           |

|                                    | need/want flexible work opportunities  |                |
|------------------------------------|--|----------------|
| Disability                         | Disabled people need specific advice and to help them apply and be successful in the labour market. They require targeted intervention, training, understanding employers and flexible working conditions. | Minor Positive |
| People with and without Dependants | The need is specific support for people with dependants to enable them to undertake training and the right kind of job opportunities that they can balance work and care responsibilities.                 | Minor Positive |

<sup>\*</sup> See Appendix 1 for details.

# 2(a) Are there opportunities to better promote equality of opportunity for people within the Section 75 equality categories?

| IF Yes, provide details                            | If No, provide details                            |
|--|---|
|  | No groups will be targeted                        |
|  | based on their employment                         |
|  | statis, regardless of their                       |
|  | Section 75 Categories                             |
|  | No groups will be targeted                        |
|  | based on their employment                         |
|  | statis, regardless of their                       |
|  | Section 75 Categories                             |
| Yes – The programme will                           |   |
| target unemployed people across all racial groups. |   |
|  | Yes – The programme will target unemployed people |

| Age                                | Yes – Young people and the 55+ age group will be particularly targeted as this age group show high levels of unemployment and barriers to employment however, many of the programmes will be open to all. |  |
|------------------------------------|---|--|
| Marital Status                     |   | No – groups will be<br>targeted based on their<br>employment, regardless of<br>their Section 75 categories.                                  |
| Sexual Orientation                 |   | No – groups will be<br>targeted based on their<br>employment status,<br>regardless of their Section<br>75 categories                         |
| Men & Women Generally              |   | No – groups will be<br>targeted based on their<br>employment status,<br>regardless of their Section<br>75 categories.                        |
| Disability                         |   | Yes – People with a<br>disability will be<br>particularly targeted as this<br>Section 75 group show high<br>levels of unemployment           |
| People with and without Dependants |   | Yes – Programme will be promoted equally to ensure that carers and those from all backgrounds with dependents are aware of LMP opportunities |

#### **Equality Action Plan 2021-2025**

Does the activity/policy/project being screened relate to an action in the <u>Equality Action Plan 2021-2025</u>? Yes/No If yes, specify which action.

## 2(b) DDA Disability Duties (see Disability Action Plan 2021-2025)

Does this policy/activity present opportunities to contribute to the actions in our Disability Action Plan:

- to promote positive attitudes towards disabled people?
- to encourage the participation of disabled people in public life?

#### Yes

The Labour Market Partnership Action Plan aims to support disabled people back into training, education and employment. It also works closely with the Lisburn and Castlereagh business community to address barriers into and retaining employment for those who are disabled.

3 To what extent is the activity/policy/project likely to impact on good relations between people of different religious belief, political opinion or racial group?

| Good Relations<br>Category | Details of likely impact. Will it be positive or negative? [if no specific impact identified, say none]    | Level of impact<br>–<br>minor/major*   |
|----------------------------|--|--|
| Religious Belief           | The scheme is aimed at improving the employment landscape across Lisburn and Castlereagh City Council area | No direct impact identified in relation to religion, political opinion or racial group. By providing employment opportunities for those facing unemployment, it will bring people from different |

|                   |          | backgrounds together. |
|-------------------|----------|-----------------------|
| Political Opinion | As Above | As Above              |
| Racial Group      | As Above | As above              |

<sup>\*</sup>See Appendix 1 for details.

4 Are there opportunities to better promote good relations between people of different religious belief, political opinion or racial group?

| Good Relations<br>Category | IF Yes, provide details | If No, provide details   |
|----------------------------|-------------------------|--|
| Religious Belief           |                         | The partnership is a financial assistance scheme that will address employment inactivity across the Lisburn and Castlereagh Council area. It doesn't lend itself to promoting good relations.  If any opportunities arise, they will be addressed. |
| Political Opinion          |                         | As above   |
| Racial Group               |                         | As Above   |

## Multiple identity

Provide details of any data on the impact of the activity/policy/project on people with multiple identities. Specify relevant Section 75 categories concerned.

LCCC recognises that all individuals are not exclusive to just one designated group. "Multiple identity" has been given consideration within this screening exercise in order to ensure benefit to all groups. Some people who are the

targets of this project will experience disadvantage on a number of grounds, e.g., age, race, gender and disability.

If additional issues/impacts not already covered above arise, they will be addressed.

## Part 3. Screening decision/outcome

Equality and good relations screening is used to identify whether there is a need to carry out a **full equality impact assessment** on a proposed policy or project. There are 3 possible outcomes:

- Screen out no need for a full equality impact assessment and no mitigations required because no relevance to equality, no negative impacts identified or only very minor positive impacts for all groups. This may be the case for a purely technical policy for example.
- 2) Screen out with mitigation no need for a full equality impact assessment but some minor potential impacts or opportunities to better promote equality and/or good relations identified, so mitigations appropriate. Much of our activity will probably fall into this category.
- 3) Screen in for full equality impact assessment potential for significant and/or potentially negative impact identified for one or more groups so proposal requires a more detailed impact assessment. [See Equality Commission guidance on justifying a screening decision.]

**Choose only one of these** and provide reasons for your decision and ensure evidence is noted/referenced for any decision reached.

| Screening Decision/Outcome   | Reasons/Evidence  |
|--|---|
| Option 1  Screen out – no equality impact assessment and no mitigation required [go to Monitoring section] | It has been concluded that a detailed equality impact assessment is not necessary as all the potential impacts identified are minor and positive. The Partnership overall is intended to address identified needs of particular target groups. Each element of the programme will also be considered for potential impacts. |
|  | In order to best deliver equality of opportunity, the core partnership is made up of 8 core partners with the knowledge and experience needed to deliver on the objectives of the Labour Market Partnership. The Lisburn and Castlereagh LMP currently comprises of a   |

|  | representative from each of the following organisations:  Jobs and Benefits Office (DfC) South Eastern Health and Social Care Trust Invest NI (DfE) Careers Service NI (DfE) Lisburn Area Learning Community Consortium Lisburn Chamber of Commerce SERC Lisburn and Castlereagh City Council Economic Development Department  A full research exercise was undertaken using a combination of primary and secondary research to develop an accurate portrayal of the current strengths, weaknesses, limitations and opportunities available across Lisburn and Castlereagh employment market.  LCCC will continue to assess the situation and be more proactive especially mitigating risk surrounding promotion across all Section 75 categories etc. |
|--|--|
| Option 2   | N/A  |
| Screen out with mitigation – some potential impacts identified but they can be addressed with appropriate mitigation or some opportunities to better promote equality and/or good relations identified [complete mitigation section below] |  |
| Option 3   | N/A  |

| <b>Screen in</b> for a full Equality Impact Assessment (EQIA)      |
|--|
| [If option 3, complete timetabling and prioritising section below] |

Mitigation (Only relevant to Option 2)

N/A

Can the activity/policy/project plan be amended or an alternative activity/policy introduced to better promote equality of opportunity and/or good relations?

N/A

Timetabling and prioritising for full EQIA (only relevant to Option 3)

N/A

Part 4. Monitoring

What will be monitored and how? What specific equality monitoring will be done? Who will undertake and sign-off the monitoring of this activity/policy and on what frequency? Please give details:

The delivery and implementation of the Labour Market Partnership will be monitored on a quarterly basis via reports which are to be returned to DfC. The monitoring will focus on the number and attendance of meetings and the delivery outcomes of the Action Plan itself i.e. the impact the partnership is having. The individual programmes will be monitored on a quarterly basis by their respective project officers and monitoring returns will be made to DfC. The actual performance indicators to be monitored vary according to programme but are listed on the Action Plan.

## Part 5 - Approval and authorisation

| Position/Job Title   | Date |
|----------------------|------|
| r osition, sob Title | Date |

| Screened by: Jacqueline Russell | Programme Officer |  |
|---------------------------------|-------------------|--|
| Reviewed by: Annie Wilson       | Equality Officer  |  |
| Approved by: Paul McCormick     | Head of Service   |  |

Note: On completion of the screening exercise, a copy of the completed Screening Report should be:

- approved and 'signed off' by a senior manager responsible for the activity/policy
- included with Committee reports, as appropriate
- sent to the Equality Officer for the quarterly screening report to consultees, internal reporting and publishing on the LCCC website
- shared with relevant colleagues
- made available to the public on request.

Evidence and documents referenced in the screening report should also be available if requested.

## Appendix 1 - Equality Commission guidance on equality impact

## \*Major impact:

- a) The policy/project is significant in terms of its strategic importance;
- b) Potential equality matters are unknown, because, for example, there is insufficient data upon which to make an assessment or because they are complex, and it would be appropriate to conduct an equality impact assessment in order to better assess them;
- c) Potential equality and/or good relations impacts are likely to be adverse or are likely to be experienced disproportionately by groups of people including those who are marginalised or disadvantaged;
- d) Further assessment offers a valuable way to examine the evidence and develop recommendations in respect of a policy about which there are concerns amongst affected individuals and representative groups, for example in respect of multiple identities;
- e) The policy is likely to be challenged by way of judicial review;
- f) The policy is significant in terms of expenditure.

## Minor impact

- The policy is not unlawfully discriminatory and any residual potential impacts on people are judged to be negligible;
- b) The policy, or certain proposals within it, are potentially unlawfully discriminatory, but this possibility can readily and easily be eliminated by making appropriate changes to the policy or by adopting appropriate mitigating measures;
- c) Any asymmetrical equality impacts caused by the policy are intentional because they are specifically designed to promote equality of opportunity for particular groups of disadvantaged people;
- d) By amending the policy there are better opportunities to better promote equality of opportunity and/or good relations.

## No impact (none)

- a) The policy has no relevance to equality of opportunity or good relations;
- b) The policy is purely technical in nature and will have no bearing in terms of its likely impact on equality of opportunity or good relations for people within the equality and good relations categories.

Updated Template @ Oct 2022



|              |                                 | _ |
|--------------|---------------------------------|---|
| Committee:   | Regeneration & Growth Committee | 1 |
| Date:        | 5 June 2024                     | Т |
| Report from: | Head of Economic Development    |   |

| Item for: | Decision   |
|-----------|--|
| Subject:  | Business Development Collaboration Programme 2024-2025 |

#### Background

1. Lisburn & Castlereagh City Council undertakes an annual business development collaboration programme that aligns with the Council's overall strategy to engage with stakeholders including businesses, business groups, and government.

This ongoing initiative aims to:

- Enhance involvement with central government, businesses, and stakeholders to foster collaboration, enhance knowledge sharing, and cultivate a unified vision.
- Gain insights into our collective challenges, identify opportunities, pilot innovative initiatives, and achieve improved outcomes.
- Promote inclusive growth by addressing the persistent high inflation, encouraging the
  establishment of high-quality local employment opportunities, facilitating improved
  access to skill development pathways, and ensuring equitable economic benefits for all.
- 2. Projects currently envisaged for 2024-2025 includes:
  - NI Chamber of Commerce Member/Events
  - Lisburn Chamber of Commerce Member/Events
  - Social Enterprise NI Annual Member/Events
  - Digital Transformation Flexible Fund (Belfast Region City Deal)
  - Meeting SME needs in areas such as sustainability, digitalisation/artificial intelligence is crucial for staying current with industry trends and fostering innovation. This could involve providing projects, conferences, workshops, marketing engagement, and expert advice customised to these needs.
  - Other projects, initiatives, events that may arise over the course of 2024/25, and that
    economic development officers perceive as pertinent areas for engagement and support
    thereby, ensuring that businesses are equipped to navigate and thrive in a rapidly
    changing economic landscape.

#### Key Issues

- Most events will be conducted in person, with the option for online events where deemed most appropriate.
- Under the Climate Change Act of 2022, NI has committed to a net zero target by 2050.
  Recent calls by the Climate Change Committee (an independent, statutory body established under the Climate Change Act 2008) has indicated that NI will fall short of this 2050 net zero emission target unless swift action is taken.
- Economic Development Officers are currently working with Invest NI on the Industrial Decarbonisation Northern Ireland (ID-NI) initiative. This collaboration gathers key stakeholders from across the region to devise plans for industrial decarbonisation. The ID-NI website is a knowledge sharing platform that presents a collaboration among participating companies and local authorities. <a href="https://id-ni.eco/">https://id-ni.eco/</a>

4. Institutional barriers to growth remain a significant concern for local businesses aspiring to expand and thrive. Embracing research and development initiatives, especially in areas like sustainability, presents an opportunity to overcome these barriers. By focusing on sustainability, businesses can achieve efficiency savings, improve their competitiveness in tendering processes, and align with social clauses often integral to contract awards. Furthermore, integrating sustainability practices can enhance shareholder value and longterm business viability. 5. Given the ongoing changes in the economic landscape, driven by current macroeconomic conditions and shifting costs, it is proposed to integrate flexibility into the Council's collaboration programme efforts. This adaptable approach would enable the Economic Development team to respond to emerging trends, cover associated costs and requirements, all while staying within the overall Business Development Programme budget. 6. The Council agreed in October 2022, to match fund Belfast Region City Deal funding towards the revenue costs to deliver the Digital Transformation Flexible Fund for businesses from November 2022 to March 2026. 7. The proposed overall budget for business collaborative activity during 2024-2025 is £64,000 as summarised in the attachment (see Appendix). 2.0 Recommendation It is recommended that the Committee considers and agrees the annual business collaborative programme of activities for 2024-2025 as outlined. 3.0 Finance and Resource Implications All projects to be met from within the existing Economic Development 2024-2025 budget estimates. 4.0 Equality/Good Relations and Rural Needs Impact Assessments Yes 4.1 Has an equality and good relations screening been carried out? 4.2 Brief summary of the key issues identified and proposed mitigating actions or rationale why the screening was not carried out Equality and good relations screening carried out in 2023/2024. Currently under review for 2024/2025 No key issues identified and no significant changes to policy/procedure Yes 4.3 Has a Rural Needs Impact Assessment (RNIA) been completed? 4.4 Brief summary of the key issues identified and proposed mitigating actions or

| Appendices: Appendix 4 - Business Development Collaborative Programme 2024-2025 |
|---|
|---|

rationale why the screening was not carried out.

No rural issues

## **Business Development Collaborative Programme - Activity Appendix 2024-2025**

The following proposals are for enhancing and further developing the council's Business Development Collaborative programme in 2024-2025 are outlined below.

| Activity 2024-2025 Proposals                        |   |
|---|---|
| NI Chamber  | LCCC has been a corporate member of the NI Chamber of   |
| Membership and<br>Annual Banquet                    | Commerce since 2017. Membership offers various opportunities, including access to networking events, workshops and seminars.  |
|   | Key events including the NI Chamber President's Banquet present an opportunity for strategic promotion of Lisburn Castlereagh as a prime location for inward investment.  |
|   | Outputs: Participation of Chair/Vice Chair and/or their nominees and officer(s):  |
|   | <ul> <li>Annual calendar of events</li> <li>President's Annual Lunch</li> <li>Option to host a table at the President's Banquet in 2024</li> </ul>  |
|   |   |
| Lisburn Chamber<br>Membership and<br>Events         | Lisburn Chamber of Commerce hosts an annual events calendar including a gala dinner evening celebrating the success of many local businesses.   |
|   | Outputs: Participation of Chair/Vice Chair and/or their nominees and officer(s):  • Potential to host a table at the Gala Dinner  • Presidents Annual Event  • Networking events including opportunities to sponsor/host and partner.   |
| InterTrade UK<br>Events and Potential<br>Membership | Similar to InterTrade Ireland designed to promote north-south trade, a new body called 'Intertrade UK' will promote trade in both directions between GB and NI.   |
|   | Specifically, it aims to facilitate two-way trade by providing advice and support to businesses across the UK, with a focus on boosting internal trade.   |
|   | Participation of Chair/Vice Chair and/or their nominees and officer(s):  • Sponsor events and/or partner on opportunities to host/deliver networking events.  |
| UKMIPM<br>Membership and<br>Events                  | The Belfast City & Region Place Partnership (BCRPP) is a collaborative effort between the public and private sectors. Its mission is to implement a comprehensive strategy focused on attracting diverse investments to foster regeneration, develop infrastructure, and create a contemporary urban landscape for both Belfast and the broader City Region. The partnership involves |

active participation from all councils within the Belfast Region City Deal (BRCD).

Various Partnership Packages offer participation in events aimed at enhancing the area's appeal for investment and promoting inclusive growth. The 2024 membership included access to MIPIM 2024, discounted delegate passes for MIPIM 2024, and two delegate passes to UKREiiF 2024.

#### Outputs:

Participation of Chair/Vice Chair and/or their nominees and officer(s):

 Attendance at 2025 Programme of Events such as MIPIM 2025 and UKREiiF 2025

#### SENI Annual Membership and Events

Social Enterprise NI serves as the representative organisation for social enterprises and social entrepreneurs throughout Northern Ireland. They actively connect, support, develop, and sustain vibrant businesses to drive social change.

Lisburn Castlereagh City Council (LCCC) has been a member, and historically provided sponsorship for their annual event.

#### Outputs:

Participation of Chair/Vice Chair and/or their nominees and officer(s):

 Sponsor events and/or partner on opportunities to host/deliver networking events.

Responding to SME needs and shifts in economic landscape including:

Engagement, Digital Transformation, AI, and Sustainability Over recent years the business solutions team has regularly hosted a series of topical business focused and policy driven conferences, projects, and PR activities. Over more recent times and with the current economic climate the focus of business support also includes real-time information on key areas including sustainability, digital transformation, workforce and trade.

Economic Development Officers are presently collaborating with Invest NI on the Industrial Decarbonisation Northern Ireland initiative. Looking ahead, they aim to expand their efforts by introducing a sustainability project tailored to local businesses in the nascent stages or those eager to advance on a sustainability and decarbonisation pathway. The objective is to provide comprehensive support encompassing early-stage planning, idea generation, results forecasting, and activation of their sustainability plans. This initiative seeks to empower businesses, fostering their journey towards sustainability and environmental responsibility.

It is proposed that an element of flexibility be built into this theme, allowing the team to adapt to emerging trends and provide support to businesses, including the potential sustainability project mentioned above or any other alternative options that may arise.

|   | Expert advice and consultancy support will be procured to support key areas including delivery, programme recruitment, marketing and engagement efforts and overall projects delivery support.  |
|---|---|
| NI Wide<br>Collaborative                                  | The Industrial Decarbonisation for Northern Ireland (IDNI) project has been developed to demystify and assist businesses manage   |
| Local Industrial Decarbonisation                          | these increasing competitive pressures.   |
| Project   | Led by Invest NI, the project is a consortium of stakeholders including Manufacturing NI, Mineral Products Association, UU, QUB and all 11 councils.  |
|   | The IDNI project will identify 4 industrial clusters from across NI, which are most suitable for a research and modelling project that could deliver:   |
|   | <ul> <li>Cheaper and more predictable energy costs</li> <li>Improved Productivity</li> </ul>  |
|   | Better Supply Chain relationships   |
|   | <ul> <li>Enhanced Green Investment Potential</li> <li>Increased UK funding visibility</li> </ul>  |
|   | Being exemplars for NI industry   |
|   | Shared infrastructure cost models   |
|   | An Industrial Decarbonisation Cluster Workshop is being held in LVI on 12th June as an opportunity for invited industry to learn more about how this Innovate UK funded industrial decarbonisation initiative can support them.   |
| Digital Transformation Flexible Fund (Belfast Region City | The DTFF is a collaborative project spanning across Northern Ireland to operate across all four city and growth deals and all council areas.  |
| Deal)   | DTFF plays a role in supporting small and micro businesses, including those in rural areas, to be active in digital transformation, supporting inclusive growth. The already established capital grant fund supports investment in the types of capital equipment (hardware, software/ bespoke system development) that are critical to the strategic digital transformation ambitions of SMEs and microbusinesses, by helping to address the financial barriers they face when seeking to digitally transform. |
|   | The council has already approved its match funding for the years 2022 – 2026.   |
|   | An update report on the DTFF is due to go to council after the summer break.  |



| Committee:   | Regeneration & Growth Committee |
|--------------|---------------------------------|
| Date:        | 5 June 2024                     |
| Report from: | Head of Economic Development    |

| Item for: | Decision   |
|-----------|--|
| Subject:  | Enterprise Lisburn Castlereagh Programme 2024-2025 |

#### Background

- 1. Promoting local economic growth is a central objective emphasised in Theme 2 of the Community Plan and Theme 4 of the Corporate Plan. Driving enterprise throughout the Council area plays a significant role in bolstering the health of the local economy and is essential for ensuring the future success of Lisburn and Castlereagh.
- 2. This endeavour also represents an integral aspect of the functions transferred to local government under RPA (Review of Public Administration). To fulfil the responsibilities associated with these transferred functions and to cultivate an ecosystem that nurtures entrepreneurship, the Council proposes the development of targeted programmes focusing on key sectors as detailed below:
  - Empowering Youth Entrepreneurship: Continuation of partnerships with key stakeholders such as the Prince's Trust and/or Young Enterprise NI to stimulate youth entrepreneurship.
  - **Supporting Female Entrepreneurship:** Implementation of a program of activities designed to assist current or aspiring female entrepreneurs.
  - Facilitating a Support Network for Entrepreneurs and Promoting Innovation in the micro-business sector: Hosting a series of prominent events featuring industry experts to share essential insights and facilitate networking opportunities, fostering new connections to expand the business landscape within the local economy.
- 3. The Lisburn & Castlereagh City Business Awards are held on a bi-annual basis and are a key event in the business calendar recognising the success of businesses across the area and the invaluable contribution they make to the local economy. The next awards will be held in 2025.

#### Key Issues

- 1. The breakdown for the proposed Enterprise Lisburn Castlereagh Programme for 2024-2025 is attached (see Appendix).
- 2. The Lisburn Castlereagh Enterprise Programme will also support under-represented groups across the Council area in entrepreneurship including women and young people.
- The overall objective of the proposed programme is to foster an ecosystem that
  encourages strategic collaboration with community, education (including further
  education), and enterprise partners at the local level, with a specific focus on preenterprise, enterprise, and micro-business development.
- 4. Given the ongoing changes in the economic and community landscape, it is proposed to integrate flexibility into the Council's Enterprise Lisburn Castlereagh programme efforts. This adaptable approach would enable officers to engage with more community lead and

Yes

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social enterprise organisations, experts/consultants as well as to promote and market the initiatives to under-represented groups, whilst staying within the overall economic development budget.

- 5. Both the Business Awards and Westminster Investment are large-scale biennial events, usually held in March time and have alternated each year, ensuring one event is held annually. However, the rescheduling of the Westminster Event to 2023, has resulted in both events coinciding in 2025. It is anticipated that the Business Awards event will be held in March 2025 and the Westminster event later in the year.
- 6. Each year, the Council has been the primary sponsor of the Business Awards with a contribution of £10,000. However, with the increase in the cost of living, there has been rise in expenses for event essentials such as meals, entertainment bookings, and overall event management. Consequently, maintaining the previous standard of excellence for the event became challenging in 2023, as these costs are largely funded by local company sponsorships and ticket sales. In consideration of these challenges, it is proposed to raise the Council's primary sponsorship amount to £20,000.

#### 2.0 Recommendation

It is recommended that the Committee considers and agrees the Enterprise Lisburn Castlereagh Programme for 2024-2025, as outlined in the report.

## 3.0 Finance and Resource Implications

All projects to be met from within the existing Economic Development 2024-2025 budget estimates

## 4.0 Equality/Good Relations and Rural Needs Impact Assessments

- 4.1 Has an equality and good relations screening been carried out? Yes
- 4.2 Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.

Equality and good relations screening carried out in 2023/2024. Currently under review for 2024/2025

No previous key issues identified and no significant changes to policy / procedure

4.3 Has a Rural Needs Impact Assessment (RNIA) been completed?

4.4 Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.

No rural issues

| Appendices: | Appendix 5 - Enterprise Lisburn Castlereagh Programme 2024-2025 |
|-------------|---|
|             |   |

## Enterprise Lisburn Castlereagh Programme - Activity Appendix 2024-2025

The following proposals are for enhancing and further developing the council's entrepreneurship programme in 2024-2025 are outlined below.

| entrepreneurship programme in 2024-2025 are outlined below. |   |  |
|---|---|--|
| Activity  | 2024-2025 Proposals   |  |
|   | •   |  |
|   | <ul> <li>Outputs: The programme will be delivered to up on 700 students.</li> <li>The Princes Trust The programme delivers a range of initiatives including Development Awards and the Employability Programme, which will aim to remove the barriers and allow disadvantaged young people to access education, training or employment (including self-employment) and Live, Learn or Earn.</li> <li>Outputs: <ul> <li>25 young people aged 16-30 will receive a Development Award to support progression to enter self-employment/employment, education, or training.</li> <li>90% will progress to training, education, or self/employment</li> <li>8 young people aged 16-30 will participate on a Prince's Trust employability programme to gain personal, social and employability skills to progress to sustainable employment.</li> <li>80% will progress to sustainable self/employment</li> </ul> </li></ul> |  |
| Female<br>Entrepreneurship                                  | To meet the Council's obligations regarding the transfer of functions for female entrepreneurship, a successful series of three events focused on   |  |
| Lintepreneursinp  | remaie entrepreneurship, a successiul selles of three events locused off  |  |

female entrepreneurship was conducted in partnership with the Lisburn Chamber of Commerce during the 2023-24 period. Subsequently, a number of attendees proceeded to register for the Go Succeed Service.

#### Outputs:

A new Female Entrepreneurs Networking series of three bespoke events with the possibility of follow-up tailored mentoring support. Early stage suggested topics include, Work Life Balance & Wellbeing, Building a Leadership Brand and Building Self-worth and Resilience.

#### Entrepreneurs Network

#### Overview

The Entrepreneur Networking events are integral to the Council's support for the local business community, experiencing significant growth in interest and attendance over the past 13 years.

The 2023-2024 Entrepreneur Series featured events across the LCCC region at Inspire Business Centre, LEO, Hillsborough Castle and Lagan Valley Island.

Some of the more notably speakers and topics included:

- Being & Performing WELL Dr Bill McCallion, Paediatric Surgeon
- Making money & saving the plant Gerard Collins
- Value to your video Alaistair Luke

With an ever evolving and challenging business climate it has never been more vital to provide local businesses with access to specialist experts to allow them to navigate the challenges and build their resilience.

#### Outputs:

- Appoint a specialist event management company to support officers to develop a series of 7-8 events to take place from September 2024 to May 2025.
- Attract a range of industry leaders and specialist speakers to address current business challenges.
- Provide a forum to allow local businesses to network and build new business relationships and mutually beneficial synergies.

The series will culminate in a showcase event at Hillsborough Castle.

#### Business Awards 2025

The last Business Awards event was a black-tie gala dinner held in the La Mon House Hotel in March 2023. The Business Awards will be procured this year, to enable event to take place in early 2025.

The event usually attracts in the region of 15 sponsors and over 250 people attending the gala evening. Each year the Council has been a key sponsor of the Business Awards. It is also proposed that the delivery of the main gala and judging process is externally procured, with all associated costs of running the awards covered by third party sponsorship and ticket sales.

#### Outputs:

- Sponsorship of Award Ceremony
- Business Awards Event held in 2025.



| Committee:   | Regeneration & Growth        | 1 |
|--------------|------------------------------|---|
| Date:        | 5 June 2024                  | F |
| Report from: | Head of Economic Development |   |

| Item for: | Decision                     |
|-----------|------------------------------|
| Subject:  | Investment Programme 2024-25 |

#### **Background**

- The Council delivers an annual programme of investment promotion activity as part of its overall strategy to position the city area as a place in which to do business and to invest.
- 2. Officers and Members have previously facilitated a number of key activities to aid the delivery of the investment programme. These include:
  - Cities Connect Investment Showcase Event, Mansion House, London April 2019
  - Cities Connect Trade Development Programme, London April 2019
  - Westminster Showcase Events March 2017 and 2018
  - Participation on the Dublin-Belfast Economic Corridor from 2022
  - Tourism and Hospitality Trade Development Programme, London October 2022
  - Property Forum March 2023
  - Westminster Showcase Event London 2023
- 3. For the 2024-25 programme, a 2-day Westminster Networking & Business Showcase Event is scheduled for either March or September 2025. Although the Westminster Event occurs biennially, due to lead-in time and planning, it necessitates inclusion in the 2024-25 budget. Considering that in previous years this event was also held at the Mansion House and the Tower of London, officers will also be considering location and venue options this time around.
- 4. This programme of investment opportunities has allowed the Council to:
  - Strengthen local companies' strategic sales and growth endeavours, by supporting them to access the supply chains of London businesses.
  - Engage directly with potential investors with a view to securing potential investment interest for local companies and bringing investment prospects to our local area.
  - Showcase the local economy at the heart of UK government.
  - Connecting with pension funds, property developers, investors and agents, reinforcing connections previously made in London/GB and showcasing new investment opportunities in retail, residential, industrial, office & tourism.

#### Key Issues

- The programme appended to this report (see Appendix) presents a proposed outline of investment promotion related activity for 2024-2025.
- 2. The proposed activity is broken down into the following activities:
  - Initial planning and related expenditure for the Westminster Event to be attributed in part to the 2024/25 estimates to be held in either March or September 2025.
  - London Trade Development Programme (to coincide with London/Westminster 2025).
  - Dublin Belfast Economic Corridor (DBEC) initiative.
  - Socio-economic analysis for Lisburn Castlereagh to support and enhance the Council's ability to promote investment opportunities and submit appropriate bids for funding.

No Rural issues identified

| 2.0 | Recommendation  It is recommended that the Committee considers and agrees the annual inward invargamme of activities for 2024-25 as outlined.   | estment/ |
|-----|---|----------|
| 3.0 | Finance and Resource Implications   |          |
|     | To be financed from within the current Economic Development budget estimates.   |          |
| 4.0 | Equality/Good Relations and Rural Needs Impact Assessments  |          |
| 4.1 | Has an equality and good relations screening been carried out?  | Yes      |
| 4.2 | Brief summary of the key issues identified and proposed mitigating actions or rationale why the screening was not carried out.  Equality and good relations screening carried out in 2023/2024. Currently under review for 2024/2025  No key issues identified and no significant changes to policy / procedure |          |
| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?  | Yes      |
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.   |          |

| Appendices: | Appendix 6 - Proposed inward investment programme for 2024-25 |
|-------------|---|
|             |   |

## APPENDIX - Investment Activity 2024-2025

Proposals for enhancing and further developing the council's investment programme in 2024-25 are outlined below.

| Activity  | 2024-2025 Proposals   |
|---|---|
| GB/London Trade Development Programme & Business Showcase | Overview  One of the council's key objectives is to maximise exposure for local businesses in new markets, assist businesses to identify new potential customers/sales and increase their potential for export.   |
|   | A Trade Development Programme will take place to coincide with the Westminster 3-day Business Networking Event in London in 2025.   |
|   | <ul> <li>Expected Outputs</li> <li>Lead generation for local Lisburn Castlereagh businesses.</li> <li>A number of pre-arranged investment prospecting and lead generation events/meetings over the 3-day event</li> <li>Further strengthen economic ties between Lisburn Castlereagh and London/GB businesses.</li> <li>Provide opportunities for businesses to create business partnerships.</li> <li>Exploring business and growth opportunities.</li> <li>Collaborate with relevant public bodies, industry associations and economic development stakeholders to consider cohesive approaches to regional issues.</li> <li>Share and exchange best practice; and</li> <li>Build the profile of the council as forward and outward looking and to promote the area as a viable investment location.</li> </ul> |
| Westminster Investment and Networking Event               | Overview: The 2024/25 Investment and Networking event will be an opportunity to re-establish relations and engage with potential investors, as well as showcase the best of Lisburn Castlereagh local businesses.   |
|   | <ul> <li>Expected Outputs:         <ul> <li>Drawing up to 140 delegates, contingent on the chosen venue.</li> </ul> </li> <li>Crafting key messages tailored for a UK/London audience, highlighting LCCC's strategic appeal for investment, trade, and tourism, emphasising its strong international connections to attract investment.</li> <li>Formulating a Civic Itinerary involving cooperation with public bodies, industry associations, and economic development stakeholders to address regional challenges.</li> <li>Facilitating introductions to key contacts.</li> </ul>   |

 Garnering extensive media attention to strengthen the council's image as progressive and engaged, promoting the area as an attractive investment destination.

Economic Socio-analysis for Lisburn Castlereagh to support and enhance Investment Opportunities and funding bids The Invest Lisburn Castlereagh website is in need of a refresh in terms of content and relevant economic assessment. There is also a need for updated economic data and statistics to strengthen future funding applications and promote investment. To address these challenges and chart a path forward for website updates and future economic development initiatives, a comprehensive strategic assessment is required.

#### Expected Outputs:

- An analysis of socio-economic factors within the Lisburn Castlereagh area, including the most up-to-date population demographics, skills availability, employment rates, unemployment rates, wages, and other pertinent indicators. This analysis will also serve as a foundation for future action planning and funding bids.
- Identifying critical sectors, assets, and projects within the Lisburn Castlereagh area that present investment opportunities.
- Serve as a central resource for investors, offering insights into the strategic landscape of the Lisburn Castlereagh area and highlighting attractive investment prospects, both domestically and internationally.
- This resource will play a crucial role in promoting investment and driving economic growth within the area.

## Dublin-Belfast Economic Corridor (DBEC)

In 2018, LCCC was one of eight Councils and two Universities that came together to work collectively for benefits of further development of the corridor. In 2022, the DBEC Strategy and Action Plan were put in place and outlines the ambition of Partnership as follows:

#### **DBEC** Ambition

To become a leading economic corridor in Europe, achieving sustainable growth through collaborative R&D, a highly skilled workforce and enabling infrastructure.

A Programme Manager and Partnership Officer are in are now post.

Below sets out a brief overview against key activities:

#### 1. Sustainable and Innovation led Growth

#### Transformation Innovation Support Networks

 This project seeks to progress the feasibility for a network on transformative innovation hubs along the Dublin to Belfast Economic Corridor

#### Sustainable Solutions for attaining a circular economy

 An outline business case (OBC) will examine the best way forward to shape what a joined-up cross border connected circular economy may look like, that will

progress opportunities to drive innovation in the circular flow of waste, along the corridor.

## Cluster Development: Offshore wind supply chain

 A funding application has been made to Intertradelreland for a joint approach to developing an offshore wind supply chain.

#### 2. Skills Development:

DBEC are progressing 2 project concepts:

- A Cross Border Skills Programme
- Skills Research Audit

#### 3. Engagement and Brand development:

- Event Elevating FinTech
- Event DBEC Ambition
- Brand Development
- Engagement



Committee: Regeneration & Growth

Date: 5 June 2024

Report from: Head of Economic Development

| Item for:                                      | Decision |
|--|----------|
| Subject: International Trade Programme 2024-25 |          |

#### **Background**

- The Council organises and delivers an annual International Trade Programme as an essential element of its overall strategy to fortify local businesses and nurture growth.
- 2. The International Trade Programme actively supports local businesses by facilitating entry into new export markets and securing fresh opportunities for trade. Noteworthy collaborations have involved partnering with Newry, Mourne and Down District Council on a European-funded Project aimed at exploring nearshore trade prospects. Over 100 businesses from each Council area took part in the workshops/mentoring and trade missions to ROI and GB over a 2-year period.
- Over the years many local companies have successfully developed new customers, business, and markets outside Northern Ireland, whilst the Council has also successfully built international linkages on both a civic and economic level. These ongoing initiatives serve to:
  - Showcase the Council's dedication to encouraging its local economy by collaborating with local businesses to enhance exports and stimulate growth through trade.
  - Enable direct engagement between the Council and other civic leaders to highlight Lisburn Castlereagh as a region that warmly welcomes business opportunities.
  - Demonstrate to prospective inward investors the Council's proactive and outward-facing approach, signalling that the area is primed for international investment and poised for growth.

#### Key Issues

- Attached (see Appendix) is an outline of the proposed international trade programme for 2024-2025, which includes several projects to maintain and strengthen the local economy's international linkages.
- The Council's proposed activity for 2024-2025 includes organising trade support projects and trade missions to both nearshore and more distant markets, aimed at broadening international trade opportunities and fostering collaboration with various regions through civic visits.
- 3. The overall proposed budget for international activity during 2024-2025 is included in the current Economic Development budget estimates.

#### 2.0 Recommendation

It is recommended that the Committee considers and agrees the annual International Trade Programme of activities for 2024-25 as outlined above.

| 3.0 | Finance and Resource Implications   |     |
|-----|---|-----|
|     | To be financed from within the current Economic Development budget estimates.   |     |
| 4.0 | Equality/Good Relations and Rural Needs Impact Assessments  |     |
| 4.1 | Has an equality and good relations screening been carried out?  | Yes |
| 4.2 | Brief summary of the key issues identified and proposed mitigating actions or rationale why the screening was not carried out.  Equality and good relations screening carried out in 2023/2024. Currently under review for 2024/2025  No key issues identified and no significant changes to policy / procedure |     |
| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?  | Yes |
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out.  No rural issues  |     |

| Appendices: | Appendix 7 - Proposed international trade programme for 2024-25 |
|-------------|---|
|             |   |

## <u>Appendix - International Trade - Activity 2024-2025</u>

The proposed activity is based on a number of considerations:

- The context of the economy and prevailing global macro-economic and geopolitical considerations would indicate that it is important for the council to carefully plan appropriate options.
- An element of flexibility is built into the international trade theme, to enable the council to respond to emerging opportunities as they present themselves.
- Attendance will include Chair and /or Vice-Chair or their nominees along with relevant officers for attendance at civic and related events.

| Activity | 2023-2024 Proposals   |
|----------|---|
| ROI      | Cross-Border Trade Mission alongside Showcase Event(s) and Networking Dinner(s) x 2 Cohorts during 2024-25 (5-8 businesses per cohort)  |
|          | External consultancy support to successfully maintain good trading relations and deliver on annual activities including supporting and advising on ROI/LCCC delegations visits, engagement events with local Lisburn Castlereagh companies and networking/relations with the local Irish Government County Council or City Offices.   |
|          | Location Suggestions include:  1. Cork:     As one of Ireland's largest counties, Cork boasts a diverse industrial base.     Expanding upon pre-covid productive collaborations with Cork County Council, the council would capitalise on existing relationships to revive previously successful cross-border trade partnerships.   |
|          | <ol> <li>Galway:         Known for its innovation and technology-driven economy,         Galway offers opportunities for collaboration in advanced manufacturing, particularly in sectors such as MedTech and engineering.         Once again, there is an opportunity to build on the success of the trade mission and civic visit to Galway in November 2022, attended by eight local businesses.     </li> </ol> |
|          | Both proposed trade missions will connect with the council's Go-<br>Succeed Service, serving as a conduit for local companies<br>aspiring to expand or enhance their growth. Moreover, there is<br>potential to utilise InterTradeIreland support for local companies<br>through 'The Trade Hub' and explore the prospect of co-financing<br>where feasible.  |

## NI-NL Trade Society

Established in 2006, NI-NL is a forum for businesses and professionals involved in Northern Ireland – Netherlands Trade, encouraging bilateral trade between Northern Ireland & the Netherlands.

NI-NL was founded by Invest NI trade division, Lisburn and Castlereagh City Council and Northern Ireland Trade Consultants based in the Netherlands.

Economic Development officers are currently liaising with Invest NI to progress the reinstatement of the NI-NL Trade Society.

NI-NL organises events for companies to meet several times per year for a range of informative events relating to different aspects of Northern Ireland – Netherlands Trade. The highlight of the NI-NL events calendar is the Annual New Year Trade Dinner that rotates annually between Northern Ireland and the Netherlands and provides an opportunity for business partners to meet in a social setting to maintain and build long lasting business relationships.

#### **Expected Outputs:**

- Re-establish joint membership agreement.
- · Annual trade dinner
- Annual Magazine/E-zine
- Dedicated Website

## European Trade Programme

The Trade Programme will target owners/managers from growth orientated local businesses including those already participating on the councils Go-Succeed service and will identify and develop new market opportunities and strategic business alliances/partnerships in the trade mission destination.

The overall aim of this council led programme is to motivate Lisburn Castlereagh companies to exploit new export markets and new trade opportunities, as well as bring forward and identify local companies who can progress to further support from Invest NI to become truly internationalised.

#### **Expected Outputs:**

Recruit 4-6 local companies in the LCCC area with a desire to explore new business opportunities in Europe.

To set up a minimum of 4 meetings between each participant company and prospective customers/partners in the region



Committee: Regeneration & Growth

Date: 5 June 2024

Report from: Director of Regeneration and Growth

 Item for:
 Noting

 Subject:
 City Centre Public Convenience Provision

#### **Background**

- In recent Committee meetings Members have raised the issue of the provision of public conveniences within our city centre. In addition, Members have agreed to expedite the erection of wayfinding signage which will include access to public conveniences.
- 2. Previously Members, through Environmental Services Committee, noted a report in December 2022 on the extent of public convenience availability.

#### Key Issues

- A reported limitation on the access to the public convenience within the Irish Linen Centre/Lisburn Museum are the hours of opening. These have been reviewed in the past and these facilities are available from 9.30am to 5pm Monday to Saturday.
- 2. The new directional signage is anticipated to be erected later this year. Officers are in pursuance of the requisite DfC funding and will consult with the Members on design over the summer period.
- 3. Some of the discussion at Committee has been with regard to additional Changing Places facilities as part of any new public convenience provision. Any new provision will have regard to the recently adopted Council policy on Changing Places Toilet provision. Since the report in December 2022 Bow Street Mall has created a new modern toilet facility including disabled toilet provision on the ground floor.
- 4. Within the key nodes of Wallace Park, Lagan Valley Island and Lagan Valley Leisureplex, 11 public conveniences are recorded on google maps. This compares extremely favourable when assessed against other urban/city centre areas within Northern Ireland.

#### 2.0 Recommendation

It is recommended that Members note the report in December 2022 to Environmental Services and the update provided.

3.0 Finance and Resource Implications

None.

- 4.0 Equality/Good Relations and Rural Needs Impact Assessments
- 4.1 Has an equality and good relations screening been carried out?

  N/A

| 4.2 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out. |     | 1 |
|-----|---|-----|---|
| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?  | N/A |   |
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why the screening was not carried out. |     |   |

| Appendices: Appendix 8a to 8d – Environmental Services Committee Report December 2022 and appendices |
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## **Environmental Services Committee**

## 7th December 2022

#### Report from:

Head of Service - Environmental Health

## **Item for Decision**

TITLE:

Item 5.5 - Toilet Provision in LCCC area

### **Background and Key Issues:**

- We all need to use a toilet several times each day when we are away from our homes, at work, on holiday or simply commuting from place to place. This becomes even more urgent if you belong to one of the many specialist user groups who suffer from medical conditions that require you to have immediate access to a toilet. These include: people with mental or physical disabilities and their carers; the infirm or elderly; people with babies or young children; and people of all ages who are coping with a range of medical conditions. Just having access to clean, hygienic toilets when it is needed is simply about basic human rights and it fulfils an important requirement for our health and wellbeing (British Toilet Association).
- 2. On 28 July 2021 the Committee agreed that a **feasibility study** be undertaken in respect of public toilet provision/accessibility within Lisburn as this may also be an inhibitor to economic growth in the City Centre. The Terms of Reference (ToR) for this extended project were agreed as:
  - 1. The number of public facilities available.
  - 2. The level of public awareness of the available facilities at the moment.
  - 3. Is there a demand for more public toilets?

In September Members also referred to the outcomes of this study.

- This feasibility study confirmed that the public were generally dissatisfied with the number and location of toilets (see **Appendix 5 EH**). However upon further scrutinisation it became clear that the dissatisfaction was around a lack of signage leading to unknown locations of the public toilet facilities.
- 4. There are 29 Council toilets available to the public in the Council area (See map in **Appendix 6A EH**).
- 5. Members will note that there are 10 publicly available Council managed toilets within the City Centre:
  - Castle Gardens,
  - · Irish Linen Centre and Lisburn Museum,
  - Bridge Community Centre,
  - City Centre Management offices,
  - · Lagan Valley Island,
  - Hillhall Community Centre,
  - Sir Milne Barbour Bowling Pavilion,
  - Lagan Valley Leisureplex and
  - Two in Wallace Park.
- 6. In addition there are a number of additional (non-Council) available toilets (see map in **Appendix 6B EH**)
  - Bow Street Mall (currently being refurbished),
  - The Library,
  - · The Train and Bus Station,
  - Haslem Hotel (satisfying Lisburn Square covenant).

#### Promotion

- LCCC will link with Google to ensure information is up to date and accurate at the time of submission.
- 8. Members may be aware that Economic Development are preparing an Orientation and Walking Strategy. This is due to be reported to Development Committee in December. The strategy will address walking routes along with public toilet access. Any needs around directional signage will help promote awareness to the nearest public convenience.
- Economic Development will also be bringing a report to the Development Committee on Changing Places. This report as presented to the Environmental Services Committee is not reflective of any Changing Places needs and these will be addressed within the Development Committee.

#### Recommendation:

It is recommended that Members note this report in respect of Public Toilet provision. It is further recommended that no additional provision be progressed at this time and that appropriate signage is erected to promote public awareness. Furthermore, in line with the Council's Digital First preference, the locations and operating times of public toilets will be progressed to appear not only on the Council's website but also through a general Google search.

| Finance and F | Resource I | mplicat | ions: |
|---------------|------------|---------|-------|
|---------------|------------|---------|-------|

None.

## **Screening and Impact Assessment**

#### 1. Equality and Good Relations

Has an equality and good relations screening been carried out on the proposal/project/policy? If no, please provide explanation/rationale

N/A

ii iio, piease provide explanation/rationale

If yes, what was the outcome?

Option 1 Screen out without mitigation

N/A

Option 2
Screen out with mitigation

N/A

Option 3 Screen in for a full EQIA

N/A

Rationale for outcome/decision (give a brief explanation of any issues identified including mitigation and/or plans for full EQIA or further consultation)

Insert link to completed Equality and Good Relations report:

#### 2. Rural Needs Impact Assessment:

Has consideration been given to Rural Needs?

N/A

Has a Rural Needs Impact Assessment (RNIA) template been completed?

N/A

If no, please given explanation/rationale for why it was not considered necessary:

If yes, give brief summary of the key rural issues identified, any proposed actions to address or mitigate and include the link to the completed RNIA template:

#### SUBJECT TO PLANNING APPROVAL:

N/A

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

**APPENDICES:** 

Appendix 5 EH - Feasibility Study
Appendix 6A EH - LCCC area map

Appendix 6B EH - Lisburn City Centre map

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

N/A

If Yes, please insert date:

#### Appendix 5 EH - Feasibility study

Outcomes and Conclusion from the feasibility study - A Council Toilet Awareness questionnaire – May 22

#### TOR 1- the number of public facilities available

It was noted that 29 Council facilities with toilet facilities are already available for public access during opening hours, although this is not always known to the public. These have been spatially represented on a map.

#### It is further noted that there are some constraints with these facilities.

- Some Council toilets are subject to the restricted opening times of the facility where these are located
- Some geographical areas of the Council area not well serviced in respect of access to Council provided toilet facilities e.g. Glenavy, Dromara.

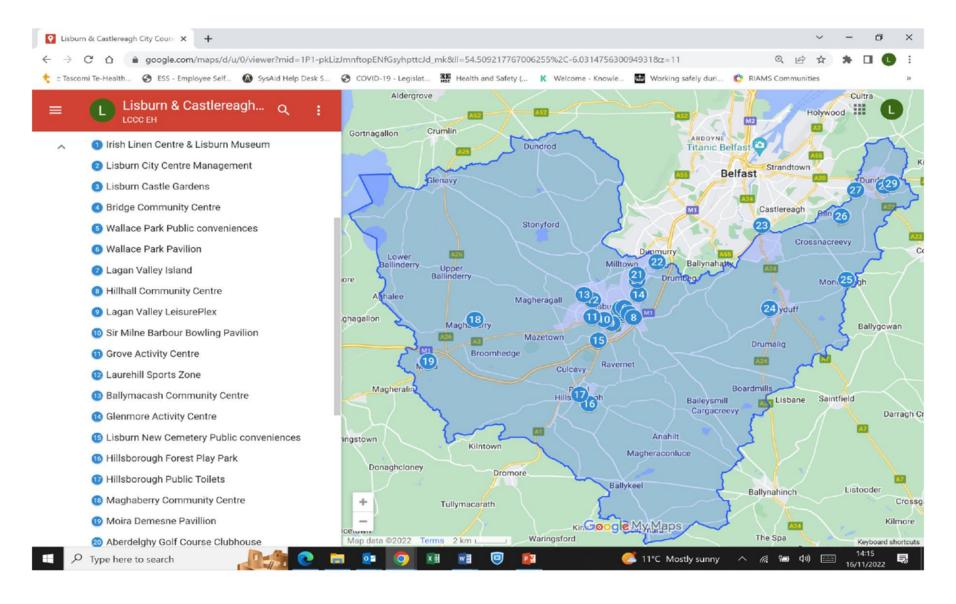
#### TOR 2-The level of public awareness of the available facilities at the moment.

- 75 LCCC residents completed this questionnaire at a number of public events. The results were in keeping with the outcome from the 2020 study in that 75% of respondents were unsatisfied with LCCC toilet provision. A breakdown of results of the questionnaire are available in Appendix 3 attached.
- There is a perception that there is a lack of publically available toilet facilities in the Council area- this is borne out by 64% of respondents still being dissatisfied after being shown a map with Council toilet provision shown.

#### TOR 3- Is there a demand for more public toilets?

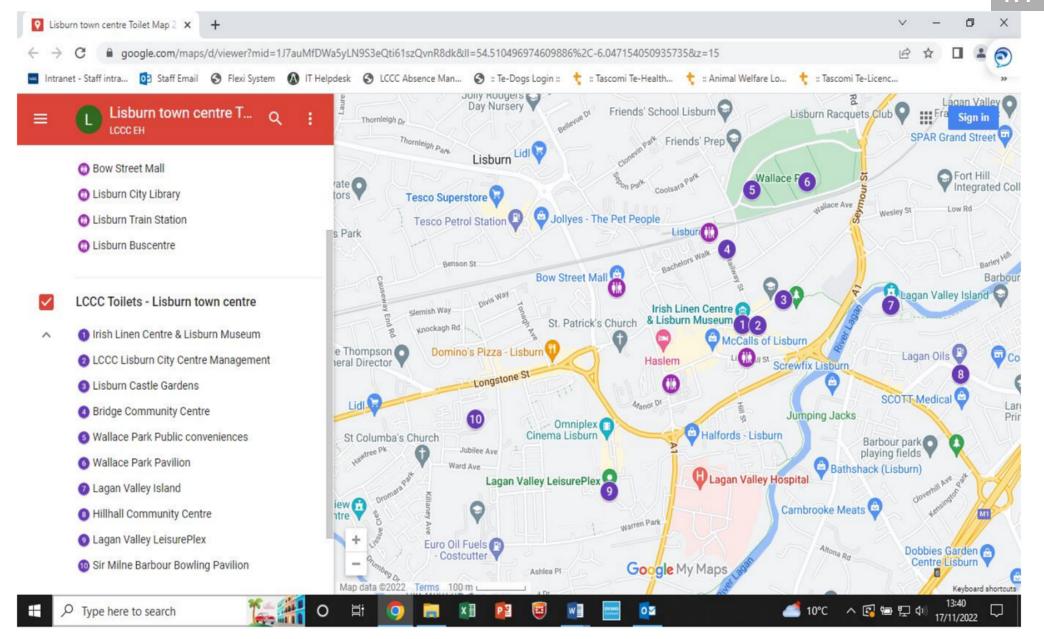
Evaluation of both the initial 2020 survey and the more recent 2022 survey
would indicate that there is a need for further public toilet provision in
LCCC. The spatial representation of the Council toilet map shows that
current provision of toilets is not inclusive of the whole Council area and
furthermore the opening hours of the facilities are an additional constraint.

### Appendix 6a EH



### Appendix 6b EH







| Committee:   | Regeneration and Growth Committee | Ì |
|--------------|-----------------------------------|---|
| Date:        | 5 June 2024                       | Ī |
| Report from: | Head of Assets                    |   |

#### CONFIDENTIAL REPORT

| Reason why the report is confidential:        | <ul> <li>Information relating to the financial or<br/>business affairs of any particular person<br/>(including the Council holding that<br/>information).</li> <li>Information in relation to which a claim to legal<br/>professional privilege could be maintained in<br/>legal proceedings.</li> </ul> |
|---|--|
| When will the report become available:        |  |
| When will a redacted report become available: | Post Council meeting   |
| The report will never become available:       |  |

| Item for: | Decision                    |
|-----------|-----------------------------|
| Subject:  | Removal of Deed of Covenant |

#### 1.0 Background

- A Deed of Covenant is in place on the land at the Council dating back to 1962, preventing any construction on the land. At that time this was a common means of controlling intensity of development in rural areas surrounding towns and villages. Since this period the Area Plan policy context and the legislative context have changed considerably.
- 2. The Statutory Charge entry in Land Registry relating to this land has already been removed by the Council in line with the agreed Planning determination.

#### Key Issues

- Council has received correspondence from the applicant's solicitor asking or the formal removal of the Deed of Covenant from the lands post planning determination for the new development.
- In consultation with the Head of Planning it is recommended that this request should be granted by the Council to avoid conflict with current planning policy in the area and the Planning Committee decision.

#### 2.0 Recommendation

It is recommended that the Committee considers and agrees to the removal of the Deed of Covenant on the land at

| 3.0 | Finance and Resource Implications  |                |
|-----|--|----------------|
|     | Legal costs in relation to releasing the Deed of Covenant from the land at be met within current in-year budgets but officers will seek to recover the cost fit should the legal vires permit. | rom the vendor |
| 4.0 | Equality/Good Relations and Rural Needs Impact Assessments   |                |
| 4.1 | Has an equality and good relations screening been carried out?   | No             |
| 4.2 | Brief summary of the key issues identified and proposed mitigating actions <u>or</u> rationale why screening was not carried out.  |                |
|     | Screening is not applicable as this is the application of current planning policy which has its own equality assessment.   |                |
| 4.3 | Has a Rural Needs Impact Assessment (RNIA) been completed?   | No             |
| 4.4 | Brief summary of the key issues identified and proposed mitigating actions or rationale why the screening was not carried out.   |                |
|     | This has no impact on the needs of the rural community.  |                |

|--|